



***Significance of the global team in effective
problem solving***

Contemporary Challenges: Making a
Difference Assignment 2

NIK NASHA AMEERA BINTI NIK MOHD
SHUKRI (2244737)

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- Appendix 1 - Plan for the presentation – who did what section

Section 1 – Notes on the Presentation

- Produce the notes you used for your section of the presentation - 1000 words

Making a decision entails to picking one alternative or course of action from a number of possibilities or path available, including the choice to take no action at all. There are many different types of judgements, ranging from those that are automatic and programmed to those that are more involved and not programmed. (Sriram, 2023) When individuals or group of people are attempting to make decisions based on the best available information, decision making tools can be an invaluable resource. People can use these tools to help them identify different options, analyze them and assess them so that they can come to a conclusion. (Sriram, 2023)

There is a wide variety of tools available for use in decision-making, each of which to be utilized in a variety on contexts. Tools for making decisions that are applied often in a variety of domains include cost-benefit analysis, decision trees, force field analysis and scenario planning. (casual, 2023)

A cost benefits analysis is a method that is used to evaluate the costs of a project with the benefits that it will provide in order to decide whether or not the project will be worthwhile to pursue. (Hayes, 2023) In multi-criteria analysis, a number of different criteria are considered in the decision-making process in order to determine which alternatives provides the best value. Diagrams in the form of decision tress can assist in better visualizing the many potential outcomes of a decision and in determining the most productive next step to take. The pros and disadvantages of a situation are weighed using a force field analysis in order to choose whether or not to proceed with a certain course of action. Lastly, scenario planning is a process that is utilized in order to plan for several potential scenarios that may result from a decision. (business new daily, 2023)

Before acting on any options, a competent decision-making process will first collect sufficient information. The decision-making process involves a significant number of different population groupings. As opposed to just one individual, the whole group has come to terms with it. Every person has a unique perspective matter that they share in reaction to a particular scenario. To the best of their abilities, each of them addresses the raw numbers. This generates a sufficient amount of data to take into consideration for gaining a better understanding of the situation. (javatpoint, n.d.)

The prospect of dispute occurring between members of an organization's staff is something that arises rather regularly. All participants have an equal opportunity to contribute their ideas and perspectives to the collective decision-making process. The various people groups in this area do not have decisions forced upon them rather than decisions are made with their interests in mind. It fosters in workers a sense of reliance on the company as well as a sense of belonging to the organization. They are able to acknowledge the choices that have been made while maintaining their concentration on their responsibilities. (commerce mates, 2018)

The selected method for facilitating decision-making processes and creative problem-solving is brainstorming, a technique renowned for its capacity to foster creativity, encourage diverse perspectives and generate a wide range of ideas through collaborative and open-minded idea generations sessions. We decided to use brainstorming to come to the solution that we choose that is the increase self-awareness by keep on using more recycle bag, bring our own stainless steel straw and bring our own container for takeout's.

The process of brainstorming is a way for solving problems as a group that involves the impromptu contribution of imaginative ideas and potential solutions. This method calls for a lengthy and open-ended conversation in which every participant in the group is prompted to verbalise their thoughts and offer as many suggestions as they can based on the breadth and depth of their knowledge. The process of brainstorming combines lateral thinking, which is a strategy for discovering new notions to solve problems by looking at them in novel ways, with an informal approach to problem-solving. Some of these concepts have the potential to evolve into novel and imaginative approaches to resolving issues, while others have the capacity to inspire other concepts. (Bernstein, n.d.)

The reason why we choose brainstorming is because of the diverse perspectives. In order to make sound decisions, it is often necessary to take into account a wide variety of points of view and insights. Because it brings together people from a wide range of experiences, backgrounds and fields of expertise, brainstorming meetings, the varied group dynamics that are developed might lead to a wider range of ideas, each of which is influenced by the individual perspectives of participants in the session. Because of this diversity, blind spots can be uncovered, hidden opportunities can be discovered and ultimately, decisions can be made that are more informed. (Thomas L. Saaty)

Next is the engagement and motivation. Sessions dedicated to brainstorming may be extremely engaging and motivating for the people who take part in them. Active engagement is encouraged and individuals are given the confidence they need to contribute their ideas when they are in an environment that is open, creative and non-judgmental. This increased participant not only leads to an improvement in the quality of the ideas created, but it also results in a more motivated and dedicated workforce that is invested in putting the selected solution into action. (indeed, 2022)

