

Bel Ombre Security Sensitisation



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CHAPTER 1: PROJECT PROPOSAL

This paper serves as an overview that security measures both in the hotel and surroundings are of paramount importance in order to make guests' stay as enjoyable as possible. As we compete against other resorts for guests, it is important to keep our guests satisfied.

By assessing our team members' security awareness in the locality of Bel Ombre, a way should be identified to find preventive tools that will enhance the security of our guests' and team members from both internal - thefts, fire, keeping track of unwanted guests and external security perspective - criminal activity, vandalism, blind spots.

This research project will enhance the security of neighboring resorts. Both Chief Security Officers and Police Officers of Bel Ombre will share sensitive information about recurrent criminal activities and offenders to identify number of criminal activities in order to reduce crime rates amongst others.

The research will also help in the review of other preventive security methodology apart from the CCTV system, electric fence, watch dog, patrolling, and panic button installation in order to improve our security system.

The methodology used will be a blend of quantitative and qualitative through questionnaires and a focus group interview respectively aspects.

1.1 Survey

The participants will be 30 employees of Tamassa who live in the region of Bel Ombre chosen on a cluster sampling.

The purpose of the survey is to gather data from our team members in order to understand their feelings, fears, and thoughts, with regards to safety and security. This will also help to detect areas that are at risks in the Bel Ombre locality.

1.2 Focus group Interview

Furthermore, a focus group interview will be conducted with the Chief Security Officers of neighboring resorts and the local police. They will contribute to an open discussion on the research on security and best preventive methodology that could be undertaken.

Both the focus group interview and the structured questionnaires will be conducted in February/March 2019 to allow sufficient time to collect reliable data. It is expected that implementation of recommendations will be carried out in one month's time.

The questionnaire will be supported with a cover letter which will address voluntary participation of respondents and confidentiality of sensitive data obtained in respect to wrong offences. The questionnaire will also be designed in creole language for them team members to understand and thus contribute meaningfully to the objectives of the research.

CHAPTER 2: INTRODUCTION

Although Mauritius is a safe and stable country, security measures both in the hotel and in the vicinity are of paramount importance in order to ensure guests' stay are as enjoyable as possible. As they trust us when they leave their country to come to our island, we are committed to ensure their safety. In addition as we ensure our employees' safety their feeling of trust increases trusts for the company. The aim of this study is to ensure security within the hotel premises as well as outside the property. An assessment of the safety awareness of our team members in the locality of Bel Ombre will help to find out preventive tools to improve the safety of our guests and team members -both internal and external security. This research project will enhance the security of neighbouring resorts together with the Chief Security Officers and Police Officers of Bel Ombre and sensitive information about recurrent criminal activity and offenders will be shared.

CHAPTER 3: LITERATURE REVIEW

The tourism industry in Mauritius has been a key engine of economic growth and development since the early 1980s. Nowadays, it is the main pillar of our Mauritian economy and the World Travel Tourism Council statistic (2018) reports Tourist arrivals forecast for the year 2020 is 1,540,000 - with receipt of emerging markets such as Scandivian countries, Russia, China. Moreover, the GDP total contribution for the year 2028 is MUR 171.5bn with 159,000 jobs created in the sector forecast of statistic Mauritius.

Furthermore, one factor that accounts for the growth in tourists' arrivals is that Mauritius is viewed as a political stable and secure destination. Also, consequent effort is being made by Mauritius Tourism Promotion Authority to promote Mauritius as a paradise island as well as a safe destination (MTPA, 2019).

The hospitality industry is faced with crime, safety and fire weaknesses that compel implementation of security measures (Purpura, 1991:327). Hotels are subjected to risks which make them vulnerable to different types of crime committed - hotel assets also become endangered to the criminal element.

As the Chief Security Officer of the Tamassa resort- which is one of the hotels operating under the aegis of LUX* Resorts and Hotels, located in Bel Ombre, safety of hotel personnel and guests is my vital concern. The hotel facility has a continuous flow of people, guests together with employees (receptionists, housekeeping dining hall staffs, bar lounge personnel, patrons repair technicians, as well as security personnel amongst others.) (Purpura, 1991:328). The management has to work constantly on preventive strategies so as to ensure the comfort and safety of the guests.

