

CHERELLE WHITBREAD

2513414@student.uwtsd.ac.uk

PROFILE

I have extensive experience of managing teams including a pub and in a hospice. I was faced with day to day challenges and learnt to work under pressure to meet deadlines whilst remaining calm and professional throughout stressful shifts. I am an accomplished problem solver and can think laterally. Working in hospitality taught me about good customer satisfaction and the meaning behind the 'customer is always right'. I strive for excellent result in everything I take part in. I am able to work in groups and independently, currently looking to take on the role of a support worker in a children's residential home.

EXPERIENCE

COSMETIC COMPOUNDER

RELAX AND BATHE - JUNE 2022 - PRESENT

I work alongside a strong team, where we hand make our own vegan friendly body products and home fragrances.

- Produce handmade body products using variety of ingredients while following recipes and quality standards.
- Hand paint and design bath bombs.
- Measured, mixed, moulded and packaged products with attention to detail.
- Maintained a clean, safe and hygiene workspace throughout the production process.
- Monitored stock levels and prepare materials.
- Personalised/ designed product labels. packaged products for sale.
- CLP labelling
- Assisted with customer orders, enquiries and deliveries.
- promote products through social media
- Ensure products meet high standards of quality and presentation.
- Face to Face interaction with customers and potential customers in the market.

HEALTHCARE SUPPORT WORKER

HAVEN HOUSE CHILDREN HOSPICE - JANUARY 2019 – SEPTEMBER 2021

- Personal Care: Assisting patients with washing, dressing, toileting, and grooming.
- Mobility Assistance: Helping patients move around, including transferring them from bed to chair or wheelchair, and providing support with walking.
- promoting development education and learning through play.
- Feeding and Nutrition: Preparing meals, assisting with feeding, and monitoring food and fluid intake.
- Monitoring and Observation: Taking vital signs (temperature, pulse, respiration, blood pressure), reporting any changes in patient condition to senior staff.
- Maintaining a Safe Environment: Ensuring patient rooms are clean and tidy, reporting any hazards, and assisting with infection control measures.
- Emotional Support: Providing comfort, reassurance, and companionship to patients, especially those who are lonely or anxious.
- Aftercare with the deceased

HOUSEKEEPING

HAVEN HOUSE CHILDREN HOSPICE| FEBRUARY 2017– MAY 2019

- Fulfilling paper work on a weekly basis to make sure everything is up to date and filed correctly.
- Checking our supply of cleaning products for the team to be able to maintain the House's standards.
- Regular food and hygiene checks.
- Equipment checks
- Organising or rearranging objects to improve areas of the building.
- Fire and safety checks

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ASSISTENT MANAGER *SIR CHRISTOPHER HATTON* | *SEPTEMBER 2008 – MAY 2016*

- Understanding due diligence
- Opening and closing building
- EOD Banking
- Stock control
- Staff rotas and rosters
- Paying wedges/ invoices
- Filing paperwork
- Safety checks
- Handling booking/ deposits
- Planning and hosting events
- Signs/ menu writing
- Kitchen assistant
- Till counts/ till lifts during shifts
- Full table service waitress/ bar person

EDUCATION

Redbridge College August 2006 - July 2008

Adult Literacy & Adult Numeracy Level I

Edexcel Level 2 BTEC First Diploma in Media - Distinction

Introduction to media industries - Pass

Research for media production - Merit

Print production - Distinction

Advertising production - Merit

Photography Techniques - Distinction

Working with visual arts brief - Distinction

EXTRA QUALIFICATIONS

- Data protection - Level 2
- Equality & Diversity - Level 2
- Safer Recruitment - Level 2
- Personal Safety - Level 2
- First Aid Essentials - Level 2
- Health and safety - Level 2
- Child protection in Health & Social Care - Level 2
- An introduction to Effective Teamwork - Level 2
- Food hygiene level 2
- Intermediate Level Apprenticeship in
- Adult social care in the Apprenticeship sector for occupations in social care and the care of children and young people.
- Skillsfirst Level 2 Diploma in Health and Social Care (Adults) for England (RQF)
- Skillsfirst Level 2 Award in Employment Responsibilities and Rights in Health and Social Care Children and Young People's Settings (RQF)
- Skillsfirst Level 2 Certificate in Preparing to Work in Adult Social Care (RQF)

HOBBIES

I can confidently take on DIY projects, such as decorating, building simple furniture, painting, any kind of home improvement projects, organising and renovating storage spaces. I enjoy crafting, personalising made-hand gifts. I design and create balloon displays and arches for special occasions. I am also a sports mum to two very active boys so I spend a lot of my time involved with my children activities, such as football, cricket, tennis and athletics.

