

RAYMOND YEBOAH

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PROFILE

A reliable, hardworking and personable individual with a strong track record in customer-facing and fast-paced service roles. Comfortable working independently or as part of a team, with excellent attention to detail and a proven ability to maintain high standards of cleanliness and organisation under pressure. Seeking a cleaning role where dependability, efficiency and a strong work ethic will add real value.

KEY SKILLS

- Communication skills — confident speaking with customers, colleagues and management
- Adaptability — quick to learn new processes and comfortable in changing environments
- Ability to work under pressure — remains calm and efficient during busy periods
- Ability to multitask — manages several tasks at once without compromising quality
- Ability to work well in a team — collaborative, supportive and dependable colleague
- High standards of cleanliness and attention to detail
- Time management — punctual and reliable, consistently meets deadlines
- Problem-solving — proactive in identifying and resolving issues

WORK EXPERIENCE

Barback / Bartender • The Ned Hotel, London

Nov 2024 – Mar 2026

- Maintained the cleanliness and organisation of the bar area to a consistently high standard
- Prepared and served drinks efficiently in a fast-paced, customer-facing environment
- Assisted with stock control, deliveries and restocking supplies
- Worked closely with the wider team to ensure smooth, punctual service
- Followed strict health, safety and hygiene procedures at all times
- Handled cash and card transactions accurately
- Built positive relationships with regular guests, contributing to repeat custom

Runner • Restaurant, Italy

Jun 2023 – Sep 2024

- Warmly greeted guests upon arrival to create a welcoming atmosphere
- Cleaned and set tables quickly after customers left to maximise restaurant capacity
- Served meals and drinks with professionalism and skill, maintaining high presentation and quality standards
- Delivered food and drinks from the kitchen to tables to meet timely expectations
- Maintained an excellent level of service in a busy and demanding restaurant environment
- Took accurate guest orders and relayed information to the kitchen about preferences, requests or allergens
- Cleaned, sanitised and organised food storage racks and bins, maintaining exceptional hygiene standards
- Polished glasses and cutlery to pristine standards
- Assisted kitchen staff with food prep, dishwashing and plating food
- Listened to guest concerns and worked with kitchen staff or management to promptly resolve issues

Runner • Restaurant, Italy

May 2022 – Sep 2022

- Warmly greeted guests upon arrival to create a welcoming atmosphere
- Cleaned and set tables quickly after customers left to maximise restaurant capacity
- Prepared tables for guests and reset tables between customers
- Verified completed orders and served guests at tables

EDUCATION

Foundation Degree, Business

Nov 2025 – Present

- Studying core modules in business operations, management and communication
- Developing skills directly transferable to organisation, planning and customer service

HOBBIES & INTERESTS

- Music — I enjoy writing, creating and listening to music in my spare time. It's a creative outlet that helps me stay focused, patient and disciplined, and has taught me the value of practising consistently to improve a skill over time
- Football — I play regularly with a local team, which keeps me fit and active while building strong teamwork and communication skills
- Being part of a football team has taught me how to work well under pressure, support teammates, and stay motivated even when things don't go to plan — qualities I bring into any workplace
- Music has also helped me develop good listening skills and attention to detail, both of which are useful when following instructions and maintaining high standards at work
- Together, these hobbies reflect my commitment to staying reliable, disciplined and easy to work with, both on my own and as part of a wider team