According to research of Bennett and Lavrakas (1989) investigated, the effectiveness of neighborhood watch schemes have been implemented in 10 US cities - (Baltimore, Boston, Bronx, Brooklyn, Cleveland, Miami, Minneapolis, Newark, Philadelphia and Washington).

It has been also reported that in few regions in the United States and in the United Kingdom neighborhood watch has helped to reduce crime. For example, one of the first recorded neighborhood watch programs in the US was the Seattle Community Crime Prevention Project launched in 1973 (Cirel et al., 1977). The Seattle program encouraged citizens to obtain home security inspections, mark their property, organize block watches, and increase the range of vision" of traditional policing.

Since 1989, the Crime of Prevention unit has been implemented in Mauritius and its mission is geared towards a national sensitization campaign on Crime Prevention issues. Neighbourhood watch has been successfully effective by residents looking out for suspicious activities and reporting these to the police. For instance, according to an article from press "Le Mauricien", in a hot spot area at Rose Belle, Mauritius the communities even created an application for social network to unveil criminal activities.

Consequently, the employees will be encouraged to report any criminal activity in Bel Ombre neighborhood, - through testimony for detected danger zone and with the support of the authority that will to take preventive measures to enhance safety and security in this region.

CHAPTER 4: METHODOLOGY

This chapter talks about the research methodology that is how data was collected for analysis. Both quantitative and qualitative approaches were used to collect data for this research study.

4.1 The survey

For quantitative data collection, a structured questionnaire was distributed amongst 30 team members of the hotel based on a simple random sampling and a cluster sampling, as shown below.

Department	Number of questionnaire
Housekeeping	6
kitchen	6
Maintenance	6
Entertainment	6
Admin	6
Total	30

Table 1: Sample random and cluster sampling by department

A cluster sampling method was used based on the sampling frame explained above and this sampling method involves the selection of a few group and data are collected from all members (Saunders et al 2003).

The questionnaire consisted of 13 questions. The first five questions were generic questions which set the tone for the respondents to gain interest in the survey. The questions were (Yes/No) questions, category questions and leading questions which were used to obtain valid and reliable data from the respondents.

This survey instrument was chosen over interview to allow confidentiality and reliable results and the latter was distributed to team members from respective departments randomly.

The purpose of the survey was to collect data from the team members in the region of Bel Ombre in order to evaluate their knowledge of security awareness.

4.2 Focus group Interview

A focus group interview has been conducted at Tamassa with the Non-Governmental Organisations (NGO's) of the locality, the President of the Village locality, Counsellors and Crime Prevention Officers and the Police Officers where data was collected on security preventive measure in Bel Ombre – by an open discussion and with the following questions:

- How to better protect oneself and organise oneself to defend a single cause "crime"?
- How to sensitise the employees about drugs and other criminal activity?
- What are the dangerous places in Bel Ombre?
- What are recurrent cases and happenings in the region?

A focus group interview was conducted rather than to a face to face interview in order to work in collaboration to enhance security not only in the region of Bel Ombre but in the south of the island, where security for tourists and team members will indirectly benefit Tamassa and the vicinity hotels. As Chief Security Officer of Tamassa, the researcher would act as a facilitator to enhance safety of guests and the team members both inside and outside the resort.

4.3 Research Ethics

The cover letter ensured the participants that all information gathered in the survey would be kept in strict confidentiality.

4.4 Limitation of the study

Based on a pilot survey done with 10 team members on premises, it was found that most of the respondents were sensitive to answer questions related to security issues in their locality. Explanation was then given to make them feel more comfortable while carrying out the survey.

CHAPTER 5: FINDINGS

After having explained the methodology, the findings of the survey will be presented, analysed and discussed in this fourth chapter.

The survey was conducted with a pool of 30 team members of Tamassa Resort based on cluster sampling for those who are residing in the locality of Bel Ombre. All of them responded to the survey and the analysis is provided as follows.

