

SUNRISE RESIDENTIAL CARE HOME

LCHS4007 DSR A1 Group presentation October 2025

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Assessment 1: Group Presentation

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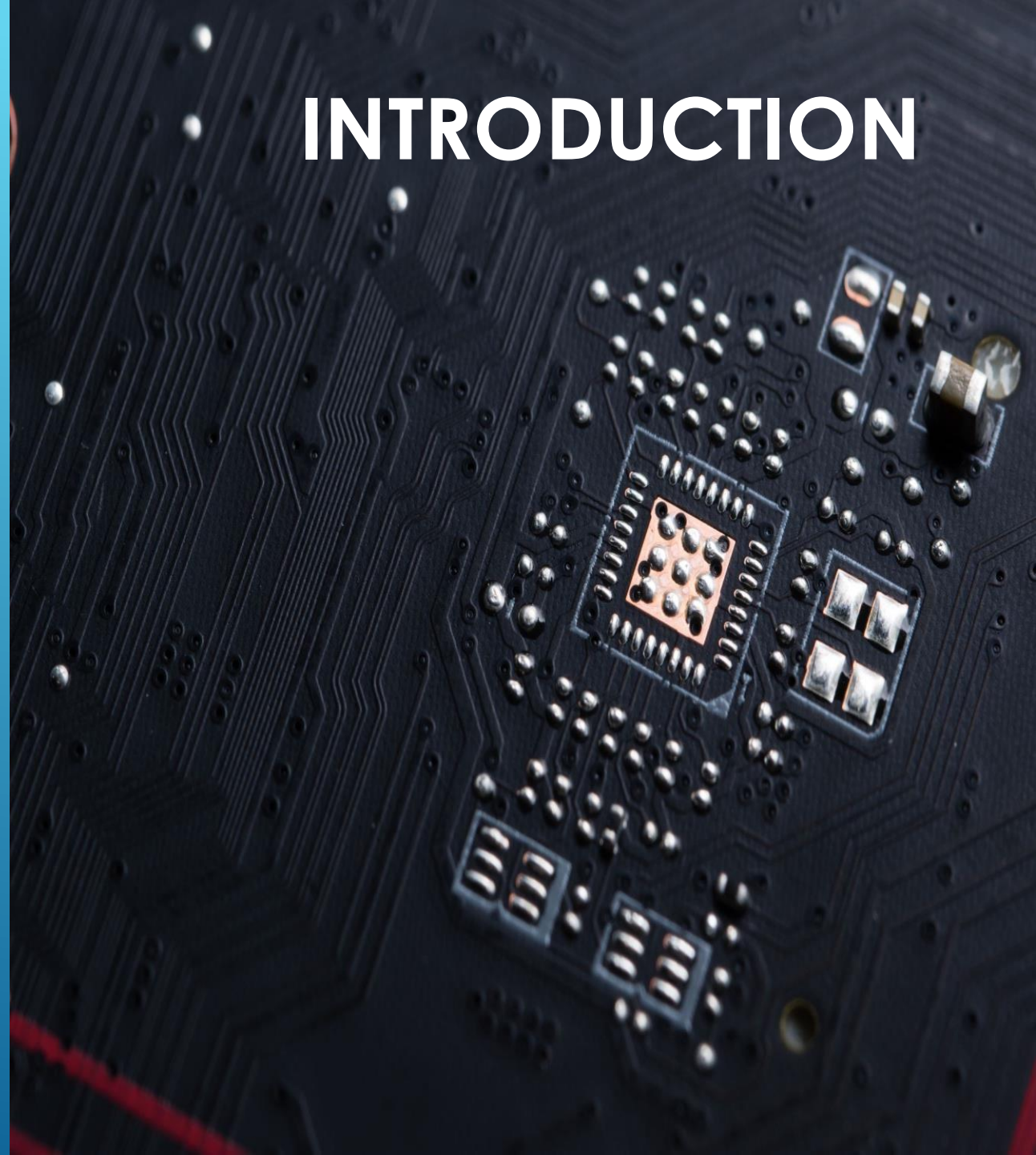
Camron - 2516017

