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COTEMPORARY CHALLENGES: MAKIND A DIFFERENCE

IUBA4000

**TOPIC: SIGNIFICANCE OF THE GLOBAL TEAM IN EFFECTIVE
PROBLEM SOLVING**

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Decision-Making Frameworks: Enhancing Global Team Effectiveness

In today's dynamic global business landscape, making sound decisions is paramount to success. Global teams face complex that require a structured approach to problem-solving and decision making. By leveraging decision- making frameworks, organizations can foster informed choices, streamline processes, and ultimately achieve strategic objectives.

The Rationale Decision Making model

The OODA Loop(Observe, Orient, Decide, Act)

5 Whys Analysis

Decision-Making Frameworks: Exploring Effective Techniques

The diagram illustrates four decision-making frameworks, each represented by a green rounded rectangle with a white checkmark icon above it. The frameworks are arranged horizontally. The first three frameworks have a 'Description' and 'Steps Involved' section. The fourth, 'Framework Summary', has a 'Choosing the Right Framework for Effective Decision-Making' section and a list of the three frameworks with brief descriptions of when they are best suited.

- The Rational Decision-Making Model**
 - Description:**
 - A logical approach using objective criteria for informed decisions.
 - Steps Involved:**
 - Identify the Problem: Define clearly.
 - Collect Information: Gather data.
 - Generate Alternatives: Brainstorm options.
 - Evaluate Alternatives: Assess feasibility.
 - Choose the Best Alternative: Select the optimal solution.
 - Implement the Decision: Execute the plan.
 - Monitor and Evaluate: Adjust as needed.
 - Benefits:**
 - Provides a structured process
 - Encourages objective analysis
 - Facilitates informed decisions
 - Example:**
 - Used by companies to evaluate new market opportunities.
- The OODA Loop (Observe, Orient, Decide, Act)**
 - Description:**
 - A dynamic framework that enhances adaptability and agility, especially in fast-changing environments.
 - Steps Involved:**
 - Observe: Collect information on the current situation.
 - Orient: Analyze and interpret data.
 - Decide: Choose a course of action.
 - Act: Implement and learn from the decision.
 - Benefits:**
 - Increases responsiveness and agility
 - Encourages continuous learning and adaptation
 - Supports quick decision-making in dynamic situations
 - Example:**
 - Tech startups use the OODA Loop to quickly respond to market trends and feedback, staying competitive.
- 5 Whys Analysis**
 - Description:**
 - A problem-solving technique that explores root causes by asking "why" repeatedly.
 - Steps Involved:**
 - Identify the Problem: Clearly state the issue.
 - Ask "Why" Repeatedly: Dig deeper to find the root cause.
 - Analyze Findings: Identify patterns leading to the root cause.
 - Develop Solutions: Create effective solutions targeting the root cause.
 - Implement and Monitor: Ensure the solutions resolve the issue.
 - Benefits:**
 - Simple and effective root cause analysis
 - Promotes deeper understanding of problems
 - Focuses on sustainable, long-term solutions
 - Example:**
 - In manufacturing, the 5 Whys can identify defects' root causes, such as machine malfunctions, leading to maintenance solutions.
- Framework Summary:**
 - Choosing the Right Framework for Effective Decision-Making**
 - 1. Rational Decision-Making Model:**
 - Best suited for situations requiring detailed analysis and logical evaluation. Ideal when there is sufficient time and data available for making well-informed decisions.
 - 2. OODA Loop (Observe, Orient, Decide, Act):**
 - Perfect for rapidly changing environments where quick responses are needed. Use this framework to enhance adaptability and maintain a competitive edge.
 - 3. Whys Analysis:**
 - Excellent for identifying root causes of complex problems. This approach is beneficial when aiming to solve issues at their core and prevent recurrence.

Part 2: Discussion of 500 Words

Overview

In this age, there are uncountable dimensions that meet global teams beyond major turning questions if they tackle them with accuracy or becoming inventive to counter the difficulties. The aspect needs careful evaluation to understand it better as evidenced by a talk on “Why Global Teams are so Important if We want to Solve Problems”. The paragraphs were done on the topic that each member mentioned. Mine was on decision making frameworks and strategies that aim at making faster decisions on international teams’ problems’ solutions to current global challenges. Consequently, this paper reviews how these decision-making processes tie up with others we mentioned earlier and how they assist in creating positive synergy within an international team.

Analysis

Framework

Our team consist of 6 individuals who each had differing insights into team work globally:

1. **Wicked Problems** by Harshini A/P Janasinggam: Description of intricate issues that prompts the inception of this topic.
2. **Design Thinking** by Fathathul Jannah Binti Abdul Hameed: The enhancement of innovation through design thinking in problem solving.
3. **Decision-Making Frameworks and Techniques** by Alisha Natasha Binti Rahzalee: Systematic descriptions of ways to arrive at decisions with information.
4. **Emotional Intelligence in Conflict Management** by Thidar Kyaw: Uses own emotional abilities in managing team relations.
5. **Diplomacy and Collaboration** by Siti Syaheera Sofea Binti Mohd Salleh: When cooperation is sought, negotiation might be necessary and important diplomatically.
6. **Interdisciplinary Thinking and Ethics** by Nurul Shasha Aliya Binti Sazrul: A concentration on ethical thinking in interdisciplinarity.

