



**GRADUATE CERTIFICATE in Consolidation
of Social Work Practice
LEVEL 6 - 60 Credits
BMPF6044**

**LEARNER PORTFOLIO
(PORTH AGORED and UNIVERSITY OF WALES
TRINITY SAINT DAVID)**

Learner's name: Jacquelyn Zoe Price

Email address: zoe.price@powys.gov.uk

**Learner's University Registration Number:
2127369**

Cohort: 18 onwards

Reference List

Information about referencing in written assignments and how to avoid plagiarism can be found on Moodle. It is important that you are aware of the importance of ensuring that the work submitted is your original work.

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Detail of Workshops Attended

Please record in the table below the dates of each consolidation programme workshop you attended.

Consolidation workshop	Date Attended
1	15 th Feb 2022
2	13 th June 2022
3	11 th July 2022
4	17 th Oct 2022

Notes

Mentor's report

With reference to the 3 learning outcomes please comment fully on the learner's development over the duration of the whole programme. Reflect on information provided by the learner at the outset of the programme in Task 1 (Part a) and the later perspective given in Task 1 (Part b). Where you have seen or discussed feedback from individuals in need of care and support and/or their carers with whom the learner has worked, you are encouraged to comment on this with regard to the learner's development and their future development.

Zoe has shown such dedication and commitment during her first three years as a social worker given the challenges she has experienced during this time. Not only has she commenced her social work career during the COVID restrictions that were in place initially but she has also experienced personal and work related difficulties which have placed added pressure upon her. However, Zoe has continued to demonstrate great resilience to continue working with children and families in a very demanding role where team support has not always been readily available.

Zoe has at times lacked confidence in her own abilities and we have often spoken about how, as she increases her knowledge in key areas of practice, her confidence will also increase in time. We have also spoken about the need to remember that social work is not done in isolation and that Zoe is a part of a much wider team who share the responsibilities of the decision making and although she may not have always been confident in the support received previously within her team, there are other opportunities to access support elsewhere within the service.

Over the last three years, due to the demands within her team, Zoe has been allocated some very complex pieces of work which ordinarily would not be allocated to a newly qualified social worker. Zoe has demonstrated her skills in working with children and families in challenging and stressful situations and building positive relationships with them. She has demonstrated her ability to analyse information gathered and to provide her professional judgement in terms

of appropriate recommendations about the support that children require. At times Zoe has faced challenge to her recommendations but she has been able to be clear on her rationale for her recommendations and seek the support of managers to proceed with these.

I have observed Zoe working with parents and children over the three years and have received positive feedback from parents about Zoe's ability to engage with them and to provide the support required. Zoe has a real skill to develop these relationships with families, at a time when this has been a challenge for them, and as a result is able to work with them to achieve positive change in their lives.

Zoe now has the support available from a new line management structure and I believe this will provide Zoe with the nurturing and professional encouragement she needs to develop her confidence and become a more experienced practitioner.

Therefore, I have no doubt that Zoe will continue to develop in her role as a social worker and continue to provide a high standard of support to children and families in her work with them.

Note for Mentor – Please ensure that you provide a signature of verification of this report in the section titled 'Signatures and Line Manager Verification'

Learner Details

Learner details, Signatures and Line manager verification.

It is the learner's responsibility to ensure that their university learner number is correctly inserted wherever requested within the portfolio.

Learner Details

(NB it is essential that you inform your Workforce Development/Training Unit **and** the University of Wales Trinity Saint David if your name or your address for correspondence changes).

1. Name of Learner: Jacquelyn Zoe Price

2. Learner's University Number: 2127369

Address for Correspondence:

106 Lon Gerylli, Maesyddail, Newtown, SY16 1QH

Telephone Number: 07960109461

E-mail address: zoe.price@powys.gov.uk

Date of Professional Qualification: 31st Oct 2020

Date of registration with Social Care Wales: 5th November 2020

3. Name of Learner's Agency

Agency Contact details: Powys County Council

Name: Claire Williams

Address: Practice Learning and Development Office, Powys County Council, Ladywell House, Newtown, SY16 1JB

Telephone Number: 01686 614043

E-Mail address: claire.turner@powys.gov.uk

4. The evidence I have provided within this portfolio is in:

Welsh only ☐

Welsh and English ☐

English only ☒

Mentor's details

5. Mentor's details

Name: Lisa Hocking

Address: Practice Development Team, Powys Childrens' Services, Ladywell House, Newtown, SY16 1JB

Telephone Number: 01686 617557

E-Mail address: lisa.hocking@powys.gov.uk

6. Observer details

Name: Lisa Hocking

Work Address: Practice Development Team, Powys Childrens' Services, Ladywell House, Newtown, SY16 1JB

Professional Qualification and date of qualification:

Telephone Number: 01686 617557

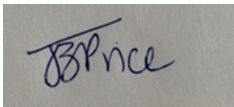
E-Mail address: lisa.hocking@powys.gov.uk

Signatures and Line Manager Verification

CONFIDENTIALITY and PLAGIARISM – to be completed by the learner.

