

Quest 2012 – Operations 3

Environmental



Outcomes

- The centre has developed a planned approach to minimise its impact on the environment
- Reasonable temperatures, lighting and ventilation of all facility areas are achieved

MV
Environmental conditions are acceptable (Yes or No)
EXAMPLES OF BEST PRACTICE • Activity and circulation area temperatures set at appropriate levels
GUIDANCE • Pool water • Tap and shower water temperature • Activity area(s) ambient temperature • Circulation area(s) ambient temperature • Is the gym and dance studio air conditioned • Lighting covers free from bugs and lighting levels sufficient and meet 'Lux' level standards
Is a Display Energy Certificate (DEC) displayed?
EXAMPLES OF BEST PRACTICE • The DEC should be displayed in a prominent place that is clearly visible to members of the public
GUIDANCE • A DEC and advisory report are required for buildings with a total useful floor area over 1,000m² that are occupied in whole or part by public authorities and by institutions providing public services to a large number of persons and therefore frequently visited by those persons • The DEC should be reviewed every 12 months
As a customer were you encouraged to help the centre with environmental management? (Yes or No)
EXAMPLES OF BEST PRACTICE • Environmental policies and other information • Environmental initiatives are evident • Did the centre feel 'Green'
GUIDANCE • Environmental Policy and commitment displayed • Information displayed on how the centre is reducing their carbon footprint and how customers can assist • Temperature parameters and ranges displayed, for example pool temperature, changing rooms and activity areas • Green transport apparent and displayed, for example bus times and cycle routes • Recycling bins evident, both external and internal • Bicycle racks, and a discount to customers who cycle to the facility • Pool covers • PIR motion sensors • Sensor flush on toilets and urinals • Push button and/or sensor showers and taps • Leaflets printed on recycled paper • Timetables and other information available to download from the website, and customers encouraged to visit the web instead of taking leaflets
ASSESSMENT CHALLENGES
Does the centre have an Environmental Policy displayed for customers and know by staff? (Yes or No)
EXAMPLES OF BEST PRACTICE • Environmental policy

Is a statement of intent signed by the senior management; informing customers and staff of the organisation's commitment to minimising the centre's impact on the environment
Are action plans in place, with actions implemented to reduce the consumption of utilises and Co2 omissions? (Yes or No)
EXAMPLES OF BEST PRACTICE Energy management plan
GUIDANCE Is there a plan of action linked to the business plan objectives which includes specific measures that will be taken to reduce energy consumption, increase the recycling of waste and reduce the overall carbon footprint of the centre
Is there a regular testing regime in place for the management of water? (Yes or No)
EXAMPLES OF BEST PRACTICE - Pool water treatment - Spa water treatment - Pool/ spa water testing recorded - Balance water testing - Water systems and treatment – legionella
GUIDANCE - Pool water treatment is carried out in line with recommendations in Pool Water Treatment Guide (PWTAG), such as water testing regimes and microbiological testing - Spa Pool water treatment is carried in line with recommendations from the Health Protection Agency guidance on spa pools - Does the management record and measure the results of pool water testing, water and air temperature and humidity testing - Do the management conduct weekly balanced water tests for the swimming pool - Water system treatment is carried out in line with recommendations in 'The control of legionella bacteria ACOP - L8' with control measures and inspections regimes in place
Have staff been trained in environmental awareness? (Yes or No)
EXAMPLES OF BEST PRACTICE Good housekeeping awareness training
GUIDANCE Are staff provided with the opportunity to attend good housekeeping awareness training, which is delivered by a suitably competent and experienced individual(s)
Is there a designated competent 'Green Champion'? (Yes or No)
EXAMPLES OF BEST PRACTICE Site Specific environmental champion
GUIDANCE - Has a member of staff been nominated as an environmental champion, with the time and resources to fulfil the requirements of their brief - Has the member of staff been provided with the opportunity of attending training to assist them in carrying out their role
Is utility consumption measured and reviewed? (Yes or No)
EXAMPLES OF BEST PRACTICE - Electricity - Gas - Water - Combined Heat and Power (CHP)

GUIDANCE

- Are regular utility readings recorded to provide evidence of a measured increase or decrease in consumption are these results compared against the previous year's readings for the same period from previous year(s)

Is there an active policy of recycle, reduce, reuse, and replace? (Yes or No)

EXAMPLES OF BEST PRACTICE

- Recycling – staff and customer
- Reduce the amount of waste
- Reuse policy
- Replace policy
- Environmentally friendly purchasing
- Use of local suppliers

GUIDANCE

- Is how much waste is recycled measured and compared with the same period from previous year(s)
- Are processes in place to encourage both staff and customers to recycle waste
- Are initiatives in place to reduce the amount of waste, such as paper double-sided photocopied, using electronic communication, products purchased where refills are available and buy bulk-packed materials to reduce packaging waste
- Are initiatives in place to reuse products, such as provide separate bins for collecting used packaging, envelopes and other materials that can be reused, use re-usable cutlery, dishes, cups and coffee filters, reuse packaging materials including boxes and plastic bags and ask suppliers to take back packaging materials
- Are initiatives in place to replace, such as use water-based paints instead of solvent-based paint, use durable items instead of one-off disposable items, choose environmentally friendly alternatives if available, such as biodegradable cleaners and garbage bags, use less toxic chemicals and rent instead of buying equipment such as copiers and computers to minimise unnecessary waste when systems need to be replaced
- Are environmental issues taking into consideration when purchasing; is there a formal environmental purchasing policy
- Does the organisation have a policy of using local suppliers when purchasing goods

Is there an internal monitoring/ audit process in place? (Yes or No)

EXAMPLES OF BEST PRACTICE

- Periodic auditing
- Self-assessment

GUIDANCE

- Are regular audits and self-assessments undertaken

Can the Centre demonstrate a reduction in utility consumption as a result of actions taken? (Yes or No)

EXAMPLES OF BEST PRACTICE

- Reduced DEC score
- Reduced utility consumption

GUIDANCE

- Is the DEC certificate reviewed every year and has the score improved
- Is utility consumption decreasing