Time efficiency is also one of the reason why we choose brainstorming, because it is such an efficient method for arriving at decisions in a timely manner. Brainstorming is famous for having a high time-efficiency rating. It is made easier to generate ideas in a timely manner by employing a strategy that places an emphasis on the development of ideas without swiftly examining the practicability of such ideas. This is especially helpful in scenarios where making a decision quickly or fitting everything into a limited amount of time is essential. (Jansen, 2016)

In conclusion, brainstorming stands out as a chosen tool for decision making because of its exceptional capacity to foster creativity , harness diverse perspectives, generates a multitude of ideas, promote collaboration, mitigate the effects of groupthink, facilitate the improvement of ideas, engage participants and do all of this in an efficient manner. Because good brainstorming can result in creative and well-informed decisions, it is an essential tool for individuals and organizations that are attempting to navigate the complicated landscape of choice and problem-solving. Brainstorming can be utilized in a variety of contexts. To turn ideas into workable solutions, however, successful brainstorming sessions involve skillful facilitation, well-defined goals and commitment to following through on the ideas generated during the session. This is a key point to keep in mind.

- Include the link to the presentation

(https://uowtsd-my.sharepoint.com/:f/g/personal/2226211_student_uwtsd_ac_uk/ErxfyM6BlahKnejUhPLeflIBgMs1tDmdTAgZCGG0BR3mVg?e=xcE21E)

Section 2 – Reflection

In this section you need to reflect on the process you went through using Gibbs Reflective Cycle – (500 words). Consider including:

- **Description**

The incident that I will reflect upon occurred during a team presentation online. Our team was tasked with doing a presentation entitled about the consumption of huge amounts of single-use plastics that had tight deadlines and high stakes. As the presentation progressed, technical issue during the presentation

started to rise. The technical issues happened during the recording session of the presentation. The issues is because of the application that we use is not compatible for recording.

- **Feelings**

My feelings at the time were a combination of discomfort and nervousness. My team's mental health was suffering as a direct result of the repeated recording sessions that were unsuccessful as well as their inability to locate an immediate remedy or any aid that was readily available among the other members of the team. Concerning the effects that these problems might have on the outcomes of the team presentation, I, too, felt anxious.

- **Evaluation**

In retrospect, I recognize that my initial reaction was to avoid the problems. My initial response when the technical issue occurred is to keep silent when my other colleagues started to find the solutions. I felt that engaging in the chaos would only make the other team members become more confusing. However, this approach proved counterproductive, as the issues persisted and became increasingly disruptive. I realized that avoiding the issue doesn't resolve them, it only allows it to escalate.

- **Analysis**

After giving it some more thought, I've realized that there were a number of different things that led to the technical problem. These included misunderstandings, disparities in working styles, and differing expectations regarding the individual's involvement to the process of conceiving of a solution. In addition, I was aware that our inability to make headway because of my reluctance to face the problems was directly due to my actions.

- **Conclusion**

The experience in question imparted a multitude of invaluable lessons. Primarily, I acquired an understanding of the significance of fostering open communication within a team. If I had participated in a positive discourse sooner, it is possible that we could have achieved a more efficient resolution to our concerns. Furthermore, I have come to recognize the need of swiftly resolving the aforementioned difficulties instead of permitting them to escalate.

- **Action plan**

Going forward, I am determined to incorporate these insights into my professional practise in some way. I commit to making it a priority to seek out situations in which I can communicate honestly and openly with my coworkers, as well as to resolve any disagreements or problems that may crop up. I will also make an effort to comprehend and value the various methods of operation utilised by members of my team, keeping in mind that the diversity among us can serve more as strengths than weaknesses.

References

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Appendix

The plan for the presentation – who did what? What was the plan.

Lim Zhan Nian (2244732) – is the 1st presenter for this presentation and he is covering for introduction, the wicked problem and design thinking.

Muhd Zafran (2244734) – is the 5th presenter for this presentation and he is presenting about the interdisciplinary and multidisciplinary teams.

Stephanie Yong Mun Lei (2244733) – is the 6th presenter and she is covering for the roles of ethics in identifying solutions.

Imran Shah (2226204) – is the 2nd and 7th presenter as he is presenting about the decision making framework and techniques and the conclusion.

Nik Nasha Ameera (2244737) – is the 3rd presenter and she is presenting about the decision making tools.

Zahara Begum (2226211) – is the 4th presenter and she is covering for the emotional intelligence/empathy and the persuasion and diplomacy.