All information provided in this portfolio complies with guidance on confidentiality. I confirm that all work apart from comments by others (e.g. mentor, individuals in need of care and support and/or their carers) is all my original work and has not been copied. I understand that plagiarism is taken very seriously by the University and the programme.

Signed:



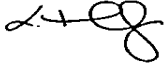
(Learner)

Date: 09 October 2023

Feedback and comments from an individual using services, their family and/or carers (Task 2) - to be completed by the Observer.

I confirm that I am a registered social worker with knowledge of the learner's area of practice and that the observation summary and the comments above from the individual in need of care

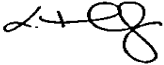
and support and/or their carers are about the same piece of practice that I observed on the date given.

Signed:  (Observer)

Date: 17th October 2023

Mentors Report (to be completed by the mentor)

I can confirm that I am a registered social worker and that in my role as mentor I have provided a written report of the learner's progress over the duration of the programme.

Signed  (Mentor)

Date 17th October 2023

Line manager verification.

Guidance: This section must be completed and signed by the learner's line manager and/or senior practitioner. Where the line manager is not a registered social worker, verification must also be provided by a social work practitioner in a senior position (this could be the mentor) who is familiar with the learner's work and can verify that the learner has been involved with the safeguarding case evidenced in Task 3 of the portfolio and that the learner has met all the required criteria listed below.

In this section, please confirm that you have seen sufficient evidence of the learner's work during the period they have been undertaking the Consolidation programme. If necessary, please consult with other managers who the learner has worked with. In signing this section, you are confirming that you are content with the:

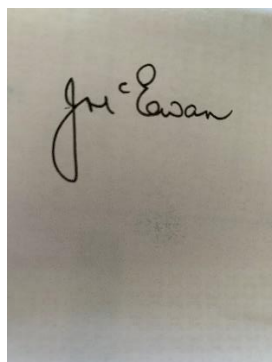
- level of supervision and mentoring support received by the learner;
- learning and development undertaken;
- reading and personal research undertaken;
- level of knowledge and skills demonstrated;

- understanding shown of the Code of Professional Practice and National Occupational Standards;
- core values of the learner;
- work and commentary referred to within the portfolio, that it is the learner's own work and based on current practice;
- completion of accurate, cogent, coherent and analytical recording skills;
- Line manager to verify the learner has been involved with safeguarding.
- Mentor's report, and that it provides evidence of observations of Professional Practice that has been undertaken over the duration of the Graduate Certificate in the Consolidation of Social Work practice pathway (work-based practice which is equivalent to 7,000 words).

I confirm that this learner has achieved an appropriate level of professional practice.

LINE MANAGER VERIFICATION:

NAME OF LINE MANAGER: JANETTE MCEWAN

A photograph of a handwritten signature in black ink on a light-colored background. The signature appears to be 'Janette Mcewan' written in a cursive, flowing style.

SIGNATURE OF LINE MANAGER:

DATE: 20 October 2023

REGISTERED SOCIAL WORKER'S VERIFICATION (WHERE THE LINE MANAGER IS NOT A REGISTERED SOCIAL WORKER, THIS CAN BE THE MENTOR).

NAME OF SOCIAL WORKER: _____

SIGNATURE OF SOCIAL WORKER: _____

POSITION: _____

DATE: _____

Learning Agreement

PORTH AGORED AND UNIVERSITY OF WALES TRINITY SAINT DAVID

GRADUATE CERTIFICATE IN CONSOLIDATION OF SOCIAL WORK PRACTICE

LEARNER AND EMPLOYER'S LEARNING AGREEMENT

Name of Learner	Zoe Price
Name of Team/Agency	Care & Support (North)
Name of Mentor	Lisa Hocking
Name of Line Manager	Janette McEwan

Study Duty

The learner will undertake all elements of the Graduate Certificate programme diligently, including mandatory attendance at induction, four Consolidation Workshops, and participation in an evaluation survey or focus group on completion of the programme.

The learner's full and effective participation on the Graduate Certificate is mandatory given that Social Care Wales has made completion of the programme a requirement within the first (three-year) period of registration as a Social Worker. This applies to social workers who qualified after April 2016.

Study Leave

The employer undertakes to support the learner by providing time within their normal contract of employment to attend all agreed mandatory elements of the programme which include; induction day and four Consolidation Workshops. Additional time may be provided for programme evaluation meetings and any training agreed as a requirement of the programme.

Three further study days will be provided by the employer as a contribution towards the time involved in personal research and developing the portfolio for submission. The study days can be taken on any week-day (or combination of days) as long this is (i) appropriate to the stage of portfolio preparation at the time, and (ii) agreed with the Team Manager who will take into account team and service needs. Where the learner works less than 37 hours a week, mandatory days and study leave will be approved in accordance with the employer's local policies.

