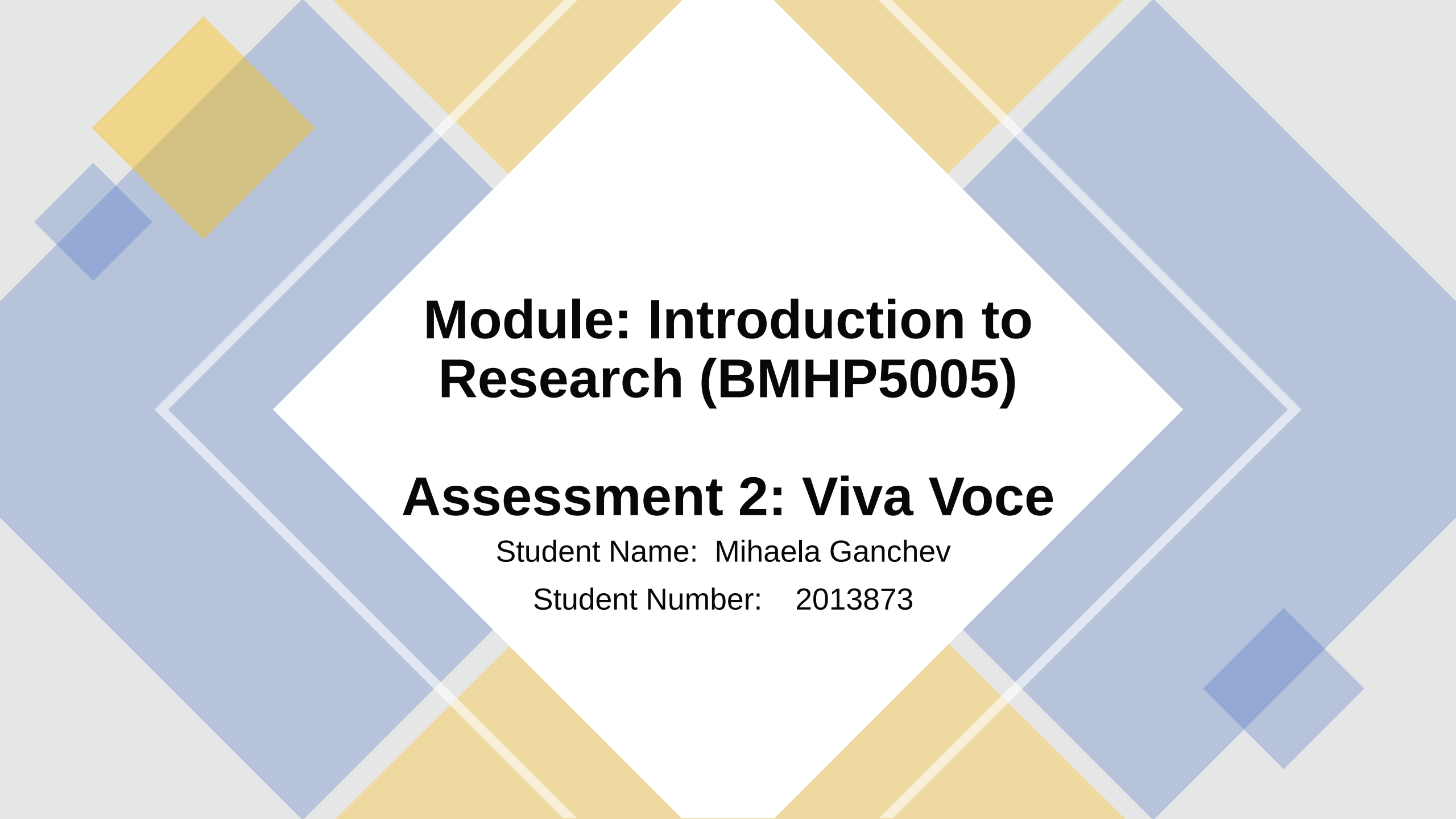




Module: Introduction to Research (BMHP5005)

Assessment 2: Viva Voce

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Introduction



Abuse in Care Homes. It is very important to keep everyone and especially helpless people safe. To encourage them and deliver person-centered care instead neglecting and eventually abuse them.



How often does it happen?
Why isn't always reported?
What are the most common types of abuse?
Is person-centered delivered properly?



