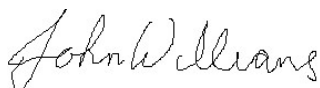


MAJOR PROJECT - Final Report – 55%

Student Name:	Tom McVeigh
Title of Project:	Do technical support applications help tech illiterate people in solving technical issues?
Supervisor:	Andrew Green
2nd marker:	John Williams
Course:	BSc Applied Computing
Project Type:	Development

	Mark %
<u>First Marker's General Comments and Original Mark</u> The literature review contains many significant passages which are unsupported analysis rather than literature review. The literature review does covers most of the important areas demanded by this project well. The development is successful in what it sets out to achieve but falls some way short of user-friendly. The design covers many important areas but lacks detail and refinement. Evaluation and conclusions support the projects understanding of its shortcomings.	66
<u>Second Marker's General Comments and Original Mark</u> A detailed and well written report. The app met all objectives set for the project.	66
<u>Comment After Consultation With Other Marker & Final Agreed Mark</u> Mark agreed	66

Signed: Andrew Green**(Supervisor)****Signed:****(2nd marker)**

1. Knowledge and Understanding of Subject	Score	Mark
Research and Development Methodologies	4	5
Requirements/Design	3	5
2. Research-informed Literature		
Abstract and Introduction	4	5
Literature Review	10	15
3. Analysis		
Results & Discussions	18	25
Conclusions and Recommendations	6	10
4. Practical Application and Deployment		
Development	8	15
5. Skills for Professional Practice		
Reflection	7	10
Quality of Report	6	10
TOTAL	66	100