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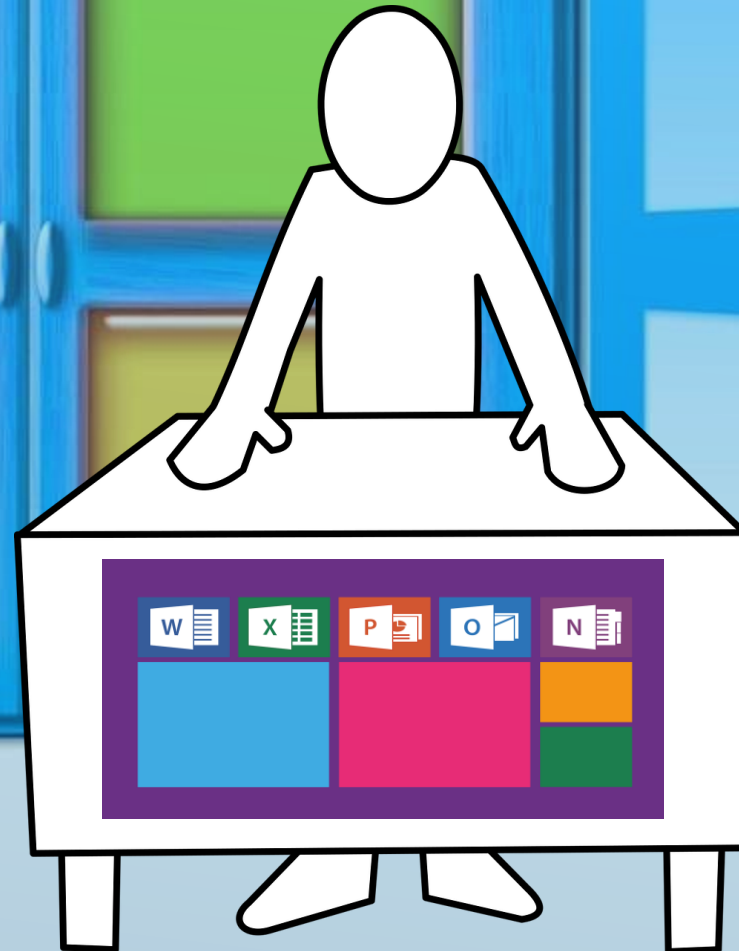
INTRODUCTION

- ▶ Sunrise residential care home provides care for around 35 residents, many of whom suffer from dementia and long-term health conditions.
- ▶ Sunrise residential care home has been introducing more digital technology, such as Microsoft 365 suite, to try and improve efficiency in the workplace.
- ▶ During the presentation we will discuss the digital efficiency of Sunrise Residential Care Home.



WHAT IS MICROSOFT 365 SUITE?

- ▶ **Microsoft 365 Suite** is an online platform that hosts **productivity software**, including:
- ▶ Microsoft Word
- ▶ PowerPoint
- ▶ Teams
- ▶ Excel,
- ▶ Outlook and OneDrive (Microsoft, 2025).