67% of the team members reported that Bel Ombre is a safe and secure area. The latter is a small tranquil fishermen village located in the South region with around 2417 inhabitants where the main occupation is fishermen and labourers. The Tourism Industry is also dominant in the area with the set-up of 6 hotels with the opportunity of employment creation. This means that Bel Ombre is peaceful with a good environment to live, safe and secure for our team members and hotel guests'. However, 33 % who reported that they feel unsafe in their locality.

27% of the team members believe that there is a lack of safety, 23 % think that there is a lack of police patrol and 33% feel that there are illegal activities happening. This means that there is still room for improvement as far as safety and security in Bel Ombre is concerned. As addressed by Purpura (1991), in general, the hospitality industry worldwide is faced with crime, safety and fire awareness that compel implementation of security measures.

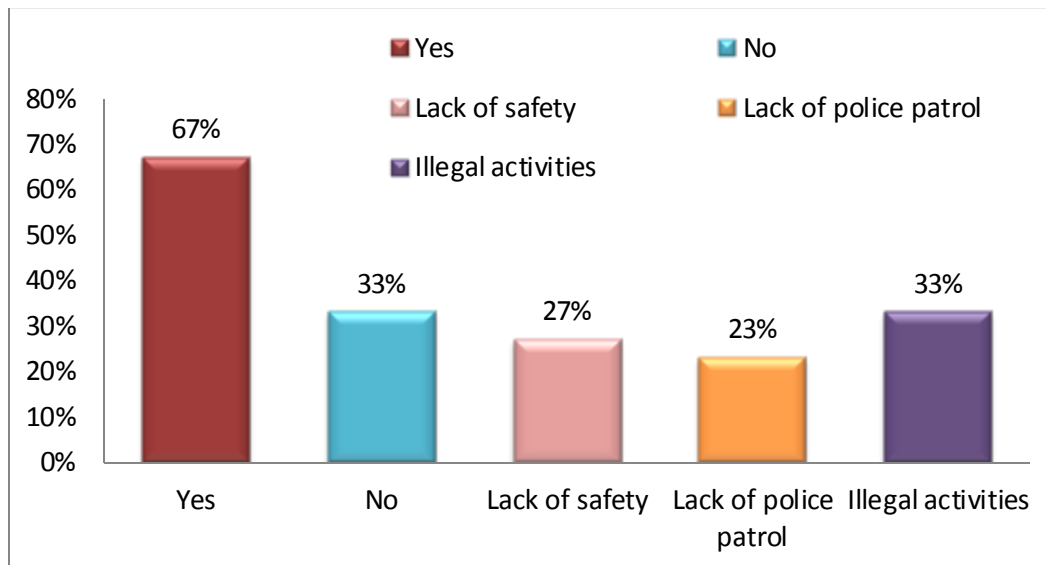


Table: 2 Bel Ombre Safe & Secure

According to the focus group interview done with the crime prevention officers and local police illegal activities such as thefts, consumption of drugs and domestic violence are recurrent in the last 3 years in the South. The Crime Statistics in Mauritius for the period year 2015 to 2018 states that crime rate has decreased drastically by 66% as compared to misdemeanor offences (assault, larceny, pick pocketing, snatching).

