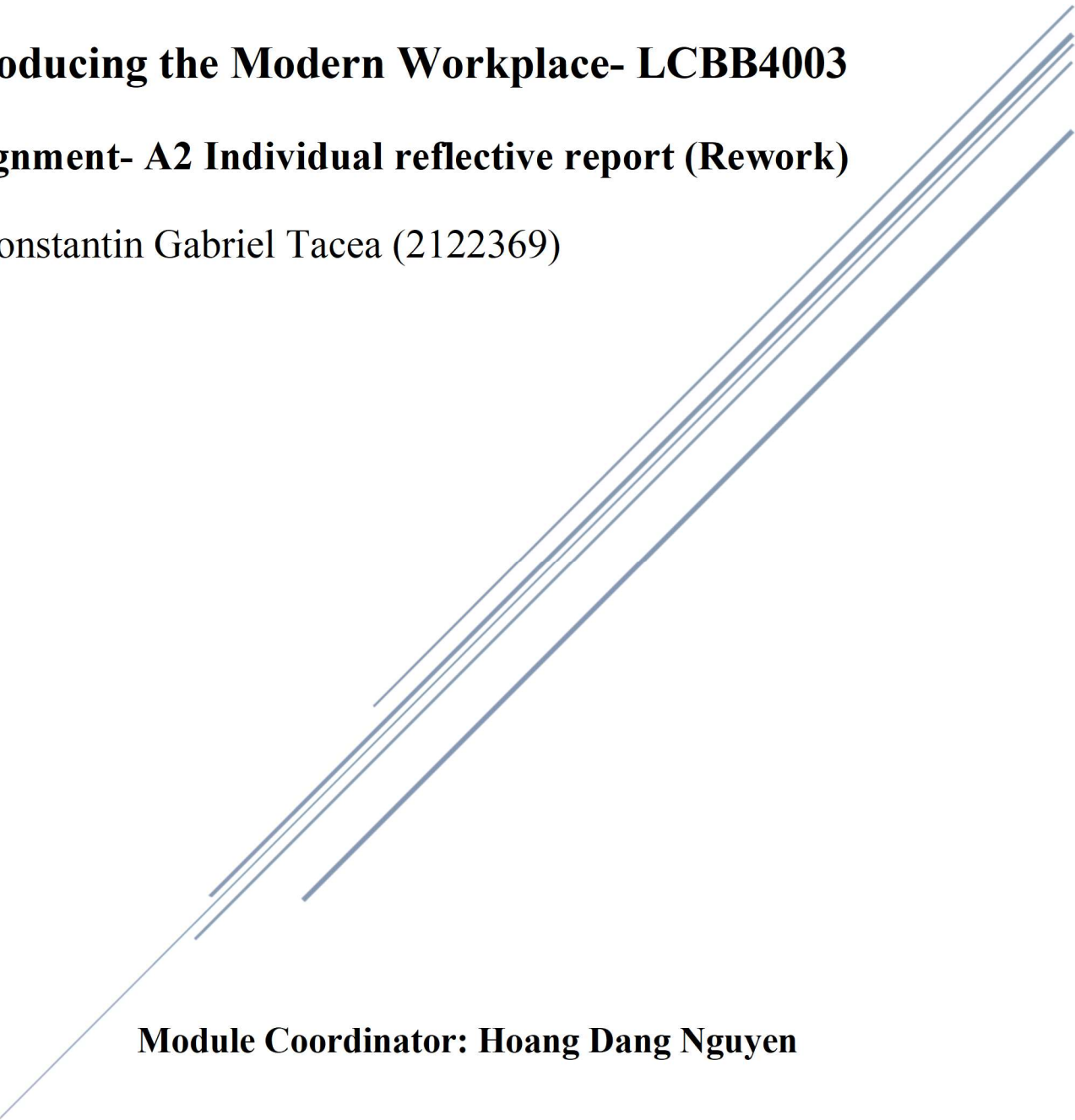


Introducing the Modern Workplace- LCBB4003

Assignment- A2 Individual reflective report (Rework)

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Introduction

This individual reflective report aims to explain how my team and I have worked to make the British airways presentation. Using Gibb's Reflective Report Model, I set out for this research to analyze whether: we managed to achieve the objectives of Assessment 2 and whether we understood what was good, where there were errors and what we could have done better.

What happened?

My group and I discussed our chosen airline British Airways and each made contributions on sources we could use. Based on what we learned in the module Introducing the Modern Workplace, we did an analysis and managed to critically evaluate organizational structure and performance, team and group behavior, leadership and motivation.

Personally, I took care of the general presentation of British Airways, the history of the company, the description of the problem that arose after the Covid-19 pandemic and chose the descriptive pictures.

The Power Point presentation was given in front of colleagues and the lecturer of the university classes.