REFERENCES

Available on request

Cherelle Whitbread
London
E11
15th July 2026

Residential Group
Basildon, SS15

Dear Hiring Manager at the Residential Group, Children Residential Home,

I am writing to express my interest in the Residential Support Worker position at your children's home.

I have experience working in a Children Hospice and that's

Where I became passionate about making a positive difference in the lives of children and young people.

I am committed to providing a safe, nurturing, and supportive environment where they can grow, develop, and reach their full potential.

I understand that children living in residential care often have experienced significant challenges and need compassionate, patient, and reliable adults who can build trusting relationships with them. I believe I have the empathy, resilience, and positive attitude needed to support young people through both their daily routines and more difficult moments.

I work well as part of a team while also being confident in using my own initiative when needed. I understand the importance of maintaining professional boundaries, following safeguarding procedures, and promoting the wellbeing, dignity, and individual needs of every child. I am also committed to encouraging independence, supporting education, and helping young people develop the life skills and confidence they need for the future.

I pride myself on being calm under pressure, an effective communicator, and someone who treats everyone with respect and understanding.

Coming from a clinical setting, I know there is always space for learning through training and professional development and I would welcome any opportunity to contribute positively to your team in a residential setting that you accommodate for the children and I will be able to deliver the services you provide such as developing social skill and getting involved in sessions such as cooking, cleaning and other skills required for independent living.

I would be grateful for the opportunity to discuss how my values, enthusiasm, and commitment align with your organisation. Thank you for considering my application. I look forward to the possibility of speaking with you further.

date address and personal touch, research

Yours faithfully,

Cherelle Whitbread

Children's Home Residential Support Worker

Residential Group
Basildon SS15

Job details

Here's how the job details align with your [profile](#).



Pay

From £35,000 a year



Job type

Fixed term contract

Full-time



Shift and schedule

Night shift

- **Essential Qualification:** Level 3 Diploma in Residential Childcare or Level 3 in Health and Social Care (or equivalent).
- **Experience:** Previous experience in support work, care assistance, domiciliary care, or residential settings is highly preferred.
- **Compliance:** Successful candidates must undergo enhanced DBS and reference checks prior to commencement.
- **Right to Work:** *Please note we are unable to offer sponsorship for overseas applicants at this time.*

Compensation & Benefits

- **Salary:** Competitive rates of pay, dependent on your specific qualifications and experience.
- **Shift Pattern:** Annual pay rate is based on an average of 48 hours per week, consisting of a mixture of day shifts and waking night shifts.
- **Career Progression:** Exceptional opportunities for growth; all of our current Managers and Deputy Managers began their journey with us as Support Workers.

Benefits

Pulled from the full job description

- Company pension

Full job description

Children's Home Support Worker - Basildon, Essex

Application deadline 23/7/2026

Are you an experienced Support Worker, Care Assistant, or Care professional looking to transition into a rewarding role within residential childcare?

We are a family-run, independent business operating Children's Homes in the Basildon area. We are seeking passionate, dedicated individuals who want to make a tangible difference in the lives of young people by fostering a stable, nurturing home environment.

Core Responsibilities

- **Incentives:** Employee of the Month prizes and a contributory company pension scheme.
- **Development:** Comprehensive and ongoing training to support your professional journey.

Join a team where your contribution is valued and your career growth is prioritized. If you are ready to make a difference, we invite you to apply.

Job Types: Full-time, Fixed term contract

Pay: From £35,000.00 per year

Benefits:

- Company pension

Education:

- Diploma of Higher Education (preferred)

Experience:

- working with children/young adults: 1 year (preferred)

Licence/Certification:

- Full UK Driving licence (required)

- **Development & Independence:** Support young people in developing essential life skills and fostering their independence.
- **Daily Engagement:** Assist with daily goals and activities, including cooking, arts, crafts, and personal hobbies.
- **Educational Support:** Facilitate access to education, including transport to settings or assisting with home-schooling requirements.
- **Operational Excellence:** Maintain thorough and accurate record-keeping, reporting, and documentation.
- **Environment:** Promote a nurturing home environment that supports the day-to-day development of the young people in our care.
- **Professionalism:** Maintain a high level of confidentiality and communicate effectively and consistently with the team and external professionals.

Pay: From £35,000.00 per year

Benefits:

- Company pension

Education:

- Diploma of Higher Education (preferred)

Experience:

- working with children/young adults: 1 year (preferred)

Licence/Certification:

- Full UK Driving licence (required)
- Res c/care L3 or L3 in Health & Social Care (child element) (required)

Work authorisation:

- United Kingdom (required)

Location:

- Basildon SS15 (preferred)

Work Location: In person