Documents	Documents are highly classified and contain information that should not be shared with anyone.	If information is leaked children health and safety is at risk. Customers can enforce lawsuits against the company. Fines can be issued which could cost the nursery more finances than they have	An information system with password protected. Only staff with appropriate level should have access Paper Documents should be in a locked cupboard or cabinet
Building	The building must have access suitable for children, prams, pushchairs, and disabilities. There must be suitable systems for only allowing access to the correct people.	No suitable access can cause falls/accidents and customers can issue lawsuits. Unmonitored access can cause unwanted visitors to gain entry.	Insure correct ramps are in place. Monitored door system with camera
Customer loss	Lack of customers places not filled	No profit Lack of income To many staff No staff wages	Advertise Insure everything is run smoothly Offer the best childcare Ensure curriculum is covered
Over ambitions	Failing due to expecting to much from yourself and your team	Business not even opening as the expectations were unachievable	Make sure planning is done and only plan what can achieved
Disability or illness	Staff shortages	Poor staff/child ratio which is unacceptable	Ensure the rotas adequately staffed to cover staff issues and complete risk assessments to reduce chance of disability

Priority	stakeholders	Stakeholders perspective	Action
High	Nursery	Provide quality childcare in a safe learning environment.	Work with parent/carers in the needs of the individual child. Assess their needs and aim to for fill them.
High	Customers	Trust the nursery with the care and educational needs of their children	Inform staff of any issues they should be aware off, being illness, or other factors.
Medium	Staff	Partake in educating children, monitor and evaluate on going. Ensure all qualifications are up to date	Keep extensive child records, health and safety, accident, register and attendance. Attend courses to improve the knowledge and in turn improve the standard of care.

Wendy house
Day nursery

Wendy house day nursery	Quad chart
Purpose **To provide quality day care for children under school age.** **To learn through play.** **To be prepared educationally for local authority schooling.**	Customers Local parents/carers of children in the direct area. Working parent/carers. Mature students with childcare needs. Jobs positions for nursery staff, cleaning staff, manager.
Desired end result **To provide curriculum-based childcare** **To learn through play.** **To be prepared educationally for local authority schooling.**	Measure of success We aim to open our doors in January 2023. Evaluations on each child's learning will be on going. Numbers of children. Financial success. Potential to expand.

Starting balance sheet for January 2023						
		January	February	March	total	
investment	£18,000				£18,000	
income		£44,000	£44,000	£44,000	£132,000	
				Total in	£150,000	
staff wages		£21,400	£21,400	£21,400	£64,200	
building rent		£800	£800	£800	£2,400	
DBS check		£480			£480	
Ofsted registration fee		£220			£220	
insurance		£100	£100	£100	£300	
utilities		£100	£100	£100	£300	
advertisement		£150			£150	
training		£400		£400	£800	
toys play equipment		£2,000			£2,000	
office supply's		£200			£200	
furniture for baby room		£2,000			£2,000	
drinks		£50	£50	£50	£150	
food for lunches		£200	£200	£200	£600	
				Total out	£73,800	