



**Academic and
Employability Skills
Presentation on
Hospitality
Module code:
BMSW4001**

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What is Hospitality?

- Hospitality is a broad sector that involves providing service to visitors, guests, and strangers.
- Any kind of café, hotel, bar, restaurant, or tourism can be involved in hospitality.
- Main aim of this sector is to fulfill customer needs.

Hospitality sector job scope

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- Demand for staff in hospitality has raised immensely.
 - This is the 7th largest employer sector in the UK.
 - There are almost 394,000 job vacancies in restaurants, bars & pubs.
 - In the year, 2019 prior pandemic hospitality sector created 2.53 billion employment in this sector which was 7.1% of the total UK job.

Skills recruiters want for hospitality sector job

Soft Skills needed

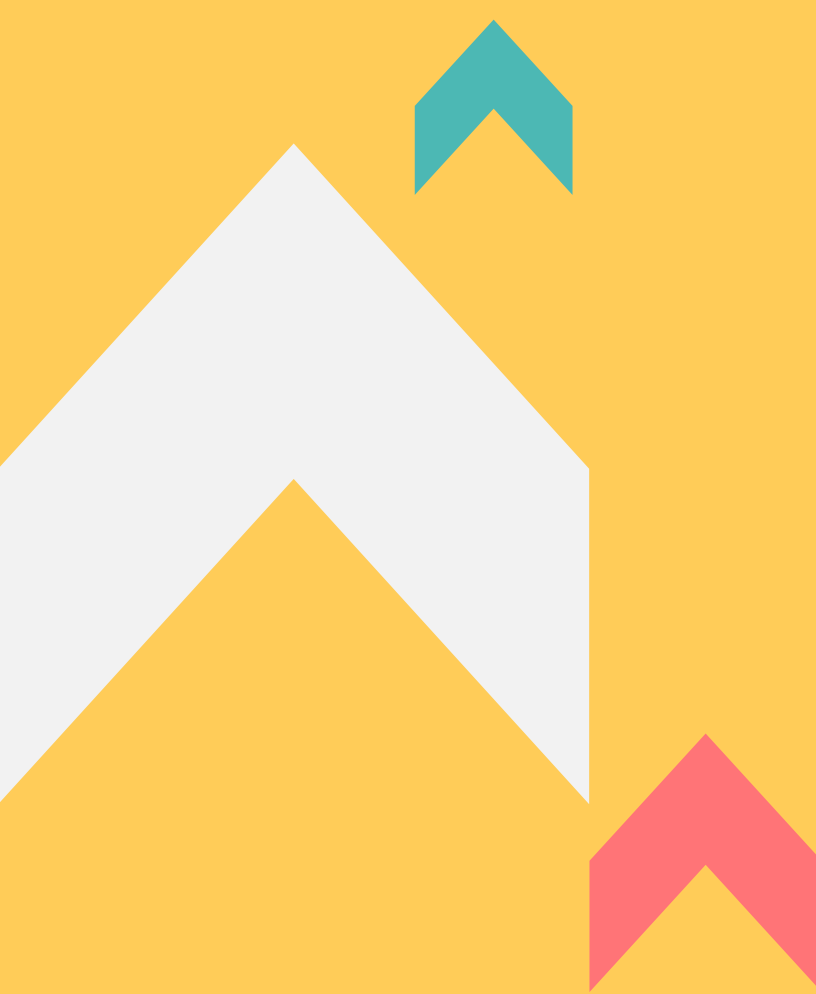
- Time Management
- Communication skills
- Multitasking
- Team working

Employability skills

- Industry-related knowledge
- Cultural awareness
- Compliance Training
- Public speaking skill



Skills I have for this hospitality sector career

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- Communication skills
 - Public speaking skills
 - Team working skills
 - Industry-related knowledge



Personal SWOT

Strengths

- Good communication skills
- Team management skill
- Good presentation skills
- Good hospitality sector knowledge

Weaknesses

- Poor time management skills
- Lack of work-related training
- Lack of cultural knowledge
- Poor multitasking ability

Opportunities

- Multiple opportunities to have job training.
- Industry-related knowledge will bring new opportunities in the hospitality sector.
- Team management skills will help to become a leader in the job sector

Threats

- The time management skill gap will become a threat in my career.
- Lack of cultural knowledge will become a barrier in hospitality sector job to handle a customer.
- Lack of multitasking ability will hide many facilities in this sector job.





