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by Khaled Bin Shams Chowdhury

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LEVEL 4 – Student Journal (750 words)

Student Name: Khaled Bin shams Chowdhury Student Number: 2112453	Module: Food and Beverage Operations (BMIH4002) Lecturer: Lola Villard
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Topic of Choice : Placement in Marriott derby (Breadsall Priory)	
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Marriott derby (Breadsall Priory)  successfully managing their hotel business in the remote areas and it is placed in this placement accordingly. The interior of the hotel gives the tourists and related customers their desired  UK English experience. They offer many  re-based services which makes it pretty amusing for the visitors.  Based on my expertise in cleaning and maintaining restaurants and conference facilities, I was able to get this position (Nagorna, 2016).

 person's ability to do practical work helps them in their future employment, as well. Having expertise in high authority standards takes up most of an employer's time, which benefits employees by allowing them to focus on their daily tasks. It is very helpful for the learners, especially the students who are looking forward to build a career in hotel management industry and Marriott derby is doing their utmost to provide us what we actually need at this stage of our career. Attending sessions and events makes me aware of the consumer's demand and their opinions about the service they actually need (Boxall and Macky, 2014). The right way of serving food, giving accommodation, provide enough resources etc. becomes so clear to a learner. The cleaning service also pays me huge privileges and makes me able to understand the customer's base. Taking the accessories described as housekeeping helps the visitor feel more at home since they have these services at their disposal. If the task has been done correctly, the guests who are constantly seeking for nice meals will be satisfied at the location, which has been chosen to satisfy their needs (Postuma and Montplaisir, 2016). Because it has maintained its position as a leader in the market, the Marriott derby is the ideal location for students to acquire the skills necessary

to provide good food, create an atmosphere that makes guests feel as though they are in their own homes, and provide services that are tastefully decorated.

Marriott derby is professional in handling all their businesses and providing a great experience to the student is their first priority, so this makes them one of the most well-maintained sources of practical knowledge for the students (DERICO, 2011). The authority they have in their business and services segment always attracts a significant number of students. The restaurant's chosen applicants have enough experience to surpass the market's competition in any scenario and take use of their strengths in technical knowledge (Casullo, 2012). The academic knowledge also increases for the skills that Marriott derby provide to the student and it gets dynamic. The students become more employable with various practical skills in their CV and make the right move in the path of starting their professional life.

A vast knowledge in a number of fields of practical and industrial sector makes the students efficient to survive the vulnerable environment of the job market. The placement process has taught me how to cope up with the environment and to create sufficient advantage compared to their competitors in the same field (Loseva, 2021). The job market will be helpful to the student who have most skills and working experience in the practical level which is exactly what the Marriott derby is providing to them. Hotel's tight declaration on placement makes it desirable for students with diverse and well-organised expertise to apply, even if the market is overloaded. This market offers opportunities to the ones who know how to approach a potential customer and becoming more supportive in their minds. Managing their wishes is all that is needed in this field. When a customer gets exactly what he/she wants they become loyal customers and help the hotel to spread positivity (Stanley, 2013). Word of mouth marketing is the most effective one among the customers and using customer's loyal gives birth to such opportunities (Budiawan, 2020). As a result of interacting with visitors from other parts of the world, one's ability to communicate has the potential to be expanded. The Marriott derby and its employees' productivity will soar if they are equipped with strong communication abilities.

The course was very effective and knowable for me as the authority of Hotel taught me from the root of the problems to the peak of it. They were very gullible and supportive in helping me choose the right field of work based on my skills and likeliness (Boston, 2021). Now I know how to attract customers and what they primarily want from a hotel manager and other staffs. I know how to approach them and make them be comfortable with the conference experience. Now I know how to operate food and beverage in restaurant and Bar. I know how important food allergens are for human life. I used to work in the



housekeeping department, which helped me manage a large volume of work at once so that I could keep up with everything else going on. Marriott derby has helped me monitor my skills and get to know many of the skills. Now I have expertise in multiple skills which will definitely boost my professional career ahead.



REFERENCE LIST (not included in word count)

Most of your sources are not relevant to Food and Beverage Operations

Titles need to be in Italic

Boston, A. (2021). Yeezy taught me. *Commonplace*, complete

Boxall, P. and Macky, K. (2014). High-involvement work processes, work intensification and employee well-being. *Work, Employment and Society*, 28(6), pp.963-984.

Budiawan, A. (2020). The Effects of Motivation and Interpersonal Communication on Work Productivity Employees in Polytechnic 'X' Bandung, West Java. *International Journal of Psychosocial Rehabilitation*, 24(2), pp.2757-2776.

Casullo, D. (2012). What's your secret ingredient? How businesses can find-and harness-what makes them great. *Employment Relations Today*, 39(2), pp.65-69.

FEDERICO, G. (2011). How much do we know about market integration in Europe?1. *The Economic History Review*, 65(2), pp.470-497.

Luneva, I. (2021). How Much Does the Market Know?. *SSRN Electronic Journal*,.

Nagorna, O. (2016). Socio-Pedagogical Portrait of a Master's Degree Student in International Arbitration: Experience of Great Britain. *Comparative Professional Pedagogy*, 6(2), pp.45-48.

