

Academic And Employability Skills (ACE)

Guidelines For Assessed Individual Presentation (Task 1)

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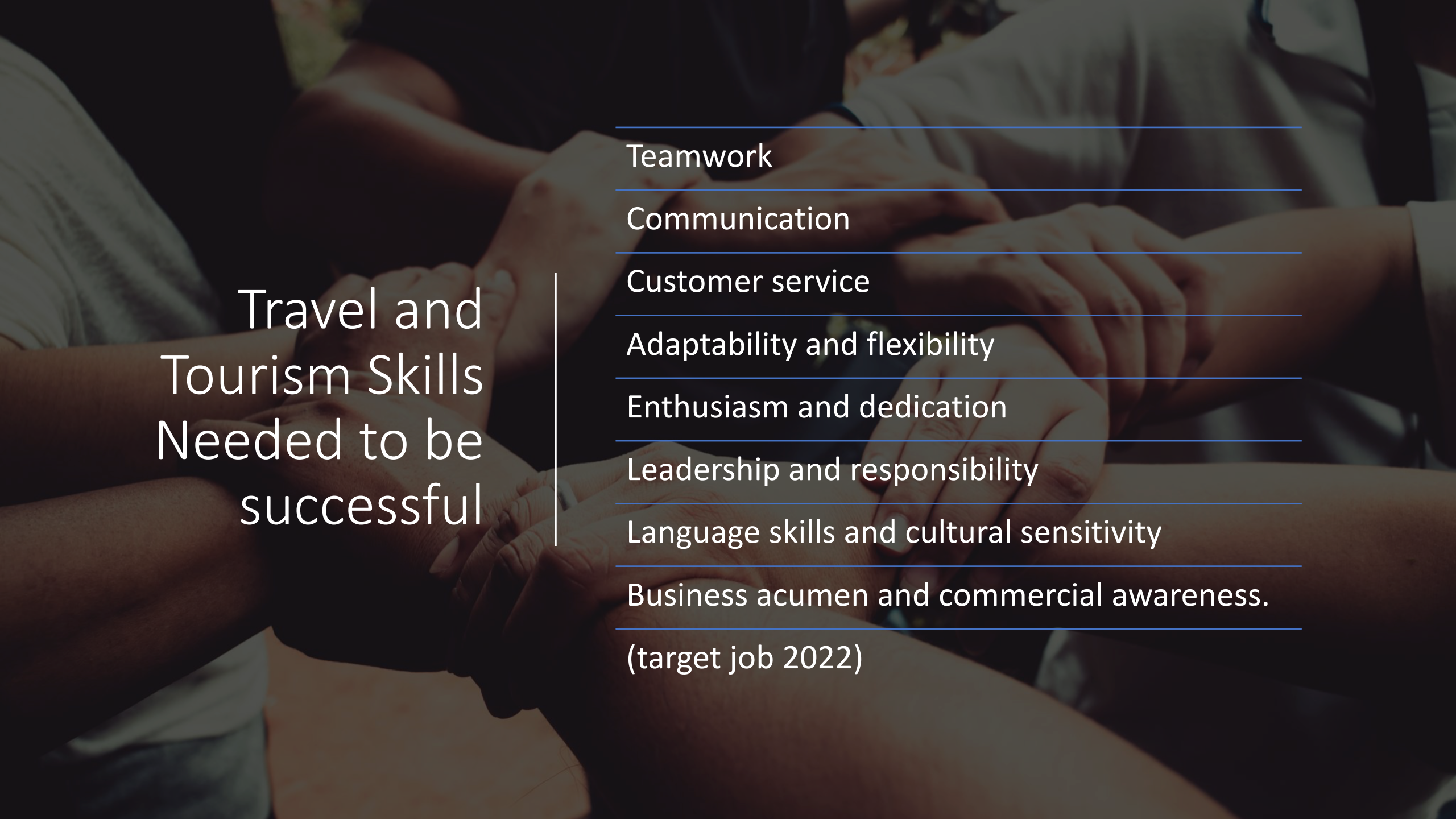
Introduction

- Tourism include leisure travel, as well as the theory and practice of touring, the business of recruiting, accommodating, and entertaining tourists, and the business of providing tours.
- As I am interested in the travel and tourism sector mostly in the cabin crew I will be mentioning my strength and weakness that will be suitable for the workplace and the opportunities and the threats.

Travel And Tourist

- Travel and Tourism are known to people travelling for business/pleasure purposes to different places. This usually comes with accommodation, food and drink, and public services. (super user,2022)
- This is the sector I am interested in as I would like to be a member of the cabin crew. As they travel and have different challenges every day which I like.
- As they also travel and learn new cultures and languages which will benefit fit me a lot.





Travel and Tourism Skills Needed to be successful

Teamwork

Communication

Customer service

Adaptability and flexibility

Enthusiasm and dedication

Leadership and responsibility

Language skills and cultural sensitivity

Business acumen and commercial awareness.

(target job 2022)

Strengths and weaknesses of my skills

My strengths are I am well at communicating this will be essential for being a cabin crew as I will need to speak to customers on a daily ensuring that their needs are met.

Another strength is I am good at teamwork which is beneficial for both customers and colleagues.

As teamwork will allow me to get along with my colleagues to perform an outstanding job and will be easier to get satisfied customers.

Another strength is time management as it helps, e reach goals and get everything done on time.

My weakness is that I struggle with the flexibility this will impact me in the workplace as it will make me less effective at the workplace and will be hard for me to balance the work-life.

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Opportunities and threats

- The opportunities I have for having good communication are that it strengthens the connection and it will increase productivity. This also builds trust with the customers as they will be engaged with me.
- Having good teamwork skills the opportunities are that it will reduce stress within the workplace allow the work to be done well without any issues and will be easier to reach customer satisfaction
- However, the threats are that as I struggle with the flexibility I will be less effective which will lead me to perform badly.



The Responsibilities of travel and tourism

- Meeting with customers to determine the type of travel required, as well as providing advice on destinations, weather, and culture, is one of the tasks of travel and tourism professionals. In addition, to also inform them about the offers they have and coordinate transportation and lodging.

(travel agent job,2022)

Reference

(super user,2022) accessed date 03/04/2022

Sharpley, Richard. *Travel and tourism*. Sage, 2006. b

(Targetjob,2022) accessed date 03/04/2022

Tsaur, Sheng-Hshiung, Chang-Hua Yen, and Chia-Li Chen. "Independent tourist knowledge and skills." *Annals of Tourism Research* 37.4 (2010): 1035-1054.