

Placement Weekly Journal

BMIH6003

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I did my student placement at the Hotel Delta Nottingham.

I can provide feedback on my first 4 weeks of placement here.

Every week while I was on placement here it was a pleasure to work amongst the hotel team.

In the morning shifts I have mostly shadowed the front office/ reception desk where I could help the team with checking out customers and any other queries.

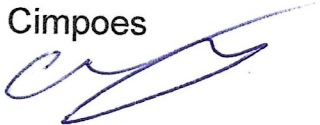
It was a really good experience as the hotel is always busy.

In the evening shifts I have helped on the events on different tasks, from greeting guests to serving at tables.

To summarise, I feel that I have gained more time management skills, I feel more confident in the working environment, and I have learned how to deal with stress in a more efficient way.

The management here really values their employees which is an important aspect in this industry. All team members were happy to work here, which made me to realise what means to be a good manager.

Radu Cimpoes



Melissa Watson – General Manager