



Ambulance Care Assistant (Relief)

[EMED Group](#) · 2.2 ★

Reading RG30 1DZ

£12.71 an hour - Full-time

Responded to 75% or more applications in the past 30 days, typically within 1 day.

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Job details



Pay

£12.71 an hour



Job type

Full-time

Location

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Benefits

Pulled from the full job description

- Referral programme
- Annual leave
- Sick pay
- Employee assistance programme
- Company pension
- Free flu jabs

Full job description

Do you want a job that genuinely helps people?

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Full job description

Do you want a job that genuinely helps people?

We're looking for kind, reliable and compassionate people to join our Ambulance Care Assistant (ACA) team in **Reading** on a relief basis. This is a role for someone who wants to make a real difference every day, supporting patients of all ages on their journeys to and from medical facilities.

This is a relief role, and the following shifts are available -

any shift Monday to Saturday, however must work Friday & Saturday 09:00 - 21:00

any shift Monday to Saturday, however must work Monday 10:00 - 22:00

An ACA is a hugely rewarding and fulfilling role. Each day, you'll be helping someone in need, making their lives that little bit easier, and knowing that you make a difference to their day provides you with a real sense of achievement.

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You'll drive patients to and from medical appointments and between healthcare facilities, either working with a colleague or independently, so it is vital to hold a full UK manual driving licence and have a good degree of physical fitness for manual handling.

Other duties include:

- Assisting in the transportation of 'end of life' patients, ensuring a high level of empathy is present at all times
- Building rapport by effectively communicating with patients and their relatives/friends
- Responsible for lifting, securing and helping patients in and out of the Ambulance
- Assist with the handing over of patients to appropriate staff on arrival at treatment centres/hospital's or to family/friends at their homes.

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- Assist with the handing over of patients to appropriate staff on arrival at treatment centres/hospital's or to family/friends at their homes.
- Transfer patients from beds to stretchers, chairs to chairs or similar both in and out of hospital and medical settings.
- Ensuring that the ambulance is kept safe, clean and tidy

You don't need previous ambulance experience, we provide full training.

You can view our day in the life video here: [Video Portal Explore Insights, Guidance & Information - EMED Group](#)

What benefits can you expect?

- **£12.71 per hour**
- Life Assurance – providing colleagues and their family financial peace of mind and protection to the value of £5,000.
- Company sick pay covering full salary for 20 days after 2 years' service.

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- Company sick pay covering full salary for 20 days after 2 years' service.
- 24/7 online/telephone GP Consultation and access to prescriptions.
- 2nd opinion medical support following diagnosis or where a colleague is on a treatment pathway.
- Hospital cash plan benefits with sickness protection scheme.
- Cash-plan benefits, providing colleagues the option of protecting themselves in case of illness and recuperation, including dental, optical, chiropody.
- Access to mental health consultations.
- Access to physiotherapy consultations.
- Access to legal advice on domestic issues e.g. motoring offences, wills and probate, and personal injury.
- Financial guidance re retirement planning, tax savings and state benefits.
- Long Service Recognition Scheme – recognising colleagues for their continued service after 5 years and at 5-year intervals with an increase in annual leave.
- Values-based Internal Recognition Scheme with financial reward, which will lead to an annual recognition event.
- Refer a Friend recruitment incentive scheme with financial rewards.
- The EMED foundation, to provide support to colleagues and our local communities.
- Pension Scheme.
- Blue Light Card.

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- Blue Light Card.
- Uniform provided.
- EAP (Employee Assistance Programme) to support a range of health and wellbeing requirements.
- Flu vaccination (through an internal campaign in Autumn/Winter).

We'd love to hear from you if:

- You hold a valid UK **manual driving licence**, (6 points maximum)
- You are committed to patient care
- You are an effective communicator and empathetic with others in what can often be emotional circumstances.
- You are physically fit for patient handling and moving.
- You can pass an Enhanced DBS check (company funded).
- You have a natural flair for team working and collaboration

About Us

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About Us

EMED Group is an established healthcare logistics provider that enables access to health and social care through our four specialist divisions. We are one of the largest health and care partners to the NHS with 4,000 colleagues across over 60 bases UK-wide.