Postuma, R. and Montplaisir, J. (2016). Large-scale population screening for prodromal PD: a way forward becomes clear. *Sleep Medicine*, 24, p.148.

Stanley, K. (2013). Benefit of the Doubt. *Neurology Now*, 9(5), p.38.

Instructor

40/100

PAGE 1



Comment 1

The Hotel manages the hotel, this is unclear.



UK English

Write in UK English and not American English



Comment 2

What are they? and why is it relevant?



Comment 3

How is this relevant? Who is Nagorna if you want to use someone else's words it needs to be introduced and paraphrased accordingly to link with the discussion.



Comment 4

Ad reference

PAGE 2



Comment 5

Capital letters



Comment 6

You should not reference when you speak at the first person



Comment 7

You are jumping from an idea to an other. The context is hard to understand. What are you trying to demonstrate?

QM

Sp.

Spelling error

QM

Typo

Typo error, Make sure you re-read your document before submission

PAGE 3

QM

Sp.

Spelling error



Comment 8

This is the part you needed to develop in your journal and be reflective about about. It comes far too late in your conclusion

Text Comment. Most of your sources are not relevant to Food and Beverage Operations

Text Comment. Titles need to be in Italic

Text Comment. Incomplete



Comment 9

Capital letter

GRADING FORM: F&B JOURNAL

KHALED BIN SHAMS CHOWDHURY

RESEARCH-INFORMED LITERATURE

Marks available 5 Your work must be informed and supported by scholarly material that is relevant to and focused on the task set. You should provide evidence that you have accessed a wide range of sources, which may be academic, governmental and industrial; these sources may include academic journal articles, textbooks, current news articles, organisational documents, and websites. You should consider the credibility of your sources. You must provide evidence of your own reading throughout your work, using in-text citations in the main body of your work and a reference list that is alphabetical at the end of your work. Please use the Harvard referencing system. Specific to this assignment: Students need to be aware of the models of reflection, for example Gibbs, Kolb and Schon, and use this to demonstrate their understanding of the placement experience.



You have not used any reflective models, for example Gibbs, Kolb or Schon to demonstrate your understanding of the placement experience. You have provided evidence of further reading across a wide range of sources; academic journal articles, textbooks, current news articles, organisational documents, and websites. Most of your sources are not relevant to the Food and Beverage Operations topic. You have provided in-text citations in the correct format and a reference list in Harvard Referencing style with some minor errors as indicated in text.

2

KNOWLEDGE AND UNDERSTANDING

Marks available 30 Your work must demonstrate the growing extent of your knowledge and understanding of concepts and underlying principles associated with the subject area. Knowledge relates to the facts, information and skills you have acquired through your learning. Your mark/grade will also depend upon the extent to which you demonstrate your knowledge and understanding; ideally each should be complete and detailed, with comprehensive coverage. Specific to this assignment: Students are required to show knowledge and understanding through reflection of their practical placement, demonstrating key learnings from the hotel departments.



You have demonstrated some good knowledge and understanding of your placement experience which could have been enhanced by using facts, information and skills you have acquired through your placement learning and wider reading. You were required to expand further on this information to demonstrate deeper understanding.

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ANALYSIS

Marks available 20 Your work must contain evidence of logical, analytical thinking, evaluation and synthesis. For example, to examine and break information down into parts, make inferences, compile, compare and contrast information. At all times, you must provide justification for your arguments and judgements. Evidence that you have reflected upon the ideas of others within the subject area is crucial to you providing a reasoned and informed debate within your work. Specific to this assignment: Students are to analyse their placement in means of not just describing tasks, but demonstrating the why? how?

what? when? Through practical tasks, reflective writing and discussions with hotel employees.



You did not provide analysis on your placement experience, describing tasks is not enough you also need to discuss the what, why, how, when. You did not write reflectively about your experience on placement or provide examples.

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PRACTICAL APPLICATION

Marks available 25 You should be able to demonstrate how the subject-related concepts and ideas relate to real world situations or a particular context. How do they work in practice? You will deploy models, methods, techniques, and/or theories, in that context, to assess current situations, perhaps to formulate plans or solutions to solve problems, some of which may be innovative and creative. Specific to this assignment: Students need to consider how they would apply solutions within the workplace of their placement property, highlighting what they have learnt on placement and how they could deploy this in future careers.



You did not provide any examples from your learning experience to support your learnings. You have not considered how the things you have learned on placement will benefit you now or in your future career. You could have highlighted some issues you faced on placement and any recommended solutions you would apply to rectify them.

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SKILLS PROFESSIONAL PRACTICE

Marks available 20 Your work must provide evidence of the attributes expected in professional practice. This includes demonstrating your

individual initiative and/or collaborative working. You must communicate effectively in a suitable format, which may be written and/or oral, for example, essay, management report, presentation. Work should be coherent and well-structured in presentation and organisation. Specific to this assignment: You should write the report in a recognised format within the assignment word count. All writing should be academic style, formal, focused, concise and subject specific. It should use a font of Arial 11 point or Times New Roman 12 point and be 1.5 or double spaced.



You have presented your work in a professional format following the Microsoft Setting guidelines. You have abided by the 750 word count and have communicated effectively and in a suitable format. A Journal should be written at the first person and be reflective, it appears that yours is mainly written at the 3rd person making it hard to read in some places and non reflective.

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