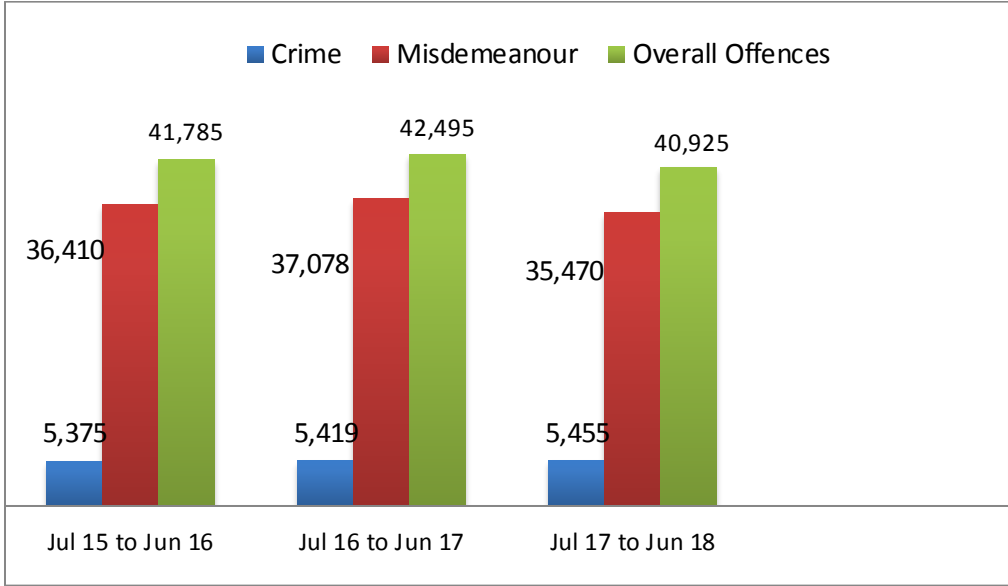


Table: 3 Crime Status in Mauritius

As stated by the survey, 100% of the team members had the knowledge of the factors that cause crime in their locality with different interpretation. 87% of the team members believed that crime instills a climate of fear and insecurity which will affect their community. 13% of the team members feel that an insecure environment interferes with the quality of life of the citizen. Despite the fact that team members have not been victim of theft or any criminal activities, 63 % of the respondents reported that there are less police involvement in the locality. This collected data has been communicated through the focus group interview for corrective measure which revealed that both parties: police and residents lack support in terms of communication and suspicious information.

The team members stated that there are three main alarming causes of crime in Bel Ombre - poverty, drug proliferation, and unemployment in the respective order. Other causes of crime are assault, vandalism, the rapid growth of population and alcoholism. Actually the team members, fear more concerning about the growth of drug and the unemployment rate in their locality. As per the focus group interview, 1000 inhabitants come from a deprived back ground and the latter lack literacy. They also suffer from poverty and unemployment. 63% of the team members reported having heard recently in their locality about rape, amongst those 53 % who have heard about larcenies on the public beach.

During the focus group interview two cases of rapes recently in Bel Ombre were raised with the local police officers who were requested to boost patrols in dark areas of the community so as to ensure safety. Also unemployment and poverty account for the social disaster of the locality such as rape, theft and lack of safety.

The Non-Government Organisation (NGO's) of the community, the village president and counsellors also have a role to play in supporting the residents of the locality to participate in the crime prevention campaign awareness and reporting crime.

30% of the team members reported about domestic violence in their locality. 23% heard about burglaries and harassment in hotels and villas whereas 13% of the team members had heard about murder cases. Besides, the team members stated that they are not satisfied with the service delivery of the local police - they do not response promptly to crime in their locality whenever they are needed.

73% of the team members were not aware of unsafe places in their locality whereas 27% realise the unsafe places in the locality of Bel Ombre which are as follows:

- Pelican lane
- Michael Leal road
- St Martin, Dewanee road
- Near Cemetery where there are lots of bush



Fig 1: Map of Bel Ombre

All data received from the team members has been taken into due consideration and has been communicated to the local police officers and to the crime prevention officers for corrective action during the focus group. The Non-Government Organisation (NGO's) and the community officers in the locality have to engage more the population in order to provide support for encouraging the neighborhood watch in their locality.

According to the survey, 60% of the team members reported that they are not aware about the neighborhood watch organism in Bel Ombre. As addressed by Robertson et al (2012), a neighborhood watch is an organised group of civilian devoted to crime and vandalism prevention within a neighborhood. The role of the neighbourhood watch in Mauritius is:

- To secure the community's support in the fight against crime,
- To instill in the younger generation the core concepts of good citizenship and law abiding principles. (School Sensitization campaigns),
- To enhance public and police relationship. (Community Policing) to remove the fear of crime within the community (Preventive counselling/ Proactive Policing).
- To establish neighborhood watch scheme in crime prone areas. (Crime Analysis/ Requests)
- To visit and reassure victims of crime.