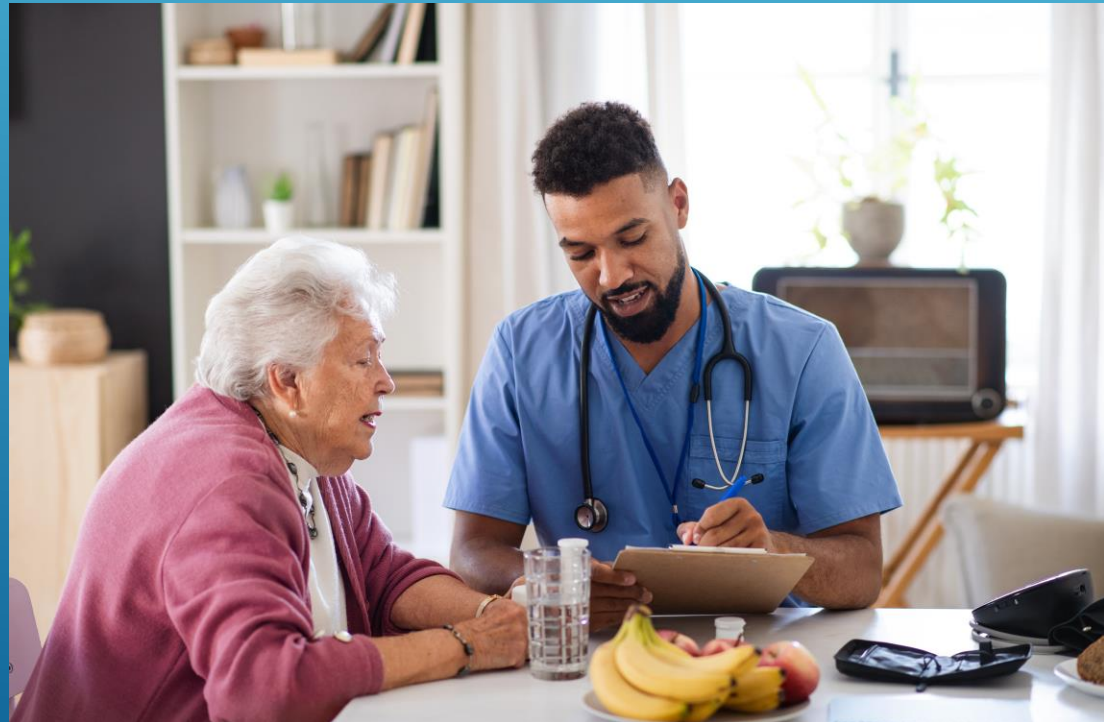
HOW CAN LIMITED DIGITAL SKILLS IMPACT THE FOLLOWING, WITHIN A CARE SETTING?

- ▶ Care delivery
- ▶ Communication
- ▶ Teamworking



- ▶ **Care delivery** involves various crucial roles, which predominantly include the use of digital skills for tasks such as:
- ▶ Report writing
- ▶ Communication with other professionals
- ▶ Medication management
- ▶ Medical records

These roles are crucial for maintaining and communicating accurate care records; Medical and clinical professionals can share appointment, medication and referral information efficiently (Department of Health and Social Care, 2022)



- ▶ **Communication** becomes challenging when vital records and care information cannot be shared between relevant care givers via digital platforms (Department of Health and Social Care, 2022). Family members or patients themselves may not have access to digital resources, limiting their involvement with care delivery (Mistry, P. and Jabbal, J. 2023)

- ▶ **Team-working** is essential for Sunrise staff to ensure seamless co-ordination when providing vital care-giving (Mistry, P. et al 2023, Department of Health and Social Care, 2022). Institutions are increasingly utilising electronic patient records (EPRs) which potentially impacts care-givers with limited digital skills (Department of Health and Social Care, 2022).

CONCLUSION

- ▶ Information from GOV.UK explains that digitally literate care providers '**operate with approximately 10% improved efficiency**' (2022).
- ▶ Around 80% of CQC-registered providers are now using electronic patient records, yet only 20% of NHS organisations are digitally mature (Department of Health and Social Care, 2022).
- ▶ With this information, we can see that digital efficiency is becoming an **essential skill** in providing sufficient care, showing the negative impact a lack of digital skills can have on delivery of care.



References

1. Department of Health and Social Care (2022). *A Plan for Digital Health and Social Care*. [online] GOV.UK. Available at: <https://www.gov.uk/government/publications/a-plan-for-digital-health-and-social-care/a-plan-for-digital-health-and-social-care>.
2. Microsoft (2025). *Microsoft Office is part of Microsoft 365*. [online] Available at: <https://www.microsoft.com/en-gb/microsoft-365/microsoft-office> [Accessed 12 Nov. 2025].
3. Mistry, P. and Jabbal, J. (2023). *Moving From Exclusion To Inclusion In Digital Health And Care*. [online] The King's Fund. Available at: <https://www.kingsfund.org.uk/insight-and-analysis/long-reads/exclusion-inclusion-digital-health-care>.