

eVisas

Last modified: 25 October 2024

The Home Office is changing the way in which individuals will be able to view evidence of their UK immigration permission. This will affect how you check your own permission and also how you prove what permission you have to other organisations.

Physical documents such as BRPs, and vignettes placed in your passport, are eventually going to be replaced by a digital immigration permission known as an 'eVisa'. Eventually, all holders of immigration permission will need to register for a UKVI account to access their eVisa. After you have registered for a UKVI account your immigration permission (your eVisa) can be viewed through this account. You will also be able to share that permission with other organisations, such as your educational institution or your accommodation landlord. The part of the UKVI account where you can access your permission and learn how to share it with others is called 'View and prove'.

The Home Office aims to replace most physical documents with eVisas by the start of 2025. It aims to do this for holders of existing permission and, soon, for all newly-granted immigration permission. However, it is likely that some of the Home Office scheduling will vary or be amended.

You can read further details from the Home Office about its roll-out of eVisas at [Guidance Online immigration status \(eVisa\) - Information on eVisas and why you need one](#). It is possible to register with that gov.uk webpage for notifications of updates.

[Frequently Asked Questions](#)
[Problems with your eVisa](#)

Frequently Asked Questions

Last modified: 25 October 2024

[**My BRP ends on 31 December 2024 but my immigration permission ends after this date**](#)

If you have a BRP which has been "short-dated" to 31 December 2024, even though your immigration permission goes beyond this date, you will need to register for a UKVI account in order to prove your immigration status after that date.

Previously in order to register for a UKVI account, individuals needed to receive an invitation from the Home Office in order to do so. From 6 August 2024 however, this process has now been opened up to all individuals with a short-dated BRP. You are now permitted to create a UKVI account without needing an invitation from the UKVI to do so. You should ensure that you register for your UKVI account however before the expiry date of your BRP.

I have a BRP which was issued before the digitalisation process so expires after 31 December 2024. What do I need to do to transition to an eVisa?

From 6 August 2024 all existing BRP holders can create a UKVI account to access their eVisa at www.gov.uk/evisa. You do not need to wait for an invitation from the Home Office in order to create a UKVI account.

I have a BRP that expires before 31 December 2024. What should I do to remain in the UK?

If you wish to remain in the UK, you should make an immigration application in the usual way prior to the expiry of your current immigration permission.

I already have an eVisa. Do I need to take any further action?

You do not need to take any further action other than keeping your UKVI account up to date with the details of your current passport/travel document. You should also keep your contact details up to date. If you already have an eVisa and BRP also, you also do not need to take any further action other than keeping your UKVI account up to date.

How do I create a UKVI account?

You will need the following to create a UKVI account:

- your BRP number/visa application number (also known as a GWF or UAN number)
- an identity document (passport/BRP)
- Email address and mobile phone number (this does not need to be a UK mobile number but you must be able to receive messages from the UKVI using this number such as two-factor authentication codes)
- Access to a smart phone (if you do not have a smart phone you can use a friend/family member's)
- Access to the ID check app

You can watch the [UKVI video](#) for further details on how to create an account.

How do I update my details in my UKVI account?

Follow the instructions provided in the [gov.uk webpage](https://www.gov.uk/webpage) for details of the personal details that may be updated, and for instructions on how to update the personal details in your account.

I have created a UKVI account but I can't see the details of my eVisa. What should I do?

The UKVI have [advised](#) that you do not need to do anything in this scenario. The UKVI will contact you directly by email once your eVisa is ready to view.

I have an eVisa. How do I prove my immigration status to organisations such as my institution, landlord or employer?

You will need to obtain a share code in order to “[view and prove](#)” your status to others. Watch the UKVI’s [view and prove video](#) for further details on how to do this.

