



Prifysgol Cymru
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University of Wales
Trinity Saint David



INTERNATIONAL GASTRONOMY MANAGEMENT

BMGM4003 Placement: Customer Experience and Service Skills

January 22, 2024

AGENDA

1. INTRODUCTION to Module Handbook and Task
2. PLACEMENTS
 - i) Inductions and forms
 - ii) Goals to achieve whilst on placement
 - iii) Theory and practical (placement is informing the task)
 - iv) To consider what you learned each week, what you enjoyed, what challenged you?
 - v) Placements - before, during and after
3. **TASK (Due Date: MARCH 25, 2024)**
 - i) Reviewing the task and discussion
 - ii) Reflective writing
 - iii) Draft
 - iv) Any questions?
4. SUPPORT AND GUIDANCE
 - i) Bi-weekly meetings
 - ii) Please feel free to get in touch if you have any questions