

Person specification

Company name: Chop House Restaurant

Job title: Restaurant Manager

Criteria	Essential	Desirable
Qualifications	Diploma in Hospitality or Business	Advanced hospitality management training
Skills/competencies	• Leadership • Communication • Problem-solving • Time-management	Conflict resolution and negotiation
Knowledge	Knowledge of food safety, restaurant operation, customer safety	Knowledge of restaurant management software
Previous experience	Previous experience in hospitality or restaurant supervision	Experience managing a restaurant
Experience Required	• At least 2-3 years experience in the hospitality or restaurant industry • Experience supervising or managing staff • Experience handling customer service issues	• Experience managing a full restaurant operation • Experience with staff training and development • Experience managing budgets and stock control
Personal qualities (for example, self-motivation)	• Self- motivated • Reliable and responsible • Ability to work under pressure • Strong organisational skills • Customer-focused attitude	• Positive and energetic personality • Flexibility and adaptable • Strong attention to detail

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