

Curriculum Vitae

SUMMARY

Experienced in engaging with customers and driving sales through exceptional customer service. Known for maintaining a positive atmosphere, handling transactions smoothly, and resolving issues promptly. Always focused on meeting sales targets and ensuring customer satisfaction.

EXPERIENCE

New Look - Sales Assistant

Birmingham, West Midlands
12/2022 - 05/2023

- Assisted customers in selecting products, offering detailed advice to meet their needs.
- Kept shelves neat, clean and organised through visual merchandising.
- Handled customer returns, refunds and exchanges at customer service desk.
- Processed sales transactions accurately, handling cash and card payments efficiently.

Pepes - Fast Food Crew Member

Birmingham, West Midlands
04/2017 - 01/2019

- Worked within a variety of kitchen stations, including food prep, cooking and dishwashing.
- Maintained excellent customer satisfaction by providing friendly, attentive and polite service.
- Processed cash and card payments at the checkout, providing correct change for cash purposes.

Birmingham, West Midlands B11 3BD
07467598705
Andreia.farcas@yahoo.com

SKILLS

- Customer service
- Sales transaction processing
- Cash handling
- Team collaboration
- Time management
- Customer engagement

EDUCATION

01/2024 - 01/2025
University of Wales Trinity Saint David
Birmingham
Certificate of Higher Education Business

01/2017 - 01/2018
South and City College Birmingham
Birmingham, England
Business Studies Level 3

01/2013 - 01/2017
Moseley School
Birmingham,
GCSEs





Cover Letter

Cover Letter

B11 3BD Birmingham, West Midlands

07467598705

andrea.farcas@yahoo.com

Aldi

Trescott Road
B98 7AH Birmingham

Dear Hiring Manager,

I recently came across the Store Assistant at Aldi advertised online on Indeed and noticed that my skills and experience are a great match. I have enclosed a copy of my CV and I am eager to part of your team.

Throughout my history, I've worked hard to develop essential skills in areas such as motivation and customer service and build a firm foundation of industry knowledge. My conflict resolution and communication skills help resolve difficulties, and I have cultivated the ability to operate well under pressure.

I consistently deliver on-time work and require little direction or supervision to meet objectives. My aptitude for management has been especially useful, and I have been able to recognise the need for leadership and step up to offer guidance and direction to my team.

I'm excited to hear from you and discuss the role in more detail.

Sincerely,

Andry

Store Assistant

ALDI  • 3.2 ★

Redditch

£13.02 - £13.95 an hour - Permanent

Apply on company site 

 Saved



Job

Company

Job details

Here's how the job details align with your [profile](#) .



Pay

£13.02 - £13.95 an hour ▾



Job type

✓ Permanent ▾

Location



Redditch

Full job description

At Aldi, you'll never find yourself bored and twiddling your thumbs on the till as a Store Assistant. In fact, time will fly by.

You'll do everything from checking off deliveries to dealing with enquiries or ensuring that the shelves are fully stocked with well-presented products. And, of course, you'll provide excellent customer service at all times by attending to customer needs in a prompt and friendly way. It's a really fast-paced environment, and everyone understands exactly what needs to happen to make their store a success – and gets on with doing it. There's a real family feel here, and we all pitch in as part of a close-knit team.