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This source analyses qualitative study of organisational resilience in care homes in Scotland by Ross et al in 2022. It focuses mainly on how care home teams adapt to constant pressure, change, and unexpected events. This key issue was made clearer by the covid-19 pandemic.

This research explored organisational resilience, the ability of care homes to keep providing safe and secure care even when facing difficulties such as staff shortages, limited funding, and emergencies by adapting to challenges and recovering from disruption. This study was carried out as part of the I-SCOPE (Improving Systems of Care for the Older person) project, led by researchers from the University of Glasgow.

Care homes across the UK operate in an increasingly complex environment. Demand for support is growing as more people are living with long term health conditions such as dementia. Services often face staff shortages due to there being more patients and regular changes because of rising expectations from families. While most previous research focused on individual care tasks, this study focuses on specific problems as it looks on how care works in practice. It asks what continues to keep staff from giving good care, although conditions get difficult.

This issue directly impacts residents and care staff as vulnerable