Through critically analyzing the articles that I have chosen and raise awareness through it and how often elders are experiencing poor care.

Methods

- **Methods:** *Modified Conflict Tactics Scale; Maslach Burnout Inventory; questionnaires and interviews*
- **Types of research used:** *qualitative ; quantitative*
- **Keywords used:** *Older people, Aged, United Kingdom, adult abuse & neglect; care homes; medical personnel; qualitative research; health care; nursing homes; elder abuse; Great Britain; Nurses and questionnaires Final results: 27*
- **Databases:** *Pro Quest; Cambridge Core*
- **Included:** *scientific literature; United Kingdom*
- **Excluded:** *Literature review ; secondary review*



Literature Review

Author(s), title, and year of publication	Aim of study	Methods and Sample size and characteristics	Summary of main findings
Steve Moore; See no evil, hear no evil, speak no evil? Underreporting of abuse in care homes, 2016	To reveal the abuse happening in private care homes, that people are trying to eventually hide.	Interviews; anonymous questionnaires amongst 36 private care homes.	Abuse has not been always reported and if so there was no reaction from the management or other authorities. <i>(Moore, 2016)</i>
Claudia Cooper, Briony Dow, Susan Hay, Deborah Livingston and Gill Livingston; Care workers' abusive behaviour to residents in care homes: a qualitative study of types of abuse, barriers, and facilitators to good care and development of an instrument for reporting of abuse anonymously, 2013	The article aims the detection of abuse.	Qualitative research, 36 employees working in four different care homes in London.	Respondents reported that there were many cases of neglect that could have been marked as abuse, but intentional abuse was rare. <i>(Cooper et al., 2013)</i>
Steve Moore, The road goes ever on: evidence of the continuing abuse of older people in care homes, 2019	Raising awareness on abuse in care homes.	Postal questionnaire , new hired personnel in five different care homes (197 People).	The staff that took part reported many cases of abuse and neglect on their previous workplace. <i>(Moore, 2019)</i>
Claudia Cooper, Louise Marston, Julie Barber, Deborah Livingston ,Penny Rapaport, Paul Higgs, Gill Livingston, Do care homes deliver person-centred care? A cross-sectional survey of staff-reported abusive and positive behaviours towards residents from the MARQUE (Managing Agitation and Raising Quality of Life) English national care home survey, 2018	To present positive actions and abusive cases in the time of three months.	Modified Conflict Tactics Scale & Maslach Burnout Inventory, 1544 employees in 92 British homes.	Not satisfying person-centred care. Abuse was recorded in almost each one of the care homes over the three months, but neglect was still more often. <i>(Cooper et al., 2018)</i>

Results

What were the key findings or results of the literature you reviewed?

- All the articles have shown the amount of abuse and neglect elderly people are experiencing. In one of the article, we can see that in 91 out of 92 care home patients have experienced abuse/neglect within 3 months. (*Cooper et al., 2018*)
- People who are living there are experiencing poor quality care. They wait for too long or even in some care they were rejected from getting help. (*Cooper et al., 2013*)

What key themes did you identify?

- People are aware of what is happening and don't report it. Eventually through fear of losing their job they mostly reported it anonymously.

Discussion

- Abuse is becoming more prevalent. Physical or emotional abuse, as well as neglect, abandonment, and self-neglect, are all examples of elder abuse. The victim is frequently involved in an ongoing connection with the abuser, such as in this case, caregiver. The purpose of this literature review is to create awareness of the subject of elder abuse, as well as to assist participants in recognising elder abuse and identifying the most suitable services for referrals. The reaction to elder abuse demands the different authorities and care staff to work together. The results have clearly expressed the importance of raising awareness and there should be more measurements.
- The limitations: not all cases are being reported and therefore we might not have exact data. (*Moore, 2016*)

Conclusion

Staff's experiences have been analyzed. From the result we were able to see how often aged people experience any kind of abuse. This review represents the importance of staff training and providing knowledge about working with the different kind of people.

References

- Cooper, C. et al. (2013) “Care workers’ abusive behavior to residents in care homes: a qualitative study of types of abuse, barriers, and facilitators to good care and development of an instrument for reporting of abuse anonymously,” *International psychogeriatrics*, 25(5), pp. 733–741. doi: 10.1017/S104161021200227X. [Accessed: 3.April 2022]
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