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Assignment 2 Report Guidelines

LCHS7006

Trawsnewid Addysg; Trawsnewid Bywydau
Transforming Education; Transforming Lives



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INTRODUCTION

(500 Words)

- Define quality from a healthcare perspective.
- Explain the concept of quality assurance and explain the importance of continuous quality improvement in public health and social care.
- Outline the work based issue healthcare problem/issue you will be focusing on.
- If you do not work in a care home you can reflect on a case study or healthcare related documentary

Main Body (1800 Words)

- This section must have a number of sections which depict the chosen frameworks supported by literature.

OVERVIEW OF CONTINUOUS QUALITY IMPROVEMENT

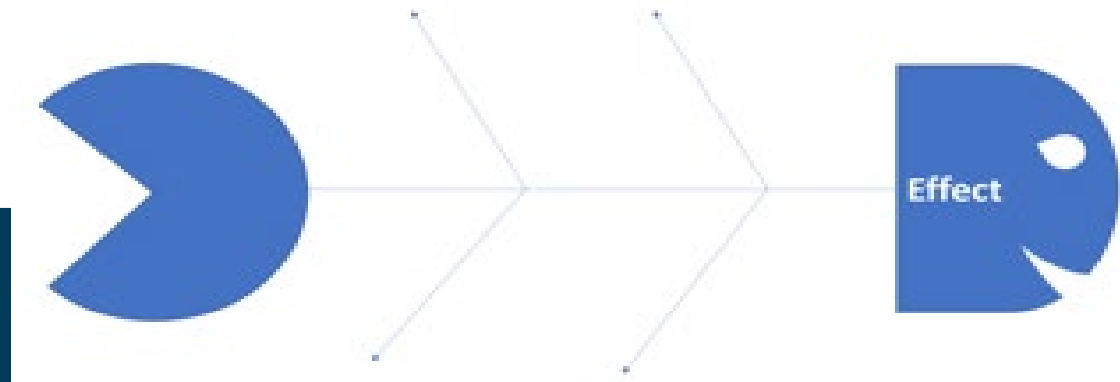
- Overview of the importance of quality improvement in the context of the identified problem/issue. Support with literature to demonstrate the extent of the problem.
- Outline the challenges associated with addressing this problem. Here you should demonstrate that you have engaged with wider literature on the scope of the problem.
- This background which sets the context of the problem is an important section.

SWISS CHEESE MODEL

- Explain the fundamental principles of the Swiss Cheese model and its application to your case study. Here you have to demonstrate an understanding of the fact that for a system to fail, a number of systems would not be full proof.
- You should evidence that you have read wider sources

IDENTIFYING THE ROOT CAUSE

- Define and explain the concept of root cause analysis.
- Choose any ONE of the root causes tools covered in the lectures and apply it to your problem area.
- Ideally the simple fishbone diagram/approach would be more ideal because This version doesn't have any predetermined categories, so it is the most flexible. Rather than starting with the method, materials, etc. the team starts by thinking of their own categories. It leaves everything open to be specific to the topic at hand. That means any team could use it for any reason.



IDENTIFYING THE ROOT CAUSE

- Ensure that you support all your points with contemporary literature sources.
- For example when you mention teamwork as an issue, reflect on literature which highlights the importance of teamwork in public health and social care practice.
- If you outline communication skills then discuss cite literature demonstrating that communication is an important tool in healthcare.

REFLECT ON AUGMENTING YOUR FISH BONE WITH THE 5Y's FRAMEWORK

- Demonstrate an engagement with literature explaining why the 5Y's framework is an important tool for evaluating your case study.
- Outline the questions you would ask with the aid of supporting literature.
- The questions and answers posed must demonstrate the root causes of the problem.

RECOMMENDATIONS

(400 Words)

- In this section you engage with appropriate literature on good practice and recommend appropriate actions and approaches for addressing the root cause/s of your problems.
- You can also reflect on good practice from other players in the industry and recommend some feasible approaches to resolving the problem.
- An inference to health care standards frameworks such as the CQC can inform remedial actions to be taken.
- You may also bring in limited personal opinions.

Conclusion

(300 Words)

- This must be a succinct summary outlining the key points outlining the key points presented in your report.
- You are not expected to provide in-text citations in the conclusion since you are summarizing points which have already been critically discussed.

Reference List

- A comprehensive list of references using the Cite Them Right (Harvard) referencing.