

Trust



What is trust?

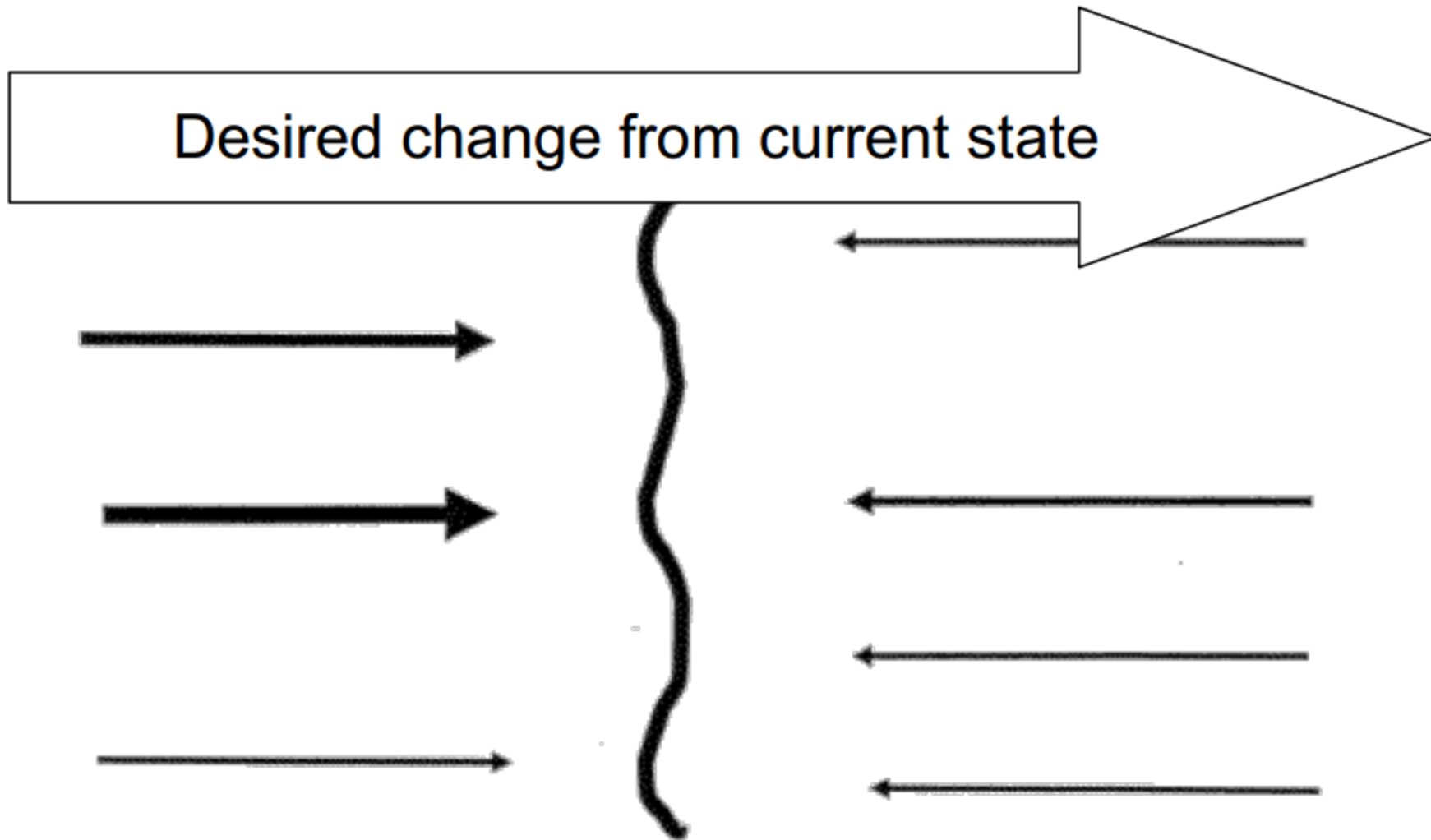
Trust & Teams

Good teams become great ones when the members trust each other enough to surrender the "me" for the "we."

Activity 1

- Create a force field chart to explore the factors that can help and hinder trust in teams
- Post your chart on the wall when finished

Force Field Analysis



Relationship Trust (Behaviour) Covey 2006

1. Talk straight
2. Demonstrate respect
3. Create transparency
4. Right Wrongs
5. Show loyalty
6. Deliver results
7. Get better
8. Confront reality
9. Clarify expectations
10. Practice Accountability
11. Listen First
12. Keep Commitments
13. Extend trust

Trust Spectrum & Leadership Compass

