

Practical Tasks Evaluation

BMIH4002 & BMIH4006

Student Name:	Rodica Vreme
Student Number:	2109381
Placement Hotel:	Yeovil Town Centre Premier Inn
Professional Mentor:	Nicola Giles
Placement Tutor:	Lynsey Hooper
Hours Completed:	128

Skills Matrix

In the grid below: U=Unsatisfactory; S=Satisfactory; G=Good; VG=Very Good; E=Excellent/Exceptional

Ideally, the Professional Mentor will discuss this evaluation with the student at the start, in the middle and at the end of the placement.

Please use the descriptors of competence for all levels and across all four skill areas as provided in the practical tasks criteria to inform your evaluation of the student's performance during their time on placement.

Competence	Definition	U	S	G	VG	E
Time Management, Behaviours and Attendance.	Manage time effectively and display a hospitality mindset in order to achieve goals. Complete required hours.					E
Communication	Use speech, writing, non-verbal methods and technology (where applicable) effectively to present and exchange opinions, ideas and information.				VG	
Team Working	Build effective working relationships and collaborate with others.					E
Personal Enterprise	Use problem solving to respond to opportunities to improve own performance and work processes.				VG	

Please now complete the Placement Mentor Statement overleaf.

Professional Mentor Statement

How has the student contributed to your team/organisational goals? Please provide specific examples and see the Placement Evaluation marking criteria and additional guidance for details and descriptors.

Rodica has been an inspiration within our Hotel, her manner and politeness to the guests has been very professional. Rodica has helped the Housekeepers strip the beds and has been really involved and very enthusiastic, the Housekeeper thought she was amazing. Rodica has an understanding of linen management and how to submit a linen count on a Monday. Her ability to adjust to different roles within the hotel is exceptional. On occasions we have had to help out at the Beef eater restaurant with clearing tables and restocking the buffet table which Rodica did with no prompting. Rodica has spent time on the front desk checking guest in, she was very confident and chatty to the guests which is always a great welcome for them, booking breakfast and dinners for them on the system. Rodica has managed to complete a large amount of her academy on line, which has given her knowledge and understanding of the hotel as well.

Signed:	N J Giles
Professional Mentor (please print):	Nicola Giles
Date:	27/06/22

This evaluation is worth 25% of each practical module. It should be completed electronically or by hand and printed for signature before returning to the student for them to submit after completion by the deadline of **Friday July 8th 2022**.