



WHAT WOULD YOU LIKE TO BE WHEN YOU GROW UP?

HOTEL GENERAL MANAGER

As a Hotel Manager, your duties can differ and are a lot of them:

- 🏨 plan and organize everything regarding the hotel
- 🏨 promote and market the business
- 🏨 plan work schedules for individuals and teams
- 🏨 deal with customer complaints and comments
- 🏨 deal with contractors and suppliers

And sooo many other things...

But, in order to be a good Hotel Manager, you must have some skills that will surely help in your role, and throughout your career you can always acquire and enhance these skills

- GOOD COMMUNICATION SKILLS.
- GOOD INTERPERSONAL SKILLS.
- THE ABILITY TO WORK WELL AS PART OF A TEAM.
- GOOD LEADERSHIP SKILLS.
- THE ABILITY TO MOTIVATE AND DISCIPLINE OTHER MEMBERS OF STAFF.
- GOOD NUMERACY AND LITERACY SKILLS
- PROBLEM-SOLVING SKILLS
- GOOD ORGANIZATIONAL SKILLS

AND MANY OTHERS...

Some of these skills
are something I
already have
acquired in these
years, by job or life
experiences

- ▶ Good leadership
- ▶ Good numeracy and literacy skills
- ▶ Problem-solving skills
- ▶ The ability to motivate and discipline other members of staff.
- ▶ Good organizational skills

Many of the skills that I don't have, but a good Manager should have, I hope to acquire them through the course I'm taking, which will eventually help me reach my dream career and be a Hotel Manager



Prifysgol Cymru
Y Drindod Dewi Sant
University of Wales
Trinity Saint David

SKILLS I'M AIMING TO ACQUIRE



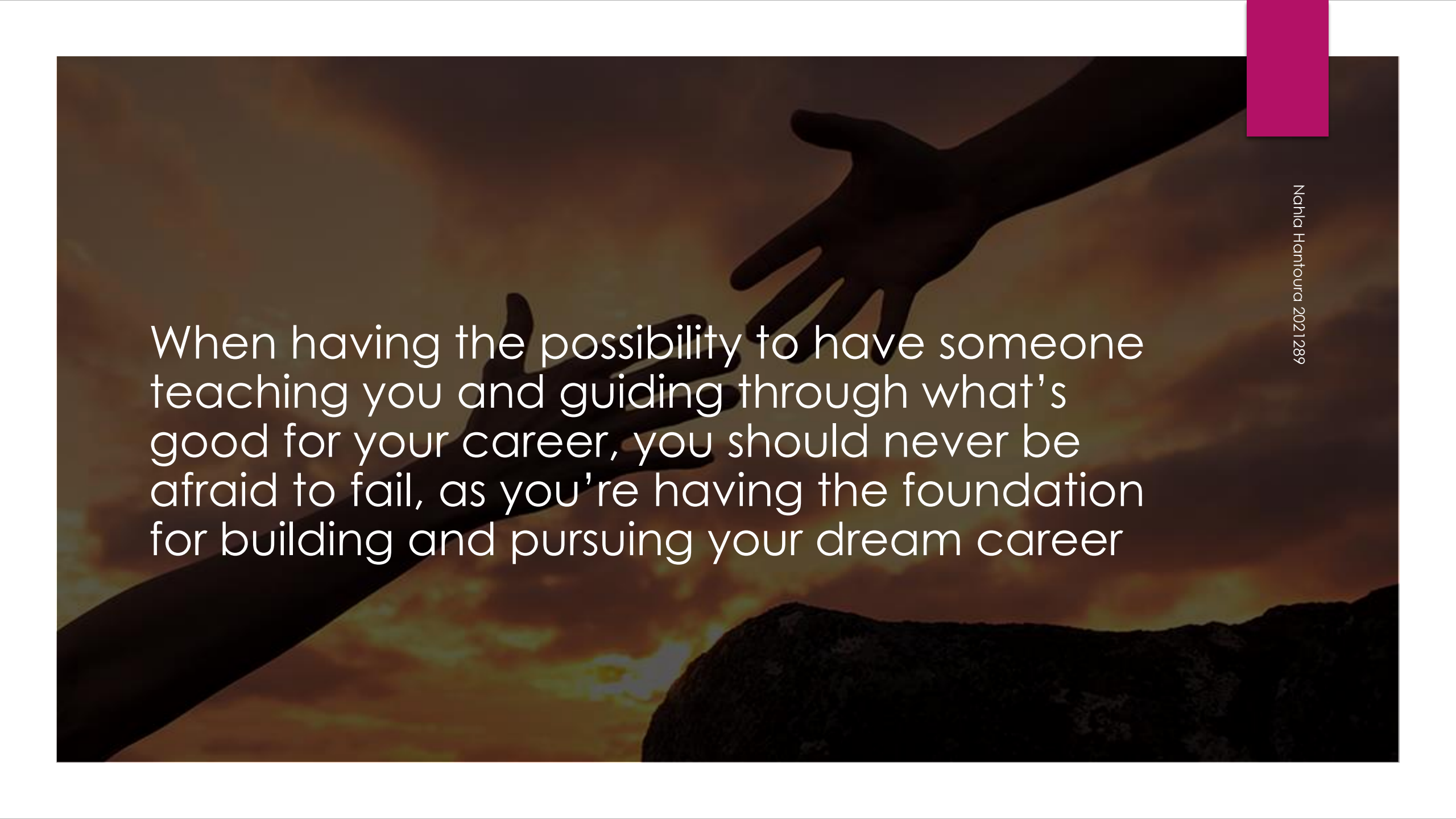
TIME MANAGEMENT

As a good manager, you should know how to manage your time so you can always do what's prioritized and then the rest



ENTERPRISE MANAGEMENT

Managing anything regarding your enterprise such as planning, campaigns...

The background of the slide features a dramatic sunset or sunrise sky with warm orange and yellow hues. In the foreground, the silhouettes of two hands are visible, reaching towards each other in a gesture of support or guidance. The hands are positioned on the left and right sides of the frame, with fingers slightly spread. The overall mood is inspirational and hopeful.

When having the possibility to have someone teaching you and guiding through what's good for your career, you should never be afraid to fail, as you're having the foundation for building and pursuing your dream career