

Feedback from my mentor placement

Name: Marius Tanase

Student id: 2111272

Module Code: BMIH4002

Module Name: Food & Beverage Operations

Marius has joined our team when we had management changes in this site. He has been instrumental in delivering world class experience for our guests during this time with us. His first few shifts with us, Marius spent time learning the role of a Breakfast front of house Team Member and was apart of our biggest Breakfast Service to date. Marius was able to seat and explain how our Breakfast set up works to our guests and also helped guide a guest through our allergy order process. Marius has made good relationships with the team at Barnwood, with all team looking forward to working alongside him. We all wish him well in his future.

Signed:	
Professional Mentor (please print):	Maddie Cuy
Date:	21/6/22

Practical Tasks Evaluation

BMIH4002 & BMIH4006

Student Name:	Manus Tenase
Student Number:	2111272
Placement Hotel:	Gloucester Barnwood Premier Inn
Professional Mentor:	Maddie Guy
Placement Tutor:	
Hours Completed:	

Skills Matrix

In the grid below: U=Unsatisfactory; S=Satisfactory; G=Good; VG=Very Good; E=Excellent/Exceptional

Ideally, the Professional Mentor will discuss this evaluation with the student at the start, in the middle and at the end of the placement.

Please use the descriptors of competence for all levels and across all four skill areas as provided in the practical tasks criteria to inform your evaluation of the student's performance during their time on placement.

Competence	Definition	U	S	G	VG	E
Time Management, Behaviours and Attendance.	Manage time effectively and display a hospitality mindset in order to achieve goals. Complete required hours.				✓	
Communication	Use speech, writing, non-verbal methods and technology (where applicable) effectively to present and exchange opinions, ideas and information.					✓
Team Working	Build effective working relationships and collaborate with others.					✓
Personal Enterprise	Use problem solving to respond to opportunities to improve own performance and work processes.				✓	

Please now complete the Placement Mentor Statement overleaf.

Thank You