

MSc Property and Facilities Management

Management of the Integrated Working
Environment

Module Aim

This module aims to develop knowledge and understanding of the issues involved in managing buildings and their support services in a responsive and cost-effective way



Module Outcomes

- Apply a systematic understanding of the complex concepts in operational management of building support services
- Critically evaluate the support service contracting processes
- Evaluate and develop a critique of the management of the working environment



Indicative Content

The working environment
Support services
Customer relations and
service



Innovative workplace design
The importance of sustainable
practices
Environmental analysis



Assessment



3,000-word
assignment or
equivalent

Assessment Hand-out: Thursday 9th
November 2017

Submission: Thursday 11th January
2018

