

Problem Solving and Decision Making BMSK4004 September 2020

Week No	Date	Topic	Resources
1	WB 27/09/2021	<u>Introduction to the module</u> • What the LO's are for the module • What we will be covering each week • Issue Assessment Schedule • Activity: What are the students hoping to learn in this module (Sort students into groups to discuss and come back to the main group with some ideas.). • <u>Creative Problem Solving</u> • What is creative problem solving? • Theory behind Creative Problem Solving • Problem categories • Rational Decision Making • Nature, Scope and Impact <i>Students are reminded of the online help resources- 'How To' use Teams, Moodle, The Library etc</i> All students added to the Microsoft Teams Group.	• PP- Introduction • Assessment Schedule • Panopto- Creative Problem Solving
2	WB 04/10/2021	• <u>Analysing the Organisation</u> SWOT Analysis • <i>Issue Assessment</i>	• Case Study- NPower: Managing Risks.

3	WB 11/10/2021	• <u>Macro Environment</u> PESTLE Analysis	• PhilDesit Case study printout- SWOT • PhilDesit Case study- Answers
4	WB 18/10/2021	<u>ASSESSMENT GUIDANCE</u>	•  Polly Poll
5	25/10/2021	<u>READING WEEK (HALF TERM)</u>	
6	WB 01/11/2021	<u>Cause and Effect</u> • How do we find the route cause? • Fishbone/Ishikawa theory • Edward De Bono's 6 Thinking Hats • ACTIVITY- Breakout groups- Ishikawa activity DISCUSS COMPONENT 2	
		• <u>Implementing Decision's</u>	• Cause and Effect Panopto • Breakout activity

7	WB 08/11/2021	• How do you implement a resilient decision? • How do you monitor and review the implementation of your solution? • What are the best practices of communicating your decision?	
8	WB 15/11/2021	<u>Tutorials for assessment guidance and support</u>	• Panopto- Implementing Decisions
9	WB 22/11/2021	<u>ASSESSMENT ONE TO ONES- OPTIONAL</u>	
10	WB 29/11/2021	<u>PRESENTATIONS</u>	

Assessments:

Component	Activity	Date of submission
1	<u>2000 word report</u>	29/10/2021 @3pm
2	<u>5 MINUTE presentation and 500 word Speaker Notes</u>	WB 29/11/2021