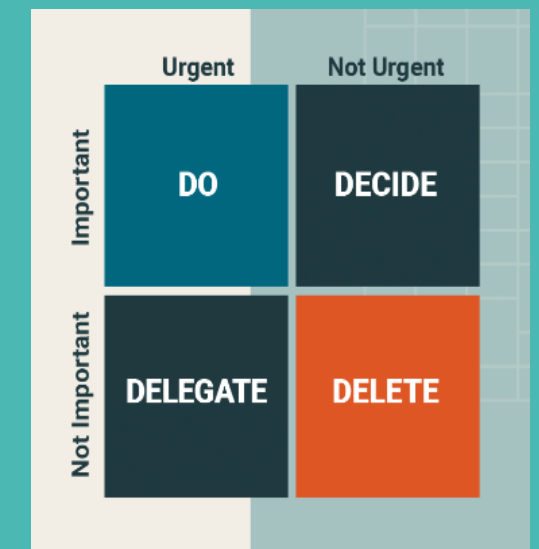
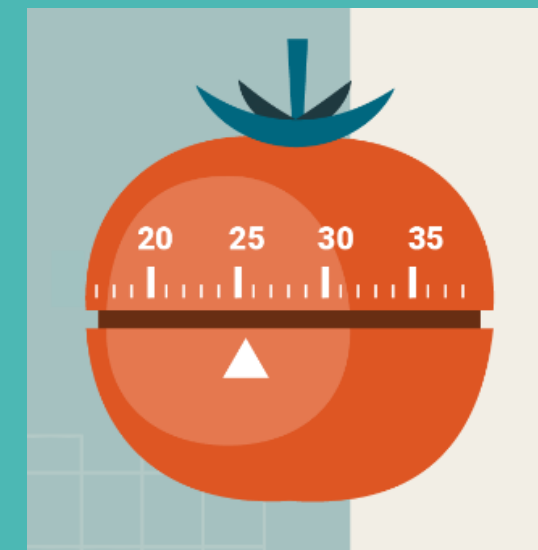
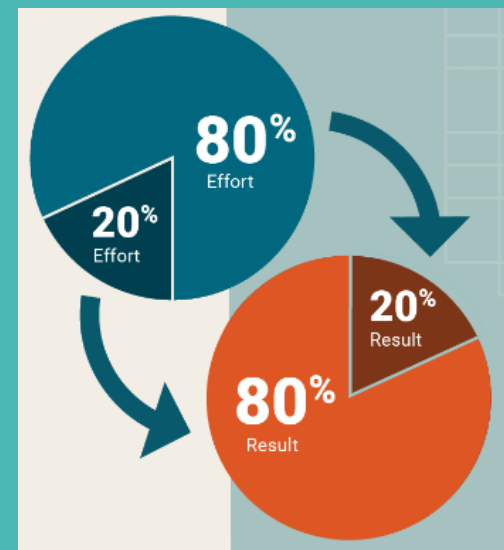
- Time Management skills
- Multitasking ability
- Gaining more cultural knowledge
- Taking more training
- Enhancing adaptability skills
- Stress management skills

**Skills
sets I
need to
improve**



Time management tools to improve time management skills

- Pareto Analysis (80/20 rule)
- Pomodoro Technique
- Eisenhower Matrix





PDP

Skills I need to improve	Action Plan	Time frame
Time management skills	Following time management tools as well as setting time table for each work.	6 months.
Stress management skills	Focusing on a specific goal and setting the priority of the task and remaining focused and well informed.	8 months
Taking more job-related training	Enrolling myself in online and offline courses to improve job-related skills as well as taking help from the seniors who have gone through this.	7 months
Adaptability skills	Focusing on small things, active listening, knowing about the surroundings and so on.	4 months



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