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Knowledge and Information Management Skills for the Workplace

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Introduction

- ▶ The presentation will discuss the issues looked at by Amazon and eBay corresponding to Knowledge Management systems.
- ▶ It will also show the significance of tending to challenges.



(Hazlett, 2023)

Important points uncovered in the report

The main discussions of two companies i.e., Amazon and eBay will be shown through the report. The following are:

- ▶ Upgrading Technology
- ▶ Employee Development
- ▶ Resource Allocation
- ▶ Time Management
- ▶ Leadership Commitment
- ▶ Change Management



(Hazlett, 2023)

Knowledge of main issues

- ▶ The examination precisely recognizes key strengths like solid brand recognition, broad product assortment, advanced technology usage, and a huge client base.
- ▶ Concerning the utilization of Knowledge Management systems, the report features how Amazon and eBay use these frameworks to improve different parts of their activities.



(Yang, 2022)

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- ▶ The report resolves normal issues looked at by organisations comparable to knowledge management, for example, obsolete technology, employee deficiency, absence of time, management responsibility, protection from change, deceitful data sources, and blocked-off data.
- ▶ By precisely distinguishing and examining these issues, the report exhibits a powerful comprehension of the mind-boggling elements engaged with knowledge management and the particular difficulties looked at by Amazon and eBay.



Challenges and limitations that may halt the recommendations

- ▶ These challenges incorporate obsolete technology, employee deficiency, absence of time, the disappointment of management responsibility, protection from organisational change, deceitful data sources, and inaccessible data.
- ▶ The ideas incorporate further developing coordinated effort frameworks, giving legitimate training to employees, looking for input for nonstop improvement, expanding the openness of data, and empowering an outlook shift towards embracing new technologies (Khabarov and Volegzhana, 2019).



(Khabarov and Volegzhana, 2019)

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- ▶ A portion of these limitations incorporates the protection from a change among employees, resource imperatives in carrying out new technologies, and the requirement for the transformation of Knowledge Management systems.
- ▶ Consequently, organisations need to tailor the recommended procedures to line up with their particular requirements and capacities.



(Martins et. al., 2019)

Conclusion

- ▶ In conclusion, the presentation gives important experiences into the main concerns looked at by Amazon and eBay in their Knowledge Management systems.
- ▶ The recommendations offered mean to address these challenges and improve the Knowledge Management systems.

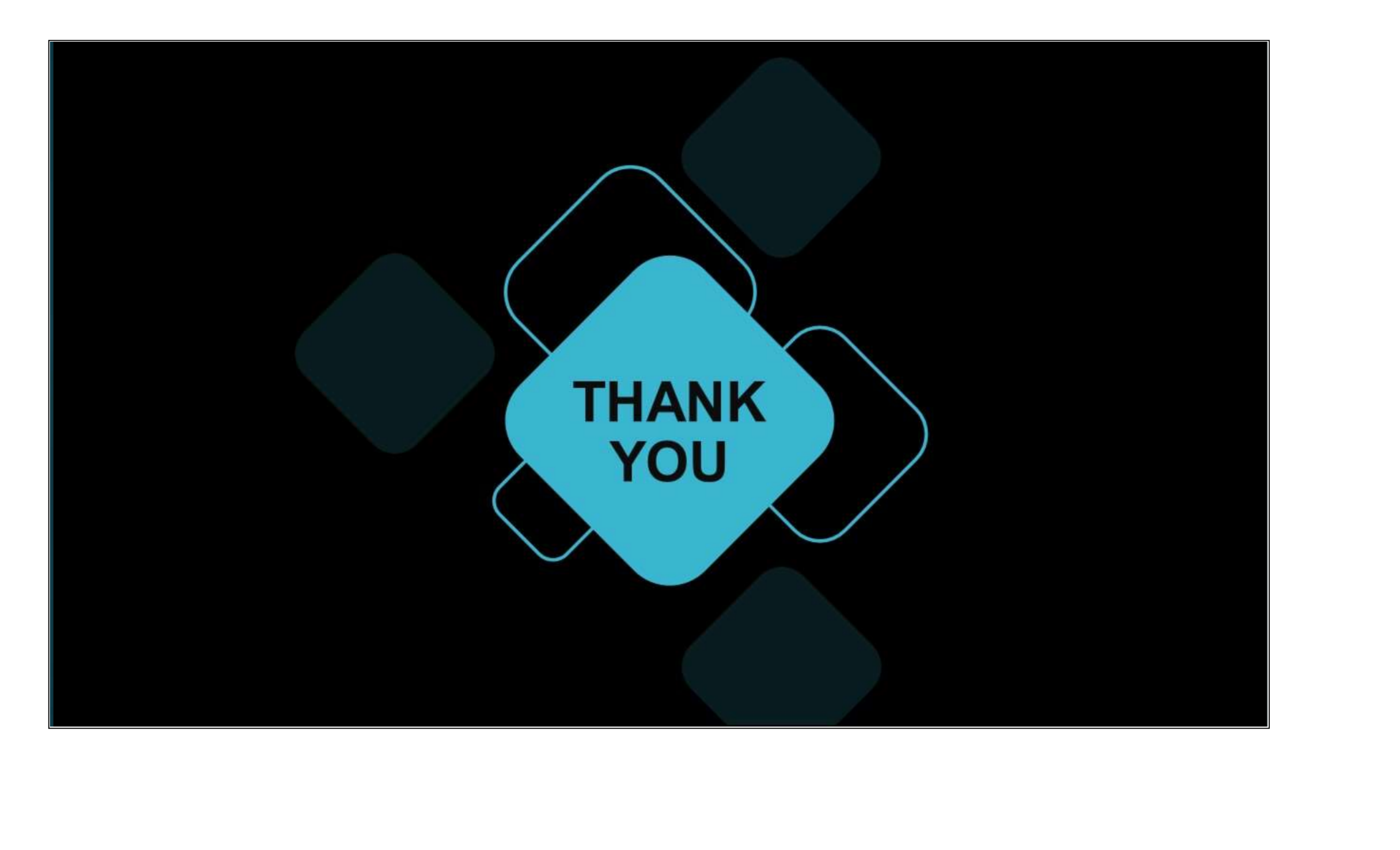


(Martins et. al., 2019)

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