

How can agencies effectively balance the need for confidentiality with their responsibility for safe guarding.

The Care Act 2014 says that safeguarding is about protecting your right to live safely free from abuse and neglect. (Agencies should be working together to stop and prevent people at risk and who experienced abuse and neglect). While promoting Wellbeing and appreciating their views, wishes, feelings and beliefs when taking what action is needed. (Care act 2014 sec 14).

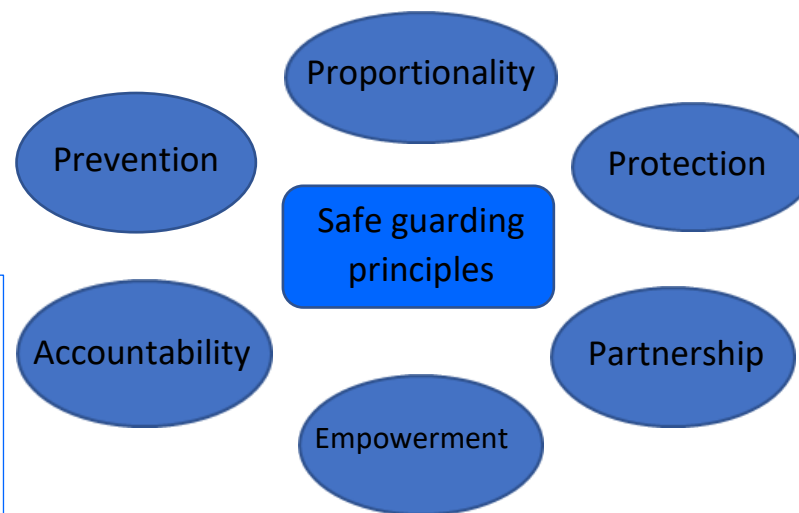
Confidentiality

Agencies are obliged to share some information with external agencies. (Woman's Aid no date).

'One of the core values of all peoples work' (Moss 2015 p68).

How we perceive our place within society is reflected in our attitude and allows us to develop our personality traits. Giving us the motivation to act (Jarvis 2009).

The Social Services and wellbeing Act Wales 2014 also have safeguarding or person at risk consideration. It states that A person has needs for care and support, or is experiencing, or at risk of abuse or neglect, and for those care and support needs, and is unable to protect themselves from risk or experience abuse or neglect. (Social Services and Wellbeing Act 2014).



(SCIE 2015)

Being abused can leave a feeling of isolation and being dependant on the abuser, they feel protective and will often blame themselves for what has happened. Often believing that speaking out cause's consequences (Brown 2011).

General Data Protection Regulation (GDPR):

- Lawfulness, Fairness and Transparency,
- Purpose Limitation,
- Data Minimisation,
- Accuracy,
- Storage and Limitation,
- Integrity and Confidentiality or the Security principle,
- Accountability (GDPR 2016)

Failure to comply can leave your agency with a substantial fine, this fine can be as much as 20 million euros or 4% of your company's net worth depending on what is greater. (EU regulations 2016)

Information sharing:

- GSPR is not a barrier,
- Open and honest,
- Seek advice,
- Share consent,
- Safety and wellbeing,
- Necessary, proportionate, relevant, accurate, timely and secure,
- Keep a record (SCIE 2016)

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