Resources

Learners are able to access learning and library materials from their employer's existing resources or as described in the Programme Handbook, from the University. The employer understands that the Graduate Certificate is to be completed by newly qualified Social Workers in their first period of registration and will support this timescale. There is also an expectation that as it is a professional development programme, learners will take responsibility for their own learning and will also use their own time for personal study and portfolio preparation.

The employer's training department agrees to:

- arrange for eligible staff to join the programme;
- pay course fees directly to the University;
- pay Porth Agored partnership fees for each learner;
- provide additional guidance and support by:
 - a) facilitating access to existing learning materials or library resources;
 - b) providing appropriate training opportunities from existing internal training programmes as agreed with the learner and mentor;
 - c) providing programme induction and Consolidation Workshops;
 - d) providing learners with guidance and support about programme requirements and portfolio completion;
 - e) helping to resolve any programme difficulties encountered by the learner, mentor or service managers.

The learner agrees to:

- work actively towards completing the qualification within the agreed timescale of 12 months from the date of registration on the programme;
- identify with manager/mentor appropriate internal training and arrange to attend these courses;
- identify with manager/mentor and Training Coordinator/Manager any special requirements e.g. dyslexia and contact the University's Student Services office directly about additional support that may be required;
- attend induction and four Consolidation Workshops. These are mandatory components of the programme;
- produce work and evidence appropriate to the portfolio and learning outcomes within agreed timescales;
- make and keep agreed appointments with mentor/line manager;
- ensure they are prepared adequately and obtain all necessary consent for observed practice;
- inform mentor/line manager and training department immediately of any problems or changes in circumstances while undertaking the programme, especially where this may affect completion of the programme by the agreed deadline or ability to attend a mandatory workshop;

- liaise with their line manager/mentor to confirm study days and use their own time in addition for self-directed study, research and portfolio preparation;
- take personal responsibility for preparing and completing all work necessary to submit their portfolio;
- act at all times in accordance with the Code of Professional Practice and the employer's and University's policies, procedures and processes;
- ensure that they understand the need to complete the programme within the first (three year) period of registration with Social Care Wales. (Qualifying after April 2016).

Line Manager/Mentor agrees to:

Line-manager/mentor can be one in the same person or the role can be undertaken by two separate people. The mentor must be a registered SW with a minimum of 3 years post qualifying experience.

- attend an induction meeting to become familiar with the requirements of the programme;
- provide or arrange to provide sufficient assessment opportunities in order for the learner to evidence competency and undertake required observations. Where opportunities may not be immediately available within the team arrange to provide these elsewhere within the Service;
- guide and support the learner for the duration of the programme;
- release the learner for the programme induction and the four Consolidation Workshops, and any internal training courses agreed as being appropriate to meet agreed learning needs;
- agree with the learner, use of up to 3 additional study days over the whole duration of the programme, as an employer contribution towards time needed for personal study, research or portfolio development;
- ensure that regular formal supervision is provided to the learner by their line manager in line with organisational policy (line-manager);
- ensure that mentoring sessions are provided in line with Social Care Wales First 3 Three Years in Practice guidelines. Mentoring sessions, where possible, should be arranged as a separate event from supervision. A full record of when mentoring sessions are undertaken must be kept.

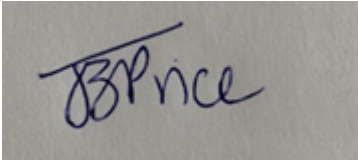
Completion and submission of portfolio

Learners are expected to complete the Graduate Certificate and will normally submit their portfolio within 12 months of attending induction to the programme. Any learner anticipating any difficulty in meeting this requirement should immediately discuss the matter with their Training Manager/Co-ordinator. It is the learner's responsibility to inform the university if they are not going to meet the submission deadlines.

The portfolio submission process and dates for each programme cohort will be published on Moodle. Once registered on a programme, **learners CANNOT change the due submission date without gaining agreement from the employer and University.**

Pressure of work is not regarded as a reason for non-attendance at any Consolidation Workshop.

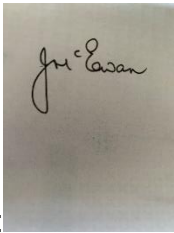
I understand and accept the terms and conditions of this learning agreement as stated above.



Signed:
(Learner)

Print Name: Zoe Price

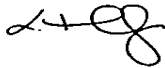
Date: 16th October 2023



Signed:
(Line Manager/Mentor)

Print Name: Janette McEwan

Date: 20 October 2023



Signed:
(Mentor, if different to above)

Print Name: Lisa Hocking

Date: 17th October 2023

PLEASE PLACE THE SIGNED COPY OF THIS LEARNING AGREEMENT IN THE PORTFOLIO.