Moreover, according to the survey findings, the team members strongly believe that crime prevention awareness measures will be more profitable in the locality. The team members living in the locality are ready to share information and maintain a loyal relationship with the community and the authority. All the team members believe that crime prevention awareness campaign is a must and will help reduce crime and on the same occasion will increase their knowledge in security awareness.

93% of the team members agreed to assist the police and the management of Tamassa to report any unlawful activity in their locality. 70% of the team members believed that awareness of preventive measures will be a great tool, which will contribute to report suspicious activities. The community and the local police need to work in collaboration through neighborhood watch where both parties will fight for the same cause with the same objective to enhance safety and security in Bel Ombre - benefitting other hotels in the vicinity as well.

Since, 1989 neighborhood watch has been successfully effective to solve many cases in Mauritius and a great tool for the citizen to report suspicious activities. Majority of the team members believed that neighbourhood watch will reduce the level of crime in their locality. Through the neighbourhood watch, the team members and the residents in Bel Ombre locality need to act as a liaison officer between the community and the local police. In Mauritius, the neighborhood watch is an effective weapon for the authority and the community to fight against crime. It helps to reduce risks in cities and villages.

In the focus group interview, we have a discussion on how to better protect against crime and also how to prepare the new generation for the future. The survey reveals that the crime rate is low with current measures which are sufficient and through an active neighbourhood watch in the locality, incidences will be covered - altogether, by ensuring that the sensitization campaign is being carried out in the vicinity of Bel Ombre in areas such as schools, nearby villages, and in all the six hotels in the village.

Moreover, by participating in the neighbourhood watch scheme the younger generation may be sensitised on the problem that the residents of Bel Ombre are encountering. Also the involvement of the younger generation in all activities that the Non- Government Organization (NGO's) has undertaken in connection with issues happening in their locality, and by helping the local police to identify all suspicious activities, crime rate may be mitigated.

The objective of the research stated that there are ways to enhance safety and security in Bel Ombre and in the tourism and hospitality sector which is one of our main pillar of the Mauritian economy. By implementing a neighbourhood watch among those six hotels, the latter will need to cohabit together in close collaboration to fight for the same cause "crime" by sharing information to each other on security aspect to maintain preventive strategies measures - altogether by reviewing other security preventive methodology apart from CCTV system, electric fence, watch dog, patrolling, panic button installation in order to improve our security system.

A "WhatsApp" group can be created for the neighbourhood watch involving all Chief Security Officers of the six other hotels, which will be helpful for all the Chief Security Officers to be in communication with each other all the time - an infallible tool to keep Bel Ombre safer. To hold monthly policing committee along Police officers, NGO's, Chief Security Officers, Crime prevention officers to discuss about the status of crime in Bel Ombre and how to keep the latter a safer area for the next young generation.

The majority of the team members who live in the locality of Bel Ombre certify that safety and security resonate in a good environment and according to their testimonials all the information will be forwarded to the local police who would fight for the same cause -"crime" in order to ensure security in Bel Ombre - altogether by giving them confidence to be fearless. The sensitization campaign will help to reconnect with the neighbourhood of Bel Ombre and help strengthen safety.

The implementation of the project will benefits hotels guest of all the 6 hotels as well as they will feel secure and can visit the locality for exploring the great sightseeing without caring about the dark place or the blind spot place of the region.

CHAPTER 6: CONCLUSION AND RECOMMENDATIONS

The aim of this study was to enhance safety and security and to find a remedial solution to fill in the gap of security awareness and sensitization on crime prevention in Bel Ombre. The findings show that despite the fact that the village is a safe and secure area, a minority of the team members highlighted that they still feel the absence of the safety and security. The lack of police patrol in the locality instills fear in the village due to the existence of “dark spots” - prone to crime.

The more security measures such as the neighborhood watch, the lower the rate of crime will be – thus, creating a safer region. Therefore, in order to mitigate the crime rates and to ensure safety and security, team members and residents of Bel Ombre will have to be educated on the safety and security awareness which will alleviate fear, build more trust, and enhancing their quality of life altogether by implementing crime prevention awareness campaign can be recommended.

