



Component three: Presentation

Introduction

- This presentation will focus on developing the operating facilities of the placement hotel, Orida Hotels Maidstone
- It will further deliver basic training for the housekeeping team members.



Health and Safety Guide



- As opined by Wood (2013), safety precautions, health hazards and room cleaning procedures will provide health and safety in the hotel industries
- Nevertheless, equipment utilisation will develop competencies within the operational departments
- In this way, the health and safety guide will also improve the organisational standards of Orida Hotels Maidstone

Essential health and safety practices outlined in the guide

- The health and safety practices that can be implemented in the placement hotel, Orida Hotels Maidstone include cleaning spills, keeping clear pathways, marking wet floors and using personal protective equipment
- According to Wood (2013), essential health and safety practices include effective storage of housekeeping materials, decluttering and improving sanitation procedures

Housekeeping



- As opined by authors Vallen & Vallen (2012), the housekeeping aspects are effective in the hotel industries of the global business environment
- Housekeeping aspects of PPE, decluttering, and delivering proper room services at Orida Hotels Maidstone will improve hotel management

Basic training for the housekeeping team members

- The basic training for the housekeeping team members improves the hotel management (Bridger, 2018)
- The housekeeping team members of Orida Hotels Maidstone should greet guests
- They should also provide essential room services
- Responding to guest queries



Clear, comprehensive and engaging implementation of the guidelines

- In terms of guidelines, the precautions of the housekeeping team include safety inspections, housekeeper safety training and equipment maintenance
- Hazard reporting
- Safe systems development (Tesone, 2010)
- Cleaning spills
- PPE usages

Step-by-step procedures of housekeeping team training

- Greeting guests (Raghubalan and Raghubalan, 2009)
- Answering queries
- Jotting client names and phone numbers
- Grooming
- Hygiene.

Grooming & Personal Hygiene



Purpose of training

- The training purpose is based on educating and informing the housekeeping team about the essential health and safety practices at Orida Hotels Maidstone



Conclusion

- To conclude, this presentation focuses on the health and safety of the Orida Hotels Maidstone housekeeping team.



References

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