

Knowledge Management System in practice at Iron Mountain

Iron Mountain

IM is a data storage company which offers Information destruction services, data management solutions, and records management services. The company offers a range of information media formats for storage of both electronic and physical records.

KM tools using in Iron Mountain

Iron Mountain Insight

Emails

SharePoint

Iron Mountain Digital Mailroom

Smart Vault

Smart Sort

Purpose of the poster

is to show an understanding of KM and explain role and extent of KM system along with technical element of KM system at work.

Knowledge Management evaluation

AI and Iron Mountain

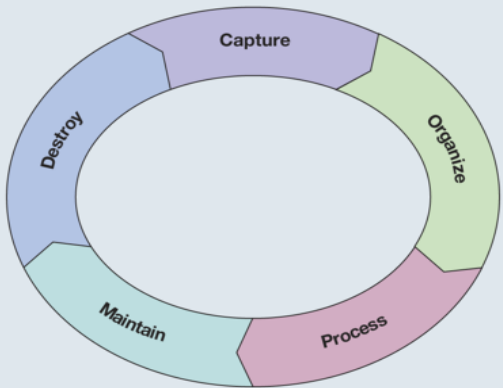
Collaboration Iron Mountain Media & Archive Services with Google Cloud's Gen AI Technology

Benefits

Increase value of the company
Better decision making and problem solving
Enables company to stay ahead of competitions
Increase rate of innovation
Employee growth and development
Better communication

Disadvantages

Technology issues
Resistance to change
Lack of management contribution



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References

Iron Mountain (2023) *Annual company report 2023*. Available at: https://s23.q4cdn.com/202968100/files/doc_financials/2022/ar/final-2022-annual-report.pdf
North, K., Kumta, G. (2018) *Knowledge management: Value creation through organizational learning*. Springer Text in business and economics. <https://doi.org/10.1007/987-3-319-59978-6>