CHAPTER 7: REFERENCES

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CHAPTER 8: APPENDICES

Appendix 1: Survey question to the 30 team members in Tamassa

Survey sample size : 30 respondent											
SN	Questions	yes	NO	1 ANS	2 ANS	3 ANS	4 ANS	5 ANS	6 ANS	7 ANS	8 ANS
Q1	Do you believe that Bel ombre is secured and a safe area to live. If no why, (1) lack of safety (2)lack of police patrol(3) illegal activities or others.	20	10	8	7	10	0				
		67%	33%	27%	23%	33%	0%	0%	0%	0%	0%
Q2	Have you been victim of theft or any criminal activity in your locality. If yes , breifly describe the incident.	0	30	0							
		0%	100%	0%	0%	0%	0%	0%	0%	0%	0%
Q3	What do you understand by "crime" . (1) any unlawful act (2) antisocial act. Or any others definition.	0	0	28	2	0	0	0	0	0	0
		0%	0%	93%	7%	0%	0%	0%	0%	0%	0%
Q4	What are the types of crime have you heard of recently in your locality.(1) Larceny on public beach.(2) Violence , especially in remote areas.(3)Burglaries from hotels& Villas.(4) Harrassement (5) Rape .(6) Murder or any others.	0	0	16	9	7	7	19	4	1	0
		0%	0%	53%	30%	23%	23%	63%	13%	3%	0%
Q5	Do you believe that the local police response promptly to crime.	12	18	0	0	0	0	0	0	0	0
		40%	60%	0%	0%	0%	0%	0%	0%	0%	0%
Q6	Are you satisfied with the service delivery by the local police.	11	19	0	0	0	0	0	0	0	0
		37%	63%								
Q7	How does crime affect your community . (1) instills aclimate of fear and insecurity.(2) interferes with the quality of life of citizen.	0	0	26	4	0	0	0	0	0	0
				87%	13%						
Q8	What do you think are the cause of crime . (1) poverty (2) growing influence of drugs. (3) Vandalism (4) Assault (bullying) .(5) Rapid population growth.(6)un employment.(7) Growing influence of alcoholism.(8). Telephone misuse. Or others.	0	0	17	21	10	12	8	19	11	0
				57%	70%	33%	40%	27%	63%	37%	0%
Q9	Do you know any unsafe place in your locality	8	22	0	0	0	0	0	0	0	0
		27%	73%								
Q10	Have you heard about Neighborhood Watch in Bel ombre	12	18								
		40%	60%								
Q11	How do you believe a Neighbor hood watch could contribute in the locality. (1) Encourage the relationship between the community and police.(2) Help each other by sharing information(3) Reduce the level of crime in the locality.(4) Awareness on Prventive measures. or any others.	0	0	15	16	18	6				
				50%	53%	60%	20%				
Q12	Are you prepared to assist the police and management of Tamassa by reporting any unlawful activities in your locality.	29	1								
		97%	3%								
Q13	How will you contribute to fight against crime.(1) Encoourage the relationship between the community and police.(2) help each other by sharing informatio.(3) reduce the level of crime in the locality .(4)awareness on prevention measures. (5) any others.			20	19	7	21				

Appendix 2: Open Question to Housekeeping and Front Office Team

1. Do you believe that Bel Ombre is secured and a safe area to live?

☐ Yes

☐ No

If No, why.....

☐ Lack of safety

☐ Lack of police patrol

☐ Illegal activities

Any other

2. Have you been victim of theft or any criminal activity in your locality?

☐ Yes

☐ No

If Yes, briefly describe the incident (for example, I was a victim of bag snatching)

.....

3. What do you understand by “crime”?

☐ Any unlawful act

☐ Antisocial act

Any other definition

4. What are the types of crime have you heard of recently in your locality?

☐ Larceny, (theft) on public beaches.

☐ Violence; especially in remote areas

☐ Burglaries from hotels & Villas

☐ Harassment

☐ Rape

☐ Murder

Any other.....

5. Do you believe that the local police respond promptly to crimes?

☐ Yes

☐ No

6. Are you satisfied with the service delivery by the local police?

☐ Yes

☐ No

7. How does crime affect your community?

☐ Instills a climate of fear and insecurity

☐ Interferes with the quality of life of citizen

Any other.....

