

Faculty of Education and Communities

The issues you raise via student reps, module feedback and student surveys are used to make decisions at every level of the University. We want to let you know what happens with your ideas and comments and update you on the work we're doing to improve your student experience.

✓ It's Done

- The issue regarding not enough PC's in D003 has been resolved – the lecture/workshop was offered on two separate occasions. This will not be an issue for level 4 in semester 2 – as there are a sufficient number of Pcs for the class size.
- IT has a range of free and heavily discounted software packages such as Microsoft Office 2016 and Cysill, along with access to some great discounts for buying hardware on their IT Exclusives page.
- It also has 24hour helpline service 0300 500 5055 for general enquiries and support, and also the Status Page on the IT portal.
- 65 PC's on campus have been upgraded with the latest software.
- Improvements to the campus - the re-introduction of lounges in student accommodation.
- The University now has a cross campus courier, further information regarding running times can be found at the Main Reception.
- More Word Wall use was requested during lectures – this will be increased in semester 2 modules.

☀ We're Working On It

- Operations Team would be providing microwaves for student use and also vending machines which would dispense hot water.
- Plans to provide smoking shelters. It was also noted that the University now had a cross campus courier, further information regarding running times could be found at the Main Reception.
- The School is considering appointing reserve student reps to attend meetings if the nominated students were unable to attend. We have recently changed level 4 and 5 reps, so this will be something to look at before the next staff-student panel.

✗ We Can't Solve This Right Now

ADBORTH
FEEDBACK