

Contact

London, United Kingdom
2418325@student.uwtsd.ac.uk

SKILLS

- Customer service
- Table management
- Order processing
- Cleanliness standards
- Client relationship management
- Health and safety compliance
- Team collaboration
- Adaptive problem solving
- Communication skills
- Organization skills
- Quality control
- Table service
- Table clearing
- Cleaning and sanitation
- Highly responsible and reliable
- Verbal communication

EDUCATION

University of Wales Trinity
Saint David
London, ENG
Certificate of Higher
Education: Business
11/2025

Nina Birca

SUMMARY

Hospitality professional with experience in assisting waitstaff in busy restaurants. Capable of managing customer requests efficiently, maintaining cleanliness, and supporting kitchen operations. Strong communication skills and team player with positive attitude.

EXPERIENCE

Waitress Assistant

Benugo | London, United Kingdom | Apr 2023 - Current

- Swiftly cleared tables post-meals, organising space for incoming guests.
- Greeted new customers and offered immediate seating assistance.
- Kept dining area tidy, clearing tables and resetting them for new guests in a timely manner.

Finger Nail Technician

Estess | Balti, Moldova | Jan 2022 - Dec 2022

- Utilised UV and LED lamps safely for gel applications, following manufacturer instructions.
- Built and maintained relationships with clients to encourage repeat nail appointments.
- Maintained high standards of hygiene and cleanliness in the work area, adhering to health and safety regulations.

LANGUAGES

Romanian: First Language

English: A2



Elementary

Russian: C2



Proficient

Hobbies and Interests

Reading detective books

- Going to the gym and working on fitness
- Listening to music