

The letter of complaint

Mr Jones

Rainbow Church School

Splott

Cardiff

12 January 2023

Dear Mr Jones

I am worried about my children in school. Mao, the young one, comes home unhappy.

He is not doing well. I was disappointed when I was told by Ms Fresh at parents evening that Mao is not needing homework. Why? He is a good worker. She says that the new changes in the curriculum mean no need for lots of writing but more play. I am not happy about this. He can play at home in the park. He is always forgetting things and has lots of bumps and bruises from playing too much in school, he needs to sit down to learn to hold pen and write more.

Mao has said to me that he is called names in school. He says nothing is done. But I have told him to hit back if needs be. Mrs Telltale, our neighbour, has told me at school gates that this is the best thing to do in this country.

I hear about children are going on another visit soon to the farm. Mao knows a lot about farm back home. Why does he need to go? Do I have to pay for this? I think Mao needs more help with his English. He finds the Welsh hard.

Mao's sister, Ling, is finding maths in Year 6 too easy. She is bored in lessons. She is taught by a student teacher who knows less than she does. Do you check your teachers? But Ling likes computer lessons. She works on her computer at home every night. She shows me a picture of her on your website. I was shocked that she was there. But she says she likes sending texts to Mr Smith, the teacher who runs the school computer club.

Ling is not looking forward to going to high school. She thinks it is too far away and she wants to be with her friends.

My husband and I are not together but he would like to know how children are doing in school. He has not had a report on Ling for last year.

Please can you see me to discuss my worries?

Mrs Ying Yong