[I have created a UKVI account using my BRP number. I now wish to add my passport details to my UKVI account but I’m being prevented from doing so. What can I do?](#)

If you experience a technical issue linking your passport to your UKVI account following setting up your account with your BRP, contact the UKVI for assistance. You can either contact the [Resolution Centre](#) or use the [UKVI’s webchat service](#). You should ask for your account to be archived in order for you to set up a new account with your passport details.

[I have applied for a Student visa from outside the UK \(entry clearance\). Will I still receive a 90-day vignette and a BRP?](#)

The eVisa [gov.uk webpage](#) has confirmed that BRPs will no longer be produced after 31 October 2024. If you enrol your biometrics at a Visa Application Centre overseas prior to 31 October 2024, you will continue to be issued with a 90-day vignette and a “short-dated” BRP. You will be required to create a UKVI account in order to access your eVisa, so that you can prove your immigration permission in the UK beyond the expiry date of your BRP. You should create your UKVI account following the collection of your BRP.

If you enrol your biometrics at a Visa Application Centre overseas after 31 October 2024, you will be issued with a 90-day vignette only but not a BRP. Although you will be able to travel to the UK with your 90-day vignette, you will be required to create a UKVI account. Creating a UKVI account will allow you to view your eVisa and prove your immigration status in the UK.

[I have applied for Student permission from inside the UK. Will I still receive a BRP?](#)

The eVisa [gov.uk webpage](#) has confirmed that BRPs will no longer be produced after 31 October 2024. If you are a [visa national](#) and you make a Student application in the UK prior to 31 October 2024, you will continue to receive a “short-dated” BRP. You will need to create a UKVI account (if you haven’t already) in order to prove your immigration permission in the UK beyond the expiry date of your BRP. If you make a Student application after 31 October 2024, you will not receive a BRP and will need to create a UKVI account (if you haven’t done so already) in order to access your eVisa.

EEA nationals and other individuals who have been permitted to use the ID check app to apply for immigration permission, should already have a UKVI account and have access to their eVisa already.

[Will vignettes such as the 90-day vignette be replaced by an eVisa also?](#)

All physical documents (including 90-day vignettes) are due to be replaced with a digital record of your immigration permission (eVisas). 90-day vignettes are due to be decommissioned at some point in 2025. We will update the information on this webpage when the exact date is known.

[I want to apply for a Visitor visa. Will I receive an eVisa?](#)

Those who apply for entry clearance (a Visitor visa from outside the UK), are still scheduled to be issued with a vignette. Although those applying for Visitor visas will also transition to eVisas at some point, the exact date of this is unknown. We will update this webpage with further information when an announcement is made of the exact date of the transition. Please refer to our [Visitor webpage](#) for further details of the Visitor route.

[My immigration permission is in the form of a passport endorsement \(a wet ink stamp\) or a passport vignette sticker. What do I need to do?](#)

The Home Office has said it plans to introduce eVisas for people in this position. We understand from [Free Movement](#) that if you fall into this category, you will need to make a "[no time limit](#)" application first in order to obtain a BRP, before transitioning to an eVisa. At this time, we are not clear exactly when this process will open up for those who fall into this category, or what will happen concerning this process when BRPs are no longer produced. We await further information from the Home Office. The [Home Office media factsheet](#) however has confirmed that by the end of 2024, NTL applicants will receive an eVisa rather than a BRP.

[I've lost my BRP. Do I need to replace it?](#)

If your BRP has been lost or stolen, from 26 September 2024, you are no longer required to replace it. You must still report the loss or theft to the police, but you are no longer required to replace your BRP. Failure to report the loss or theft to the police can result in a £1,000 fine and the risk of being made to leave the UK. See the [gov.uk webpage](#) for further details.

[I have lost my BRP. Can I still create a UKVI account?](#)

You can create a UKVI account using your BRP number (if you have a copy of your BRP), and your passport. Alternatively you can use your visa application reference number (also known as a GWF or UAN number) and your passport.

