

Practical Tasks Evaluation

BMIH4002 & BMIH4006

Student Name:	Nurul Amin
Student Number:	2109799
Placement Hotel:	Leeds Marriott Hotel
Professional Mentor:	Jayne Uren, Andrew Hone, Catherine Pitts, Kieran Madden
Placement Tutor:	Lynsey Hooper
Hours Completed:	? (16 hours a week x 9 weeks) <i>no time sheet provided to confirm attendance when asked.</i>

Skills Matrix

In the grid below: U=Unsatisfactory; S=Satisfactory; G=Good; VG=Very Good; E=Excellent/Exceptional

Ideally, the Professional Mentor will discuss this evaluation with the student at the start, in the middle and at the end of the placement.

Please use the descriptors of competence for all levels and across all four skill areas as provided in the practical tasks criteria to inform your evaluation of the student's performance during their time on placement.

Competence	Definition	U	S	G	VG	E
Time Management, Behaviours and Attendance.	Manage time effectively and display a hospitality mindset in order to achieve goals. Complete required hours.				v	
Communication	Use speech, writing, non-verbal methods and technology (where applicable) effectively to present and exchange opinions, ideas and information.				v	
Team Working	Build effective working relationships and collaborate with others.			v		
Personal Enterprise	Use problem solving to respond to opportunities to improve own performance and work processes.			v		

Please now complete the Placement Mentor Statement overleaf.

1

Professional Mentor Statement

How has the student contributed to your team/organisational goals? Please provide specific examples and see the Placement Evaluation marking criteria and additional guidance for details and descriptors.

Jayne Uren, Human Resources Manager

Initially we have a slight challenge as Nurul said he couldn't work an early shifts due to school runs, however after conversations and the reminder of our expectations Nurul was able to fulfil the requirements of the placement, however lacked enthusiasm which is disappointing.

Andrew Hone, Conference & Events Manager

Nurul or 'Naz' has worked well within our department. He gets the job done and ensures things are completed the way we do it. I feel he lacked enthusiasm and drive when on shift however still got his allocated work completed. He used his initiative well and kept busy at all times.

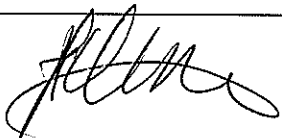
Lurdes Ferreira, Assistant Housekeeper

He has helped by supporting the linen porters with linen distribution around the hotel to different floors. Helped by removing dirty bedding and rubbish from guest bedrooms. Mopped fire exit staircases and sprinkler rooms. Lacked initiative to work on his own, but when worked alongside Gareth or Ion it was a different matter as it seemed to have more enthusiasm

Caitlyn Flannagan, Restaurant Supervisor

Nurul was a good worker, but did have to be told what to do. As he would just stand around. But as soon as he was told, he did get on with it. But the more he got to know what needs to be done, he just cracked on.

He also did get on well with the team.

Signed:	
Professional Mentor (please print):	Jayne Uren, Human Resources Manager
Date:	29 th June 2022

This evaluation is worth 25% of each practical module. It should be completed electronically or by hand and printed for signature before returning to the student for them to submit after completion by the deadline of **Friday July 8th 2022**.