8. What do you think are the causes of crime?

☐ Poverty

☐ Rapid population growth

☐ Growing influence of drugs

☐ Unemployment

☐ Vandalism

☐ Growing influence of alcoholism

☐ Assault (bullying)

☐ telephone misuse

Any other.....

9. Do you know any unsafe place in your locality?

☐ Yes

☐ No

If yes, kindly share

10. Have you heard about Neighborhood Watch in Bel Ombre?

☐ Yes

☐ No

11. How do you believe a Neighborhood watch could contribute in the locality?

- ☐ Encourage the relationship between the community and police.
- ☐ Help each other by sharing information.
- ☐ Reduce the level of crime in the locality
- ☐ Awareness on Preventive measures

Any other.....

12 . Are you prepared to assist the police and management of Tamassa by reporting any unlawful activities in your locality?

- ☐ Yes
- ☐ No

13. How will you contribute to fight against crime?

- | | |
|---|--|
| ☐ Informing of unusual activities | ☐ Identifying potential dangerous spots |
| ☐ Calling the police on a Hot line | ☐ reporting illegal transaction |

Any other.....

Thanks you for sharing you opinions.....

Appendix 3: Application for ethical approval

In order for research to result in benefit and minimise risk of harm, it must be conducted ethically. A researcher may not be covered by the University's insurance if ethical approval has not been obtained prior to commencement.

The University follows the OECD Frascati manual definition of **research activity**: “creative work undertaken on a systematic basis in order to increase the stock of knowledge, including knowledge of man, culture and society, and the use of this stock of knowledge to devise new applications”. As such this covers activities undertaken by members of staff, postgraduate research students, and both taught postgraduate and undergraduate students working on dissertations/projects.

The individual undertaking the research activity is known as the “principal researcher”.

Ethical approval is not required for routine audits, performance reviews, quality assurance studies, testing within normal educational requirements, and literary or artistic criticism.

Please read the notes for guidance before completing ALL sections of the form.

This form must be completed and approved prior to undertaking any research activity.
Please see Checklist for details of process for different categories of application.

SECTION A: About You (Principal Researcher)

Full Name:	Francisco Pirogue				
Tick all boxes which apply:					
Member of staff:	☐	Student:	☒	Honorary research fellow:	☐
Faculty/School/Centre:	WIWBL				
Campus:	Carmarthen				
E-mail address:	Francisco.pirogue@tamassaresort.com				
Contact Telephone Number:	+23052577301				
For students:					
Student Number:	1715712	Undergraduate	☒		
Programme of Study:	Cert HE in professional Practice	Taught Postgraduate	☐		
Director of Studies/Supervisor:	Tessa Oosthuizen	Research	☐		

SECTION B: Approval for Research Activity

Has the research activity received approval in principle? (please check the Guidance Notes as to the appropriate approval process for different levels of research by different categories of individual)		YES	☒	NO	☐
					Date
If Yes, please indicate source of approval (and date where known):	Research Degrees Committee		☐		
	Faculty Research Committee		☐		
	Other (write in) WWBL Ethics Board Representative		☒		

Approval in principle **must** be obtained from the relevant source prior to seeking ethical approval.

SECTION C: External Ethical Guidance Materials

Please list the core ethical guidance documents that have been referred to during the completion of this form (including any discipline-specific codes of research ethics, and also any specific ethical guidance relating to the proposed methodology). Please tick to confirm that your research proposal adheres to these codes and guidelines.	
Lux Code of Ethics	☒
	☐
	☐

SECTION D: External Collaborative Research Activity

Does the research activity involve collaborators outside of the University?	YES	☐	NO	☒
If Yes, please provide the name of the external organisation and name and contact details for the main contact person:				
Institution				
Contact person name				
Contact person e-mail address				

Where research activity is carried out in collaboration with an external organisation

Does this organisation have its own ethics approval system?	YES	☐	NO	☐
If Yes, please attach a copy of any final approval (or interim approval) from the organisation				

