



YR ATHROFA: INSTITUTE OF EDUCATION AND HUMANITIES

ACADEMIC DISCIPLINE: PSYCHOLOGY AND COUNSELLING STAFF STUDENT COMMITTEE

Programme Manager: Dr Charlotte Greenway

Important information from the student-voice meeting on the 20.11.20.

1. Request from student services

Could we ask that all individuals who require a differentiated deadline for work submitted between 18/12/20 and 4/01/20 please apply **before the 14th** December because the University closure between these times will mean that student services will not be able to process the paperwork, and you will not be able to have a differentiated deadline for that work.

Also – to remind you that the daily study skills drop in sessions and well-being sessions are still available for students (virtually). So check out the student services section on the HWB for details.

2. LRC

I have placed a document from the library services on moodle too – reminding you of the facilities and support they provide.

3. Module feedback

Just a reminder to complete the module feedback forms on moodle for each of your modules. I have placed a summary of comments from last semester on moodle for those who would like to see them.

Thank you for your constructive comments. There were lots of positives – which we are happy about. Also, a big thank you for your patience in these tricky times. I think as team (staff and students) we are all doing our best and appear to be doing well – so thanks for your patience.

One comment that arose across levels 4 and 5 was 'could we have the recorded lectures earlier than a Monday because all the reading and watching lectures take all day'.

Response: We do not expect you to do all the reading and watching lectures on Monday.

The readings for the TEAMS meeting and face-to-face seminars are already available to you, and you can read these at any time. The Powerpoint slides are released before the Monday, it is only the recorded lecture that is released on the Monday. So you could be reading and prepping for the TEAMS and face-to-face seminars in advance. Also, we understand that you can't always fit in the watching of lectures on a Monday – and that is fine because you have the rest of the week to watch them as they are available for the remainder of the semester.

Comment: L5 said (1) *'we do not always understand what face-to-face seminar task you should be doing* (2) *'could we have a break between face-to-face seminars'* (3) *'lecture times conflicting with picking up children from school'*.

Responses:

- (1) We will endeavour to make this clearer in semester two.
- (2) Yes – I can finish at 10.50 and Lymarie can start at 11.10am – giving you enough time for coffee and loo break.
- (3) Unfortunately, this is unavoidable because we lecture from 9-5pm across three days. If we were to change times to 10-3 for example, this would mean you having lectures/seminars across five days. Previously, students have rejected this idea because they have work commitments across the other days in the week. But if you would prefer this. We can have a vote on this in the future?

Following discussions with Stuart and level 5 students it appears that Stuart is receiving lots and lots of emails about the reports in the research module. The majority of questions are asking the same thing. Therefore, Stuart has set up a TEAMS chat for you to post your questions rather than email him. This way, all students have access to the same information and it will cut down on Stuart having to email the same information to you individually. You will receive a link for this from Stuart. Stuart will respond to your questions on a Wednesday by 5pm. Therefore, if you want to ask a question post it before then. If you do it after that time, you will have to wait a week for the response.



Dr Charlotte Greenway