

Learning in Digital Era

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What are your long-term goals?	What are your specific career goals?	What are the key skills needed for each one of your goals?	What skills do you need to work on?	What actions are you going to take?	When are you going to complete your training by?
Evolve to an IT Engineer Professional	Start with Help Desk Technician	-Be Empathetic -Work well under pressure -Patient -Teamwork -Pay attention to detail	-Teamwork	- Get engaged in common projects at University and Work - Sign up to company self development courses.	12 months
	Progress to IT Technician	-Communication skills -Data Collection -Problem Solving -Record Keeping -Leadership	-Communication skills -Problem Solving Skills -Leadership	- Communication skills - online courses on Futurelearn.com and Udemy.com - Problem Solving - Online courses - Leadership -Online learning and take opportunities at work to develop leadership skills by taking additional responsibilities	3 years
	Evolve to IT Analyst	-Project Management -Excellent Communication Skills -Problem Solving aptitude -Teamwork -Analytical Skills -Self-confidence and self initiative	-Project Management -Excellent Communication Skills -Analytical Skills	- Project Management - Online courses - Analytical Skills - Read more, play brain games, keep a journal, ask more questions, be more observant and take online classes. - Communication skills - be involved in teamwork activities, ask for feedback, practice public speaking and online courses.	4 years
	Become an IT engineer	-Communication skills -Organisation skills -Analytical abilities -Creativity -Project Management -Problem Solving -Curiosity -Decision making	-Organisational skills -Creative skills -Decision making	- Organisational skills – keep records of data, make use of time management, use a to do list, prioritize tasks. - Creative Skills – Think about how things can be improved, observe others, discuss ideas, focus on positivity, be curious and have an open mind. - Decision making – make plans, ask professionals, set deadlines, limit choices, weigh options, experiment, work through lists.	6 years

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