

- 1 visibility of system status.
- 2 match between system and real world.
- 3 user control and freedom
- 4 consistency and standards
- 5 error prevention
- 6 recognition rather than recall
- 7 flexibility and efficiency of use
- 8 reasonable and minimalist design
- 9 help user recognise and recover from errors
- 10 Help and documentation

all of the above will then be given a summary
relating from a to s which will show no severe
the issue is and how it may need to be fixed.

✓ 19/30