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Hospitality law is defined as the legal and social practice offering facilities to all customers ([Study.com, 2022](#)). Health and safety rules must be followed by hotel owners as the law requires, in case of danger customers need to find a way out by finding the first emergency exit following the guideline. Employers are also protected by the law but even they need to follow the rules of health and safety protection. Staff is protected with breaks, shift pattern and all tools necessary to handling easier heavy stuff like big luggage. ([Assetsure, n.d.](#)) "Most people who run a business in the UK are familiar with the implications of forever changing health and safety regulations. The Health and Safety at Work Act 1974 ([Assetsure, n.d.](#)) requires that hoteliers must take notice of substances which may cause injury or illness to their staff". Hospitality industry is not allowed to do discrimination or to not accept a method of payment which the customer prefer.

Following all the rules of the health and safety law, the owner and the employers have the possibility to grow up, to avoid incidents and to be researched by costumers often because of their good reputation. A fire can be disastrous for a business from injuries to fatality and serious damages to the establishment which can never be recovered. The most common causes can be an old equipment, overloaded sockets, combustible materials and substances ([Nick, 2020](#)). Employers, managers and all staff must know the law of health and safety to keeping them safety and also to protect costumers, failing fallow this rule can damage the image of the hotel, negative publicity ([Chron.com, 2013](#)).

Preventing and protecting the building by cheeking all the equipment on time, storage ing all inflammable substances to safe places, keeping the emergency exit clear, trained staff and informed about the changes, about the risks, identifying and reporting to the superiors, engineers or fireman the issues which can start a fire means following the law and brings a safe environment for employers and customers. The responsibility to keep a hotel safety, clear, clean and to protect it against a fire its starts from the manager and it arrives to all staff who in working in that day there, even customers in case they are seeing something which they consider it does not have to be there to let know staff, in this way they can avoid a fire or other person injury.

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