EMED Group is committed to pro-actively improving the wellbeing of our communities by providing access to vital health and social care services across the UK.

 [Report job](#)

Hassan Daniel Fullah

2A Mandela Court, Reading RG1 3JG

Email: Hassanfullah153@gmail.com

07494962391

Personal Profile

Compassionate, reliable, and safety-oriented individual with a strong desire to support vulnerable people across all ages. Committed to delivering respectful, patient-centred care, with a valid UK manual driving licence and excellent physical fitness for patient handling. A clear communicator who stays calm in emotional situations, works well both independently and as part of a team, and is eager to complete full training to safely transport patients to and from medical appointments. Dedicated to making a genuine difference to people's daily lives.

Key Skills

- Valid full UK manual driving licence (max 3 points, clean record)
- Patient care & empathy – including sensitivity for end-of-life journeys
- Safe manual handling & moving people
- Reliable timekeeping & flexible shift work
- Clear communication with patients, families, and healthcare staff
- Ability to follow safety protocols and keep vehicles clean/secure
- Calm, responsible approach in busy or sensitive situations
- Strong teamwork and independent working
- IT-literate and happy to learn new procedures

Education

Dates Institution Qualification

2022 – Present Reading College / Berkshire Access to Health & Social Care

2018 – 2022 Reading Secondary School GCSEs: English, Maths, Science, Health & Social Care

Work Experience

Volunteer Carer

Local Community Support, Reading | Jan 2025 – Present

- Help elderly and less mobile residents get to appointments
- Build trusting relationships and communicate sensitively
- Assist people safely with sitting, standing, and moving
- Keep accurate notes and report any concerns promptly
- Work flexible hours including weekends

General Assistant

Local Retail / Warehousing, Reading | Jun 2023 – Dec 2024

- Safely handled heavy goods and kept work areas tidy
- Worked early, late, and weekend shifts reliably
- Communicated clearly with team members and public
- Followed strict health & safety rules at all times
- Helped new staff settle in

Additional Information

- Driving Licence: Full UK Manual
- Willing to complete Enhanced DBS (company-funded)
- Willing to undertake full Ambulance Care Assistant training
- Happy to work: Mon–Sat; required: Fri–Sat 09:00–21:00, Mon 10:00–22:00
- No previous ambulance experience – fully committed to learning

Hassan Fullah

2A Mandela Court

Reading RG1 3JG

hassanfullah153@gmail.com

15/07/2026

Hiring Team

EMED Group

RG30 1DZ

RE: Application for Ambulance Care Assistant (Relief)

Dear Hiring Team,

I am writing to apply for the Ambulance Care Assistant (Relief) role at your Reading base, as advertised. Having read the full job description, I am confident I have the right attitude, reliability and commitment to patient care to be an excellent addition to your team.

I am naturally compassionate, calm under pressure, and deeply motivated to support people of all ages – including those receiving end-of-life care – with the utmost dignity and empathy. I hold a full, clean UK manual driving licence, have good physical fitness for safe patient handling, and am happy to work flexibly including the required Monday, Friday and Saturday shifts.

Although new to ambulance work, I learn quickly and fully embrace that you provide all necessary training. My background includes:

- Volunteering with vulnerable members of the local community, supporting them with travel needs and personal care
- Proven ability to listen well, communicate clearly with patients, families and professionals
- Strict adherence to health, safety and hygiene standards
- Working well both alone and supporting colleagues as part of a team

I am ready to complete an Enhanced DBS check at your cost, wear uniform, complete all required training, and represent EMED's values of safe, kind and professional care at all times. This role would give me great pride to help people on their journey to and from care.

Thank you for considering my application. I look forward to hearing from you.

Yours sincerely,

Hassan Fullah