SECTION E: Details of Research Activity

Indicative title:	Bel Ombre Security Sensitization
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Proposed start date:	December 2018	Proposed end date:	April 2019
Purpose of research activity (including aims and objectives) Outline the purpose, aims and objectives of the research activity, including key research questions. Show briefly how existing research has informed the proposed activity and explain what the research activity will add and how it addresses an area of importance. (Maximum 300 words) As a chief Security officer, I am responsible to ensure both the security of our hotel's guests and team members' and at the same time ensuring that all premises' assets are well secured. The management has to work constantly on preventive strategies in order to make the hotel's guests' feel comfortable and out of risk. It is my duty to ensure that our guests' are safe not only on the hotel premises but in the local vicinity of our hotel, which is Bel Ombre. Crime in the community instils a climate of fear and insecurity, interferes with the quality of life of the tourists and citizens, cause serious impediment to harmonious development and is a threat to the safety, wellbeing and personal integrity of all. The aim of this research is to evaluate security awareness and crime prevention among those team members at Tamassa resort living in the locality of Bel Ombre. At the same time this research project will enhance security as neighbourhood resorts and companies will share sensitive information about recurrent criminal activity and black listed offenders. <u>Aims and Objectives</u> The objectives of the research will therefore be: • To investigate ways to enhance safety and security of the tourism hospitality sector as one of our main pillar of the Mauritian economy • To obtain statistical data on number of theft, physical assaults, rape, harassment in Bel Ombre. • To evaluate sensitisation of our team members', guests and citizens in regards to security • To review other security preventive methodology apart from CCTV system, electric fence, watch dog, patrolling, panic button installation in order to improve our security system. • To identify ways to remedy the situation if there is a gap in security awareness and sensitisation on crime prevention and security management system. <u>Learning Outcomes</u> • To acquire general knowledge and information on security status aspects in Bel Ombre vicinity. • To be updated of any events or abnormality in the neighbouring resort • To gain knowledge and methods on new security systems and awareness in the security f <u>Previous Research</u> A neighbourhood watch, also called a crime watch or neighbourhood crime watch, and is an organized group of civilians devoted to crime and vandalism prevention within a neighbourhood. The aim of a neighbourhood watch includes educating residents of a community on security and safety and achieving safe and secure neighbourhoods. However, when a criminal activity is suspected, members are encouraged to report to authorities, and not to intervene. Robertson, Campbell; Schwartz, John (March 22, 2012). "Trayvon Martin Death Spotlights			

Neighbourhood Watch Groups". The New York Times.

Wilson, Michael (June 22, 2012). "Far From a Shooting in Florida, an Increase in Block Watchers". New York Times.

Robles, Frances (March 17, 2012). "Shooter of Trayvon Martin a habitual caller to cops". The Miami Herald. Retrieved March 20, 2012.

Proposed methods

Provide a brief summary of all the methods that **may** be used in the research activity, making it clear what specific techniques may be used. If methods other than those listed in this section are deemed appropriate later, additional ethical approval for those methods will be needed.
(Maximum 600 words)

Methodological (position).

The methodology used will be a blend mixed with quantitative aspects (survey) and qualitative aspects.(focus group interview)

Surveys:

The participants will be 30 employees of Tamassa on a cluster sampling for those team members living in the locality of Bel Ombre. The purpose of the survey is to gather data from our team members who live locally in order to understand their feeling, fears, thoughts, in regards to safety and security. Also to detect the areas at risk in Bel Ombre locality. Afterwards with his information the police of the locality come to us to fight for the same cause "the crime" to this locality to be safety place.

Focus group Interviews

Will be conducted with all chief security officers in Bel Ombre vicinity and Police officers of same locality and Police du Tourist, Crime prevention officers. They will contribute to an open discussion for the research on security and preventive methodology. Interview questions that will asked are as follows:

- How to better protect oneself and organise oneself to defend a single cause "crime"?
- How to sensitise the employees about drugs and other criminal activity?
- What are the dangerous places in Bel Ombre?
- What are recurrent cases and happenings in the region?

The focus group interview and the research project will help us to work together with the police, to identify number of offence, reduce crime rates among others.

Analysis:

Analysis of this research aims to understand identified security problems and find ways to address the problems so that and the employees and guests can feel safer.