

Amazing volunteering opportunity to get work and practice experience in the NHS

You will get a certificate and reference after completion

Make sure to apply asap and by no later than 1 February 2024

VOLUNTEERING OPPORTUNITY – MYCHART OUTPATIENT CLINIC

The Trust has introduced a new electronic patient record system called EPIC. As part of this new system the MyChart patient portal will be introduced which will enable patients to: view their appointments, letters and test results; have video appointments with their doctor and share their health record with family, a carer or other healthcare professionals if they want to.

VOLUNTEERING ROLE

As “MyChart” experts your main role will be to help and assist families to enrol into the MyChart health portal within outpatient clinics. You will be trained as experts in the app with the aim to minimize simple barriers and help increase access to care for families.

EXAMPLES OF MAIN DUTIES OF THE JOB

- Downloading the MyChart app to patients phone
- Activating patients MyChart account
- Signing into MyChart and/or kiosks in the clinic (as applicable)
- Update/confirm patients contact details on MyChart or kiosk
- Orientation to/awareness of patients to the main features of MyChart

WHO ARE WE LOOKING FOR

- Strong communication skills
- The ability to respond positively to situations
- The ability to follow written and verbal instructions
- The ability to ask clarifying questions
- Adhere to patient safety guidelines

WHAT ARE THE BENEFITS

- Build practice experience in digital health technology
- Personal development and fulfilment
- Free skills training in volunteer work area
- Enhanced knowledge of healthcare system, hospital programs and services
- Annual volunteer banquet in recognition of your service
- For February 2024 term 2 students there is the opportunity to connect this practice experience to your dissertation project and contact Dr. Diola Bijlhout for information.

You will cover 3 hour shifts and more information about the amount of hours and days of work is provided on the website.

If you are interested you will need to complete the online application by using the link below.

[MyImpactPage - mychart volunteer \(betterimpact.com\)](https://betterimpact.com/mychart-volunteer)

To help you prepare for the application Maristella Parfit our Careers Advisor is available to offer support and can be contacted on maristella.parfitt@uwtsd.ac.uk