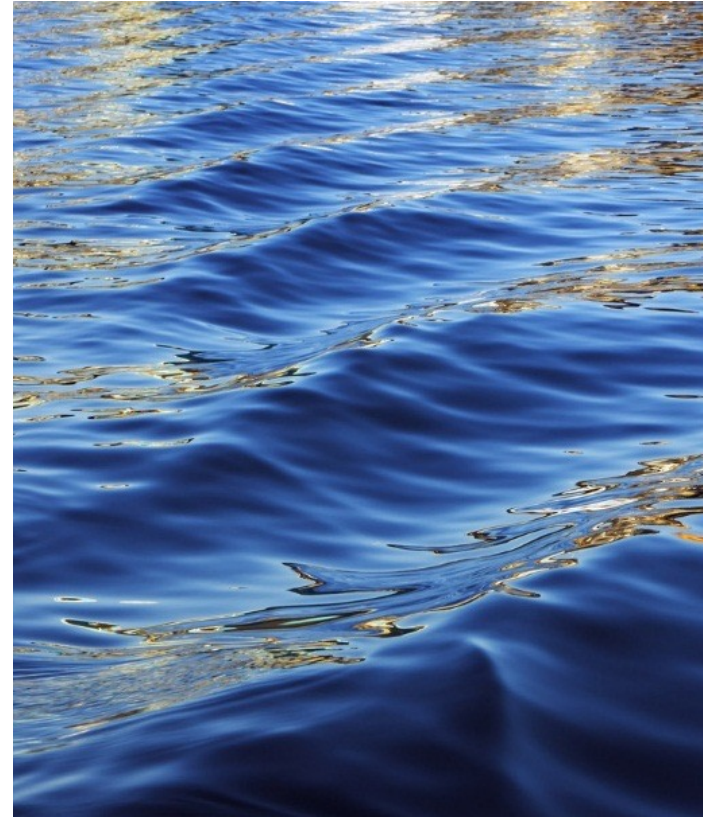




ECO – Friendly

Implementing green
practices in Hospitality
Industry



The benefits and challenges of implementing green practices in hotels

Green practices are becoming more important for hotels, as they can help reduce environmental impact, save costs and attract eco-conscious customers. However, implementing green practices also poses some challenges, such as investing in new technologies, complying with standards and communicating the benefits to guests.

Hotels of all sizes, locations and budgets can implement green practices to reduce their environmental impact. These may include installing energy-efficient lighting and appliance, as well as water-saving devices, reusable or biodegradable amenities like towels, linens and toiletries can also be provided and one more important thing is minimize the amount of chemicals used.



Minimize the amount of chemicals used

In addition to helping the environment by reducing energy consumption can be incorporated many Eco-Friendly housekeeping methods. Some Eco-Friendly housekeeping methods include environmentally friendly cleaning products, practices for cleaning, proper disposal of cleaning chemicals and appropriate personal training.



Housekeeping Chemical List

Currently Being Used

Restroom Products

- RTD – Crew Restroom Floor and Surface Cleaner
- RTD – Crew Bath and Scale Remover

Floor Products

- RTD – Stride Neutral Cleaner
- Vectra Floor Finish

Carpet Products

- RTD – Heavy Duty Prespray Plus
- RTD – Extraction Rinse

Green reference

- EPP Product
- Green Seal
- Green Seal Certified
- EPP Product
- Green Seal Certified
- EPP Product



Custom Green

Custom – Green protects human health and the environment inclusive of all indoor activities as well as maintenance and grounds services performed on the exterior. The program considers economic, environmental, and social considerations.

The following initiatives are fully supported by Custom-Green

- State – required greening initiatives
- United States Environmental Protection Agency (EPA) standards
- US Green Building Council LEED certifications
- Application of Green Seal certified products

Sustainable Hospitality

- To successfully implement green practices, hotels need to take a strategic and holistic approach. This includes conducting an environmental audit and setting realistic goals, obtaining external guidance, green certification and educating staff, guests and suppliers on green hospitality. Additionally, it is important to promote the green initiatives through various channels and seek feedback from stakeholders and customers.



