

Housekeeping team member development plan

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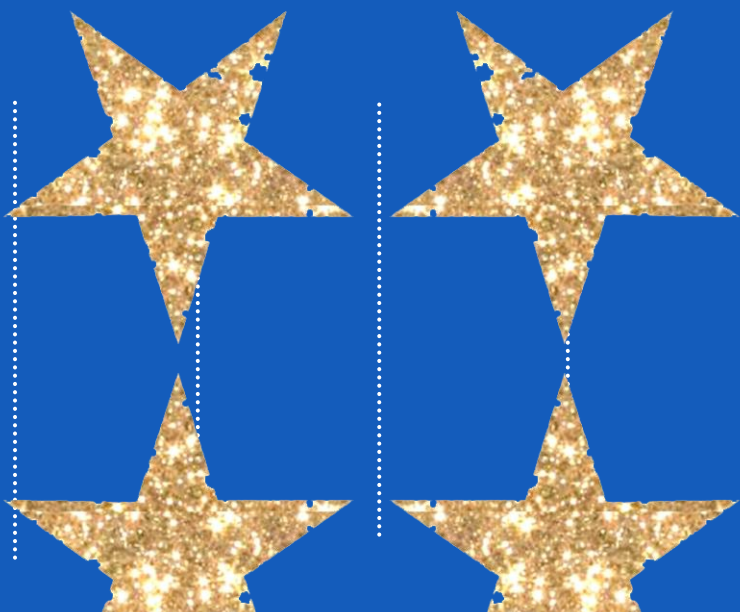
Module Name: BMIH4006

Lecturer Name: Tristan Hawkins

HOUSEKEEPING Development PLAN

- ★ Welcome Introduction
- ★ Timetable of training Activities
- ★ Training description
- ★ Health & Safety

TRINITY HOTEL



TRINITY HOTEL TEAM STRUCTURE

GENERAL MANAGER



Director of operation



HOD's



Assistant to HOD



Supervisors and DM



Team Leaders



Associates

KEEPING OPENNET PLAN

	Details	Com
	Get to know team members, who is responsible for what	one
Housekeeping	Understand how the department and the different roles within the department	one
and Standards and	Learn the specific expectations for the brand and the basic standards and compliances	two
	Team responsibilites and tasks, Linen porters, Superviosrs and Room Attendants	two
OSHH	Learn the basic H&S compliance, risk assessments, safety matters at work, chemical use, manual handling and incident & accident report	four
artmental Folder	Risk Assestment, Compliance forms and Staff H&S Training Record	eigh

References

<https://www.hse.gov.uk/legislation/hswa/htm> (accessed on 14th November 2022)

<https://www.hse.gov.uk/coshh> (accessed on 14th November 2022)

<https://www.marriott.com/housekeeping-operations> (accessed on 14th November 2022)

<https://www.marriott.com/housekeeping-development-plan> (accessed on 14th November 2022)

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