

CURRICULUM VITAE

CONTACT



Birmingham, United Kingdom
B11 3LT



07778037650



plescaa@yahoo.com

SKILLS

- Time management
- Attention to detail
- Customer service
- Team collaboration
- Punctuality
- Reliability

LANGUAGES

Romanian: First Language

English:  B2
Upper Intermediate

HOBBIES AND INTERESTS

- Reading books and fashion magazines
- Cooking
- Shopping
- Music

A highly motivated ,fashion forward individual who is passionate about retail and customer service. Dedicated to provide outstanding shopping experiences and cooperating well with other in a team. Reliable ,punctual and committed to offer best possible customer service and meet the needs and wants of customers. Eager to support H and M's dedication to sustainability ,style and client satisfaction.

EXPERIENCE

April 2022 - January 2024

Cleaner *Friends and Family*, Birmingham, United Kingdom

- Oversaw daily cleaning, dusting, and vacuuming of assigned rooms to uphold high hygiene standards.
- Collaborated while upholding client privacy and preferences.
- Carried out cleaning tasks as instructed within tight timeframes and to high-quality standards.

January 2018 - February 2019

Babysitter *Family and Friends*, Birmingham, United Kingdom

- Entertained children with games, stories and age-appropriate films.
- Prepared healthy meals and snacks to meet dietary requirements and preferences of children.
- Conducted light housekeeping duties related to children's care, including laundry and room tidying.

June 2016 - May 2017

Sales Assistant *Store 21*, Birmingham, United Kingdom

- Assisted customers in selecting products, offering detailed advice to meet their needs.
- Handled customer enquiries, providing prompt responses to questions about products and services.
- Assisted customers in locating products and provided detailed information to enhance shopping experience.
- Delivered exceptional customer service, resolving issues to ensure customer loyalty and repeat business.

EDUCATION

January 2024 - January 2026

Business skills for workplace level 4

University of Wales Trinity Saint David

January 2016 - January 2018

level 2 Business Studies

South and City College Birmingham, Birmingham

January 2011 - January 2016

GCSEs

park Technological College for girls , Birmingham,

GPA: Passed all my GCSE'S

Cover Letter

B11 3LT Birmingham, United Kingdom

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H&M

Sutton Coldfield

Gracechurch Shopping Centre

B72 1PD Birmingham

10 October 2025

Re: Sales Advisor role at H&M

Dear Hiring Manager,

I am writing to express my interest in the part-time Sales Advisor position at H&M store, as advertised on Indeed. I have a strong passion for fashion and a natural ability to connect with people. I am confident I would be a great fit for the H&M team. Please find enclosed my CV for consideration.

This position matches well with my qualities and skills, including customer service, time management and collaboration. I have received outstanding feedback for my abilities and enthusiasm, and I am reliable in the following directions and exceeding expectations. I believe my determination will make me an exceptional member of your team and I look forward to the opportunities to contribute and develop new skills. Also, I think this part-time role is suitable for me as I am a business student now therefore working weekends is flexible, enabling me studying and working at the same time to be independent and responsible. I like to set new levels, boundaries and by overcoming them to level up into my career path. As you can see from my attached CV I have been previously a Sales Assistant, the skills gained will surely help me progress into the Sales Advisor role.

I appreciate taking the time to evaluate my suitability for the open position and hope to discuss soon more about how I can contribute to your team and help deliver a great shopping experience for your customers.

Yours Sincerely,

E.P

Sales Advisor - Sutton Coldfield

H&M  - 3.6 ★

Gracechurch Shopping Centre, Birmingham B72 1PD

Part-time

Apply now

 Saved



Job details

Here's how the job details align with your profile .

Job type

Part-time ▾

Shift and schedule

Weekend availability ▾

Location

 Gracechurch Shopping Centre, Birmingham B72 1PD

Full job description

Job Description

These are permanent part-time positions offering 12 hours per week. These position will be based in the H&M Sutton Coldfield store in the Gracechurch Shopping Centre.

As a Sales Advisor, you are responsible for always putting our customers first while creating an exceptional shopping experience in-store. Together with a great team, you contribute to the sales and profit in your store and share product and fashion knowledge.

Key responsibilities:

- You are responsible for inspiring our customers by promoting campaigns, offers, and activities and delivering a great customer experience that contributes to the sales and profit goals of your store.
- You give and receive honest feedback to support not only your own development but also your colleague's development.
- You follow health and safety routines to promote the safety and well-being of all our colleagues and customers.

Qualifications

If your personality and love for people & fashion matches our beliefs and values, we appreciate this more than your experience & qualifications for our Sales Advisor positions.

Additional Information

Availability 2-3 days fully flexible, weekends included. Unfortunately, this is not a position that we are able to offer sponsorship for under the skilled worker route.

Benefits

We offer all our employees at H&M Group attractive benefits with extensive development opportunities around the globe. All our employees receive a staff discount card, usable on all our H&M Group brands in stores and online. Brands covered by the discount are H&M (Beauty and Move included), COS, Weekday, Monki, H&M HOME, & Other Stories, ARKET, Afound. In addition to our staff discount, all our employees are included in our H&M Incentive Program – HIP. You can read more about our H&M Incentive Program [here](#).

In addition to our global benefits, all our local markets offer different competitive perks and benefits. Please note that they may differ between employment type and countries.

Inclusion & Diversity

H&M is a part of H&M Group. At H&M Group, we're determined to create and maintain

Company Description

H&M Group is a family of brands; H&M, COS, Weekday, Monki, H&M HOME, & Other Stories, ARKET and Afound. At H&M Group, our people are the driving force behind our commitment to creating meaningful growth and more sustainable lifestyles. Help us re-imagine fashion and together we will re-shape our industry. Learn more about H&M Group [here](#).

H&M is a fashion brand that offers the latest styles and inspiration, from fashion pieces and unique designer collaborations to affordable wardrobe essentials. Our business idea is fashion & quality at the best price in a sustainable way. Learn more about H&M [here](#).