GO GREEN

(Housekeeping area and educating the staff)



Foundational Role in Hospitality

Housekeeping upholds the establishment's standard for cleanliness and order.

A clean environment is the most visible marker of a facility's hygiene standards.



Influences Guest Perceptions

First impressions are often linked to the level of cleanliness.

Ongoing satisfaction is closely tied to the cleanliness and comfort of the environment.

Positive experiences due to well-maintained spaces lead to higher guest retention rates and recommendations.



Ensures Health and Safety

Regular and thorough cleaning reduces the spread of germs and potential infections.

Compliance with health regulations protects guests and staff alike.

Well-organized spaces prevent accidents and facilitate quick responses to emergencies.



Reflects on the Brand's Image

Cleanliness is a non-negotiable aspect that directly reflects on the brand's reputation.

Consistency in housekeeping standards assures guests of a reliable experience.

Setting Up the Housekeeping Area:

- **Benefits of a Central Location:**

- Reduces time for staff to access supplies.
- Facilitates quicker response to cleaning needs.

- **Space Requirements:**

- Adequate space for storage, movement, and on-site duties.
- Separate areas for clean and soiled items to prevent cross-contamination.



Storage Solutions and Labeling

•Shelving and Storage Options:

- Utilize vertical space for efficiency.
- Choose adjustable shelving for varying supply sizes.

•Labeling for Efficiency:

- Clearly mark shelves and bins for quick identification.
- Use color coding to categorize supplies by area or purpose.

•Visuals of Organized Supplies:

- Display images demonstrating well-organized storage solutions in action.



SETTING UP THE HOUSEKEEPING AREA

- Central Location Advantages:**

- Easy access to supplies streamlines workflow.
- A central hub allows for faster servicing of guest rooms and common areas.

- Determining Space Needs:**

- Allocate space not just for equipment and supplies, but also for staff comfort during breaks.
- Designate distinct zones within the housekeeping area to maintain order and hygiene.

- Visual Transformation:**

- 'Before and After' images exemplify the improvements and rationalize the design choices.



Storage Solutions and Labeling

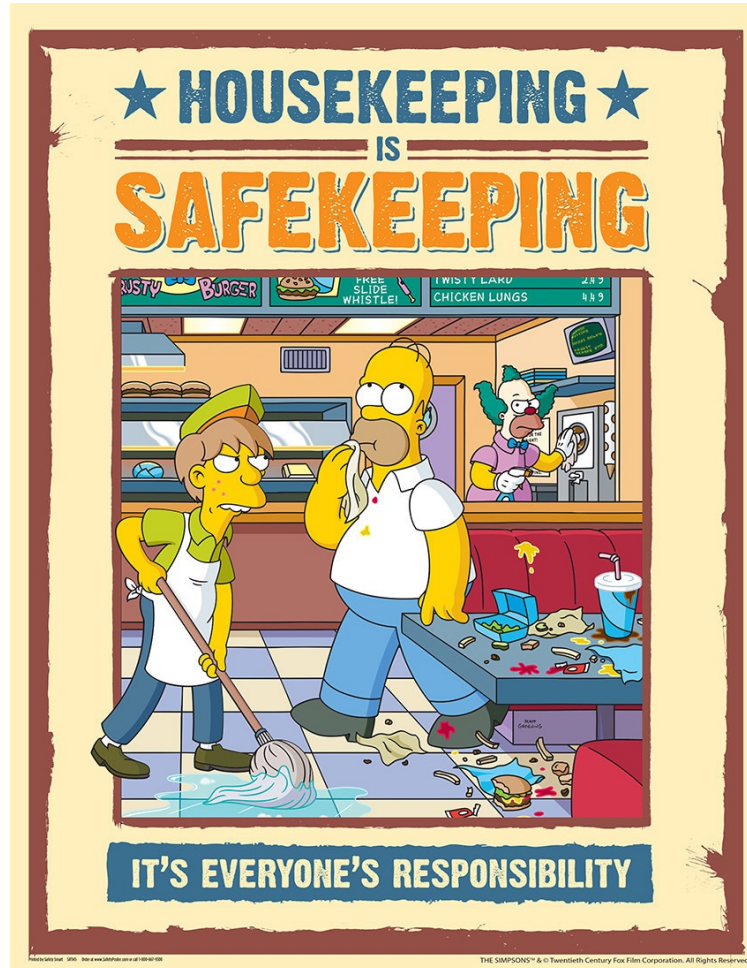
Optimizing Storage:

