

Job advertisement

Student Name- Samiha Harun Quadi

Student ID -2426557

Retail Shift Manager



Lidl  • 3.1 ★

422 Holloway Road, London N7 6QD

£16.30 - £16.80 an hour - Permanent, Full-time

You must create an Indeed account before continuing to the company website to apply

[Apply on company site](#) 



Job details



Pay

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Full-time

Location



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Summary

£16.30 - £16.80 per hour | 40 hour contract | 30-35 days holiday (pro rata) | 10% in-store discount | Enhanced family leave

Everyone who works at Lidl brings something unique to the table - but we also have a whole lot in common. We're reliable, organised and ready to go far.

Just like you.

As a Retail Shift Manager at Lidl, you'll help us maintain our high standards day after day. From motivating your team to taking responsibility for the shop floor, you'll keep our store running like clockwork, thriving in a fast-paced and challenging environment. You'll also reap the rewards of your hard work, enjoying the responsibility to prove yourself as a leader and find your footing for future success.

In return, we'll give you a competitive hourly pay rate based on equal

Prepare your application Document

Samiha Quadi

2426557@student.uwtsd.ac.uk

Personal Profile

Motivated and dependable retail professional with over 2 years of experience working in a fast-paced retail environment. Currently studying Business Administration Level 4, developing strong knowledge of leadership, organisation, and business operations. Known for being loyal, hardworking, and having excellent communication skills.

I am confident working under pressure, supporting team members, and delivering high standards of customer service. I am now seeking a Retail Shift Manager role at Lidl, where I can take on more responsibility, support team performance, and contribute to store success.

Key Skills

Leadership & Teamwork

- Supporting and motivating team members during busy shifts
- Leading by example with a strong work ethic
- Building positive working relationships with colleagues
- Assisting in maintaining team morale and productivity

Communication

- Clear and confident communication with customers and staff
- Strong listening skills to understand customer needs
- Handling customer queries and compile & Operations
- Stock replenishment and maintaining store presentation
- Understanding of retail operations and daily store tasks
- Working efficiently in high-pressure environments
- Supporting smooth running of store shifts

Personal Strengths

- Loyal and reliable
- Active and energetic
- Quick learner
- Positive attitude
- Strong time management

Work Experience

Retail Assistant with Primark November 2024-present

Key Responsibilities:

- Delivered excellent customer service in a busy retail environment
- Assisted customers with product enquiries and purchases
- Maintained high standards of store cleanliness and presentation
- Replenished stock efficiently to ensure product availability
- Operated tills and handled transactions accurately
- Worked as part of a team to meet daily targets

Key Achievements & Contributions:

- Built strong relationships with regular customers
- Supported team members during busy periods to improve efficiency
- Demonstrated reliability by consistently meeting shift expectations
- Helped maintain an organised and well-presented store environment

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- Gained experience working under pressure during peak hours

Education

University of Wales Trinity saint David- London

Business management

February 2025 - Present

Key Areas of Study:

- Leadership and management skills
- Business operations and organisation
- Communication in the workplace
- Problem-solving and decision-making

This course is helping me develop the knowledge and skills needed to move into a management position within retail.

Leadership & Management Potential

- Able to take initiative and step up when needed
- Confident supporting team members and guiding tasks
- Good understanding of responsibility and accountability
- Focused on achieving team and store goals
- Committed to continuous improvement and learning

Additional Information

- Flexible with working hours and shifts
- Strong work ethic and professional attitude

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- Passion for retail and customer service
- Looking for long-term career growth in retail management

References

Available upon request

Cover letter

21 march 2026

Hiring manager
Lidl GB Ltd.
422 Holloway road
London
N7 6QD

Samiha Quadi

Dear Hiring Manager,

I am writing to apply for the Retail Shift Manager position at Lidl. I am a motivated and reliable retail professional with over two years of experience working in a fast-paced environment, and I am currently studying Business Administration Level 4 to further develop my leadership and management skills.

During my time at Primark, I gained valuable experience in customer service, teamwork, and store operations. I consistently supported my team during busy periods, ensured high standards of store presentation, and handled customer queries in a professional and efficient manner. I am confident working under pressure and always aim to contribute positively to team performance.

I am known for being loyal, hardworking, and having strong communication skills. I enjoy taking responsibility, supporting others, and helping to create a productive and positive working environment. I am particularly interested in Lidl because of its strong reputation for efficiency, high standards, and team-focused culture.

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I am excited about the opportunity to take the next step in my career and contribute to the success of your store as a Shift Manager. I am confident that my experience, attitude, and willingness to learn would make me a valuable member of your team.

Thank you for considering my application. I look forward to the opportunity to discuss my suitability further.

Yours faithfully,

Samiha Quadi