[Can I travel with my eVisa?](#)

You are permitted to travel with your current passport and eVisa. You must have updated your UKVI account with the details of your current passport however in order to avoid any problems and delays at the border. If you are in possession of a passport and eVisa only, the [Document checks and charges for carriers guidance](#) confirms that carriers can check your immigration status using the [view and prove service](#). You will need to generate a share code in order for the carrier to check your immigration status and permit you to board. If alongside your eVisa you are still in possession of a physical document (such as a BRP), you are [advised](#) to also travel with this document until the end of 2024. You can view the [UKVI video](#) on how to travel with your eVisa for further details.

If you are overseas and unable to set up access to your eVisa, or are having difficulties updating your UKVI account, in these circumstances only, you will need to [obtain a replacement BRP visa](#). The replacement BRP visa will allow you to travel to, and enter the UK only once, and will cost £154. Once in the UK, you should try and remedy any issues you have accessing your eVisa or UKVI account with the [Resolution Centre](#) or the UKVI's [webchat service](#).

[There is an error with my eVisa. What should I do?](#)

You should contact the UKVI's [Resolution centre](#). This is open from 8am – 8pm Monday to Friday (UK time), and from 8am – 6pm on Saturday and Sunday (UK time). Alternatively you can utilise the UKVI's [webchat service](#) which is a virtual agent which operates 24 hours a day. Lastly, you can raise issues concerning your eVisa and UKVI account using a [reporting tool](#) that has been devised by the 3million, in conjunction with ILPA and the Open Rights Group.

For ways in which your institution may be able to assist if you detect an error with your eVisa, please refer to [Problems with your eVisa](#) below.

[How can I recover my UKVI account?](#)

You can access the [Account Recovery Online service](#), contact the [Resolution Centre](#), or recover your account using the View and Prove/Update My Details service.

[I have created a UKVI account and I can access my eVisa. Should I return my BRP to the Home Office?](#)

The [gov.uk eVisa webpage](#) advises that you should keep hold of your BRP (even after it expires) as this may help with future immigration applications. You may also wish to retain your BRP for your own personal records.

[I am a vulnerable user. How can I get some assistance with creating a UKVI account and accessing my eVisa?](#)

You can contact the UKVI's [Resolution Centre](#) for assistance with accessing or recovering your account. They can also assist with updating your personal details if you are unable to do so yourself.

For those with greater vulnerability needs (those without internet access, and those without access to a device for example), you can get some assistance from the [Assisted Digital Service](#). There are also a [number of organisations](#) that have been provided with grant funding to support vulnerable individuals with the digital process.

Problems with your eVisa

Last modified: 18 July 2024

If you detect an error with your eVisa concerning your permission start or end date, your work conditions, the incorrect details concerning your institution's sponsor licence number, or errors

relating to matching your details with your dependent, please discuss this with your institution. There is a [temporary eVisa correction process](#) in place, in which your institution can raise the details of the error on your behalf. Please note that you will not be permitted to raise the error yourself, and it must be raised by your institution only.

If you wish to raise an issue with your eVisa yourself which does not fall into the above categories, please note that you are able to do so by using a [reporting tool](#) that has been devised by the 3million, in conjunction with ILPA and the Open Rights Group.

© UKCISA

This information may be printed and reproduced provided it is copied unaltered and in its entirety, including UKCISA's logo, disclaimer, copyright statement and the reference to UKCISA's website as a source of further updates, and provided that no charge is made to any persons for copies. **NO PART OF IT MAY BE REPRODUCED IN ANY OTHER CIRCUMSTANCES.**

This information is given in good faith and has been carefully checked. UKCISA, however, accepts no legal responsibility for its accuracy.

UKCISA is a company limited by guarantee registered in England and Wales (Company Number: 4507287) and a charity registered with the Charity Commission for England and Wales (Charity Number: 1095294). Its registered office is at 9 - 17 St Albans Place London N1 0NX.