

Dear All

Below, please find further information regarding both components of your course work:

CW 1:

The attached poster is meant to be an example that is aimed at briefly "Exploring the factors that influence Black and Ethnic Minority" community's perception of the healthcare system.

Your poster should have an introduction, a method section explaining how you researched your poster, sections for questions 1 & 2 and a references section.

You will have 5 minutes for the presentation and 5 minutes for Q&A.

General Submission Guide:

1. All of your submissions must include a title page that clearly states your name, student number, module code and title, lecturer's name, and assignment title.
2. Include relevant images and data where applicable
3. All of your submissions should have an appropriate structure and a reference list.

CW 2:

Following your understanding of the paramount importance of emotional intelligence within an organisation, you are required to

1. Reflect on any emotional intelligence model you have learned and critically evaluate how employees in the workplace may use emotional intelligence components or dimensions. – 1500 words
2. Research the different generations and identify unique characteristics that managers need to be aware of for an effective work environment -1000 word
3. Allow 500 words for introduction, conclusion and recommendations

The article by Wiedmer below is a good starting point.

Wiedmer, Terry. "Generations do differ Best practices in leading traditionalists, boomers, and generations X, Y, and Z." *Delta Kappa Gamma Bulletin* 82, no. 1 (2015): 51.

General Submission Guide for your report:

- All of your submissions must include a title page that clearly states your name, your student number, the module code and title, your lecturer's name, and your assignment title.
- All of your submissions should be typed in Arial font, size 11.
- All of your submissions should be typed with 1.5 line spacing.

All of your submissions should have an appropriate structure, include page numbers, and have a reference list.