What were the thoughts and feelings?

Prior to the public presentation I was excited by the chosen topic, as I work in the field at Gatwick Airport, where British Airways has its second hub in the UK. During the presentation, I realized the emotion I exude in front of the audience, because I have speech and pronunciation problems and especially because I was the one who started the presentation. At the end of the presentation I was disappointed, because I realized that, although the references were good, the content of the presentation was good and we were within the allotted time, we had a limited number of slides.

What went well and what went badly?

British airways presentation had a very good content, with ideas organized in chapters, based on logic and arguments. I had good time management skills during the presentation. The references that underpinned the project were reliable. The presentation had a nice layout, not visually loaded. The background colours and text were pleasing without obstructing the audience's view. The images wererepresentative of the content

There were 5 of us on the team and each of us contributed to making and gathering ideas for the British airways Presentation, but only myself and two colleagues managed to have a clear speech, theother two teammates failed to support their ideas in front of the audience.

"Projects are a form of organizing in which individuals are temporarily but interdependently linked to achieve a specific outcome or set of outcomes. These outcomes can include the production of ideas or products, solutions to problems, provision of a service, or the construction of public or private infrastructure." (J.Barling, Stewart, Cooper, "The SAGE Handbook of Organizational Behavior", 2008).

Unfortunately, the presentation did not go well. There was a lack of a leader, the lack of initial training of each team member, the poor interaction we had with the teacher. We had few slides for acomplex presentation, which touched many points, but were not highlighted.

What did I notice? Individual reflection

British Airways Presentation had good content, but it could not be enhanced by us. Because my team and I did not have more openness to the lecturer we were not informed enough. The lecturer had a lot of activities in class and these were meant to help us understand the tasks better and formus as a team.

We failed to form a team because we did not communicate enough and did not cooperate. We were not involved in forming a team and focused more on the content of the presentation.

We met during the project and were not interested enough to get to know each other more to be aware of the strengths of each other in the team, so that a leader could emerge.

Although we knew the importance of the leader and although we talked in the presentation about how important Participative Leadership is, we did not manage to designate a leader for our team.

As I said in Assessment 1 "Organisational Structure & Culture in airline industry", 'The leader is responsible for the good functioning of teams. The individual behaviour can be adjusted by the behaviour of the leader towards the employees. According to Katz (1950) there are two dimensions about the leader: the behaviour directed towards the needs and relations of employees and the behaviour connected to workplace, which is focused on the fulfilment of tasks.' (Tacea C.G. Organisational Structure & Culture in airline industry- British Airways, 2022, pp 7, 8)

Conclusion

In conclusion, following British Airways Presentation I have found that it is ok to be wrong and I have gained an experience that will help me in the future. I know what I don't need to repeat and with this experience I have practised public speaking and gained confidence in myself.

If it arose again, what would you do?

In the future I do not want to repeat my mistakes. I want to improve my communication and cooperation skills.

Teamwork is very good, we can unite many ideas and with the help of a leader we can put them into practice efficiently. I want to be more involved and become the future leader of my team. I want every project to be done according to a well established plan. This way I will be more organized and confident in what I do.

I plan to ask for advice in the future and ask questions when I am confused. For example, for British Airways Presentation I should have asked the lecturer for more advice.

Reference list

Gibbs, G. (1988). Learning by Doing: A Guide to Teaching and Learning Methods [Accessed: 5 September 2022].

Julian Barling, Stewart R Clegg, Cary L Cooper, (2008), The SAGE Handbook of Organizational Behavior: Volume Two: Macro Approaches Available at: [https://books.google.ro/books?hl=ro&lr=&id=Qb5C7mj-rjEC&oi=fnd&pg=PP2&dq=Barling+J+and+CooperC+\(2008\)+Handbook+of+Organizational+Behavior,+Sage&ots=aeWnQba3YI&sig=tb5_S0YSPBuHIC1VGo5OYywAy-c&redir_esc=y#v=onepage&q=Barling%20J%20and%20CooperC%20\(2008\)%20Handbook%20of%20Organizational%20Behavior%2C%20Sage&f=false](https://books.google.ro/books?hl=ro&lr=&id=Qb5C7mj-rjEC&oi=fnd&pg=PP2&dq=Barling+J+and+CooperC+(2008)+Handbook+of+Organizational+Behavior,+Sage&ots=aeWnQba3YI&sig=tb5_S0YSPBuHIC1VGo5OYywAy-c&redir_esc=y#v=onepage&q=Barling%20J%20and%20CooperC%20(2008)%20Handbook%20of%20Organizational%20Behavior%2C%20Sage&f=false) [Accessed: 5 September 2022].

Tacea C.G. Organisational Structure & Culture in airline industry- British Airways, 2022.