- Vertical space utilization maximizes the area and helps in keeping the floor clear.
- Adjustable shelving caters to the dynamic nature of inventory sizes and quantities.

Streamlining with Labels:

- Each shelf and bin is labeled to minimize search time.
- Color coding enhances the speed of identification and helps in maintaining system integrity.

Safety Measures



- **Chemical Handling Know-How:**
 - Accessible MSDS ensure staff are informed about the chemicals they're using.
 - Ongoing training sessions reinforce safe handling and emergency protocols.
- **Environmental Controls:**
 - Proper ventilation systems prevent hazardous atmosphere build-up.
 - Regular checks and maintenance of safety equipment ensure readiness.
- **Signage as Reminders:**
 - Strategically placed signs remind staff of protocols and reinforce a culture of safety.



Cleaning Schedule and Checklist

Structured Cleaning Framework:

The example schedule illustrates when and where tasks should be performed, ensuring full coverage.

Role designation clarifies expectations and responsibilities.

List for Accountability:

Checklists act as a daily to-do list, ensuring no task is overlooked.

Tracking completion encourages staff accountability and aids in performance reviews.

Maintenance and Equipment



Proactive Maintenance Planning:

A proactive approach prevents downtime and extends equipment life.
The sample calendar visualizes when each piece of equipment needs servicing.



Logging Equipment Status:

Logs document the history and condition of each tool, facilitating informed decisions about repairs or replacements.



Value of Equipment Care:

Emphasize the long-term cost savings and efficiency benefits of regular maintenance.

Replenishment System

- **Effective Inventory Tracking:**
 - Implementing a systematic approach to monitor stock levels ensures necessary items are always available.
- **Maintaining Stock Levels:**
 - Minimum stock thresholds prevent run-outs, ensuring uninterrupted operations.



Utility and Waste Management Area

- **Laundry Area Designation:**
 - A well-organized laundry area streamlines the handling of linens and uniforms.
- **Linen Hygiene Maintenance:**
 - Strict separation of clean and soiled linens upholds sanitary standards.
- **Systematic Waste Handling:**
 - A clear system for waste segregation optimizes recycling and safe disposal of hazardous materials.

Educating the Staff – Oriented and Training

- **Onboarding Essentials:**
 - The orientation program sets the stage for expectations and introduces the company culture.
- **Practical Training Value:**
 - Hands-on training solidifies understanding and builds confidence in performing tasks to standard.
- **Resource Availability:**
 - A list of resources supports ongoing learning, serving as a reference and development tool.

Safety Training

- **Routine Safety Education:**
 - Regular sessions ensure safety practices remain front of mind and are up-to-date.
- **Certification Encouragement:**
 - Promoting certifications in CPR and first-aid prepares the team for health emergencies.
- **Drill Implementation:**
 - Conducting emergency drills reinforces protocol familiarity and could save lives.

Standard Operating Procedures (SOPs)

- **SOP Documentation:**
 - Presenting actual SOP documents helps to visualize the procedures staff should follow.
- **SOP Revision Cycle:**
 - Clarifying how SOPs are kept current ensures practices evolve with industry standards.
- **SOPs and Consistency:**
 - SOPs are the blueprint for consistency, essential for quality guest experiences.

thank
you