

## Faculty of Education and Communities

The issues you raise via student reps, module feedback and student surveys are used to make decisions at every level of the University. We want to let you know what happens with your ideas and comments and update you on the work we're doing to improve your student experience.

### ✓ It's Done

You asked about cash payments in Starbucks/Canteen. The University made the decision last year (it was posted in the bulletin) that all payments would be electronic, so cash payments will not return

Library – you requested that the citations on the library be updated to the 7th edition APA. The subject Librarian has taken this back to the library to deal with. Update – This appears to have been done.

You asked for an extra TEAMS session between long gaps between on-campus sessions – there is no longer the long gap between on-campus sessions due to the implementation of the 2022-2023 timetable.

### We're Working On It

**Digital era module** - we have fed back all your comments to the module creators. Once we have a response – we will let you know. **UPDATE: FEBRUARY 2022** – Ceri Phelps, HoD is taking this forward with amendments – more info to follow. **UPDATE: SEPTEMBER 2022** – Module is run differently with the use of weekly on campus delivery and office hours by the module lead. Forum notifications switched off.

**Estates:** I have passed on your question regarding the water cooler outside the CWAD – I will update you with their response when I get one. **UPDATE: DECEMBER 2021** – this is run off mains water – so should not run out. It takes a while to come through the tap – so you need to wait a while for the water to dispense.

### ✗ We Can't Solve This Right Now

