

Pathway Project 1: Sustainability and Global Citizenship (EMPL4013_LON)

By

Malini Ragupadi

1605386

Tutor: Miguel Martins

University of Wales

Word Count: 1522

May 2018

In this reflective account that I have collaborated working with my experience within Pathway Project 1, I will be reflecting on three of the skill areas that I have developed and applied as part of this projects. The three skills that I have developed are Time Management, Interpersonal communication and networking. I will also show my individual learning log of the process of developing my reflecting account. I will also be talking about the preparation and conduction of my presentation right down to the presenting date. Also, I will be covering my individual plan for the presentation itself.

The experience that I went through whilst creating the presentation for Pathway Project 1 with my group was a pleasant experience. The task was very well laid out making it easier to delegate tasks to whomever was more suited for it. I worked in a group of 3, meaning we had plenty of jobs to go around. Whilst doing this project I have come across key personal skills needed that I need to have in a group setting. I will be reflecting on all the skills that I have come across and that I have used myself. I have learned that Time Management in any project is very important, I used this skill in this assignment by planning to on how much I should research and how much work I should be done by the time I have assigned for it. Another skill that I developed and used was the interpersonal communication. Interpersonal communication such as communicating with my group members as well as listening to their suggestions to help me improve my presentation and as well as helping them with any issues that they can come across. With the Networking skill, I developed it through constant communication through WhatsApp which made us easier to reference back if we have any issues. Although the problem with this could be that sometimes over text it could be misinterpret which could lead to confusion.

During our group discussion we discussed which of us are good for the topics that we are going to talk about and which one is our strongest point to speak about it confidently. We met up and we established that my strongest suite would be "Leadership and Entrepreneurship" and "Community participation (locally and nationally)". I have researched these topics and expanded it with my personal knowledge. For the Learning Log I have remembered the process of learning consists of three main elements. Before starting this project, I have set some goals and developing the plan of action to achieve the set goal. During the work I am implementing the task through the plan of action that I have created as well as adapting to problems that I face. After I finish my task, I evaluate as a whole to make sure that I achieve the task that has been set in front of me.

During the preparation of my presentation, I sat down with my group members and went through different ideas to what the presentation should look like and what we have done. We have discussed which way our presentation should go. We then shared ideas and we analysed the assessment as well as helped each other with the research. We then discussed about the layout. Most of these discussions happened on WhatsApp just to give us a reference back to look at when it is needed. We then meet up a week before the actual presentation due date to review the presentation to make sure it is at a good standard. We also received feedback on how our presenting was to help improve when it comes to the actual day.

Using Tuckman's group development theory (Smith, M.K. (2005)), we know there are four phases for every group projects: Forming, Storming, Norming and Performing. The Forming part is the start of the group projects when the members get together and brain storm. Teamwork is key for this phase. Teamwork is important from the point of the problem-solving interaction gained from several people working on an answer. The storming part

usually happens when there is lack of communications between the team members. Teamwork is the foundation of effective communication within a group. The lack of communication increases the time it takes to complete projects, tasks, or tackling issues. Teamwork encourages conversation among group members about the current task, possibly avoiding them from working in different directions. The Norming part is deciding what is normal. This builds team cohesion and it is an important by product of teamwork within a group. This cohesion is the result of improved team chemistry, and trust from working on projects as a team. Whilst completing the above stages, the teams know clearly what they must accomplish and need to do. The team now have a shared goal and can perform accordingly. This is the Performing part. There is a focus on the target of the project and they try to meet it with the plans they have come up with. There is a higher chance of disagreements among themselves but this can usually be sorted out by the team leader by having a talking to.

What I would differently in the future is not rely too much on my group members to finish their work. There have been times where it would only be me working on the projects and making progress whilst certain members would take a seat back which would cause more stress on the project. Next time, I would make sure the team leader chases the people who do not do the work on time or misses the deadline for certain parts of the presentation. At times whenever we would meet up we could stray from the topic and create a waste of sometime where we could of worked on making the presentation better. This task has really helped me with deal with people at a business level which makes me more experienced to when it comes to the real world and I get put in a situation like this.

In this individual Reflective report upon my presentation and working in the group to present this presentation, I have discovered that I have developed key and necessary skill needed for group projects. I have learnt the need for skills such as, Time Management, Interpersonal communication and Networking. As well as going through Tuckman's Theory on group projects as well has how I can improve in the future. Furthermore, I have included my Presentation slides that I have researched and covered as well as my learning log that I have done to finish this Task.

Dates of meeting	Place of meeting	Time of meeting	Members attended	Topics Discussed/raised	Outcomes agreed
26.03.18	London Campus	Break time	Telma and Malini	Frist meeting	Choose the theme of the group and what each one will do.
30.03.18	WhatsApp Chat	Afternoon	Telma, Malini and Nsole	Share ideas	We analyse the assessment, share ideas and help each other.
02.04.18	WhatsApp Chat	Afternoon	Telma, Malini and Nsole	Tasks	Discuss about the layout

09.04.18	WhatsApp Chat	Afternoon	Telma, Malini and Nsole	feedback	Follow up
16.04.18	London Campus	Break time	Telma, Malini and Nsole	Review and feedback	Follow up
23.04.18	London campus	Morning	Telma, Malini and Nsole	Presentation	Prepare to summit

LEADERSHIP AND ENTREPRENEURSHIP

MALINI RAGUPADI

I 605386

- Examples of good leadership in retail would be keeping an active engagement of the employee's success, they keep up with their employees and make sure that they know they are on track and how they can improve but they avoid micromanaging to allow them to grow themselves. Leaders who learn from employees are great leaders, most of the time they can come across as people who know everything but good leaders seek out answers to issues which sets them aside. Entrepreneurs are the people who build the boats and the Leaders are the people who captain it. These are some key qualities that both business people and industrialist have, however you can have one or the other.

COMMUNITY PARTICIPATION (LOCALLY AND NATIONALLY)

MALINI RAGUPADI

I 605386

- An example of community involvement would be volunteering space and time. For a small group to meet up such as a local club or related organisations, it wouldn't take much space to provide the area to hold their meetings. If space is an issue, we can always donate our time instead. On a national scale, we could sponsor an event such as a race or a marathon or even a gathering. This would create a greater presence and it is a great promotion idea.
- Benefits of community participation is mainly down to the survival of the retailer's. The survival of the retailers depends on the customers in the town, ultimately, customers want to support business that supports their community. They want to buy from retailers who give back to the community.

Reference

<http://infed.org/mobi/bruce-w-tuckman-forming-storming-norming-and-performing-in-groups/>

Smith, M. K. (2005). 'Bruce W. Tuckman – forming, storming, norming and performing in groups, the encyclopaedia of informal education. [http://infed.org/mobi/bruce-w-tuckman-forming-storming-norming-and-performing-in-groups/.