Overview of My Input

The structured method to resolving issues determines decision-making arrangements and discusses many critical ones as shown in my section.

- **Model of rational decision-making process:** the stepwise systematic and logical process form. It will involve identifying a problem, collecting information, generating alternatives, evaluating these alternatives and then choosing what seems best among them. This becomes more necessary for decisions that must rely on objective criteria and information collected during analysis.
- **The OODA Loop (Observe, Orient, Decide, Act):** originally created for military settings, can be used in environments that are highly dynamic, since it helps to adapt as well as learn continuously. It entails examining what is happening around oneself,

interpreting data to get one's bearings, making up one's mind about what steps should be taken and executing them without delay.

- **Analysis of 5 whys:** This iteration-based method is used for root cause analysis. Teams can address main issues instead of superficial symptoms by consistently asking the question "why".

Linkage with Other Segments

Various deliberative structures have been discussed in my part that are organically linked to different sections connected to it like Emotional Intelligence and Design Thinking. This implies that Emotional Intelligence is about identifying and managing one's emotions; whereas decision-making follows a certain logical order that can be enriched by understanding our feelings in an acceptable manner. This consequently leads to non-rational decisions based on human community spirit that holds us together while moving us towards wholeness thereby in turn helping us move forward faster as it gets things done than merely trying to find solutions that have the potential of letting us down at any given time.

Thus, design thinking and decision-making structures work together—Design thinking enables creativity to come forth while the latter organizes choice making. With design thinking, people can generate diverse ideas, whereas the rational decision-making model employs logic as well as knowledge about results during choice selection from several different courses of action. This is another reason why you need to utilize it all the time whenever handling challenges for only then could we possibly generate adequate responses together with some strategies. Utilize it constantly when addressing tough problems as new answers and strategies can be developed which are meaningful at all stages.

Participation in Group Conclusion

In global teams, it is crucial for structures' decisions, in my opinion. When working with other people all over the world, we discovered that even though decision-making mostly relies on frameworks, it remains relevant if emotional intelligence together with collaborative diplomacy as soft skills are included (thus enhancing impact of this entire process) for effectiveness of global teams. Strategic plans should be used where feasible, but some situations require consideration to different values involved in handling reason and love for humanity.

Final Analysis

In conclusion, my segment on decision-making frameworks reinforced the significance of structured approaches in global teams. By integrating these frameworks with other soft skills, teams can effectively navigate complex challenges, leading to innovative solutions and successful outcomes. This holistic approach ensures that global teams are equipped to tackle the multifaceted problems they encounter in today's dynamic environment.

Part 3: Reflective Essay (500 words) Using Gibbs Reflective Cycle Introduction

As we look at the group presentation “The Importance of Global Teams for Effective Problem Solving,” we learn important information about how people work together and the place of decision-making structures. This reflection, using Gibbs’ reflective cycle, deconstructs my learning, group dynamics and individual/team performance spaces.

Narrative

In my presentation on global teams, I discussed issues like decision-making frameworks and techniques among others where during our meeting, I gave an intensive presentation that included emotional intelligence and design thinking but what I only touched on briefly. For us to demonstrate how complicated it is to solve international problems; we maintained a simplistic plotline in the entire dialogues that ambiguously linked unrelated points to emphasize how chaotic addressing global challenges is.

Emotions

I was excited at first then anxious, which later brought out the importance of models of decision-making; thereafter we acknowledged their function in directing complex decisions that resulted in acquiring new insights for effective utilization within our working team.

Assessment

It was a hard nut to crack yet it was fulfilling. Our squad specialized in exploiting each other’s knowledge to make a presentation that was not only informative but captured individuals’ interest. There’s a bundle for leaders following the discussion we had regarding a method on how to make decisions that involve organizational perspective touching on creative aspect and emotions too. However, reaching agreement on certain issues together with our respective dedications necessitated discussing and compromising.

Analysis

The project emphasized that decision-making frameworks cannot grow without global team co-creation and creativity. Reducing conflicts and creating a prosperous environment were accomplished through the adoption of multiple perspectives and systematic approaches. We were supposed to think logically if we wanted to evaluate different decision-making frameworks for possible inclusion in our presentation. To make a convincing argument, one had to blend and assess information drawn from different sources.

Resolution

I have thought deeply about the significance of integrating technical knowledge with interpersonal abilities. The presentation our team gave was great but there must be more emphasis on time management and assigning of duties in future presentations to make them even better. It is only by defining positions of all of us at the start that our operations could

have moved much faster and many of the problems associated with time wasting we faced during scheduling would have reduced.