

Effective team working and communication

Benefits of team working and Managing conflicts

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Group 3



Creativity and learning

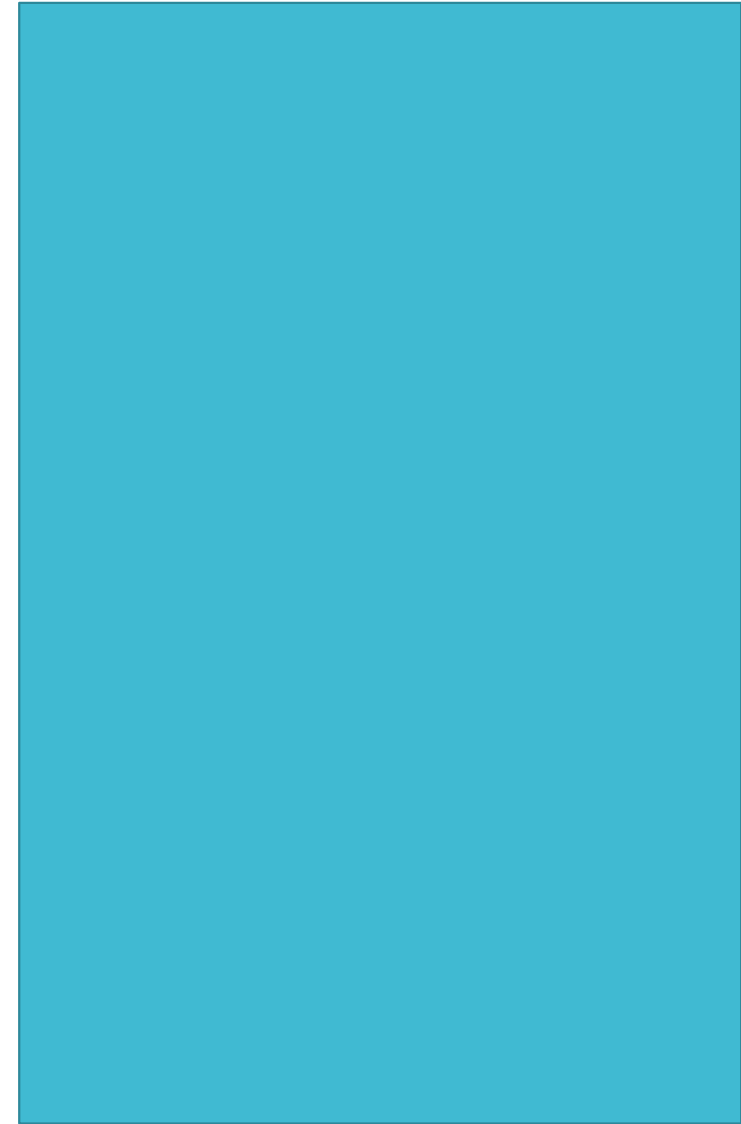
- Sharing information
- Communication
- Trust

Blends different strenghts

- Sharing abilities
- Learn from each other
- Improving organization

Builds trust

- Approachable and friendly
- Easier to trust
- Make everyone feel safe





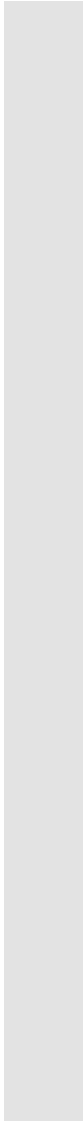
Teaches conflicts resolution skills

- Good communication
- Find solutions
- Understand each other

Working together improves customer service

- Behaviours
- Customer satisfaction

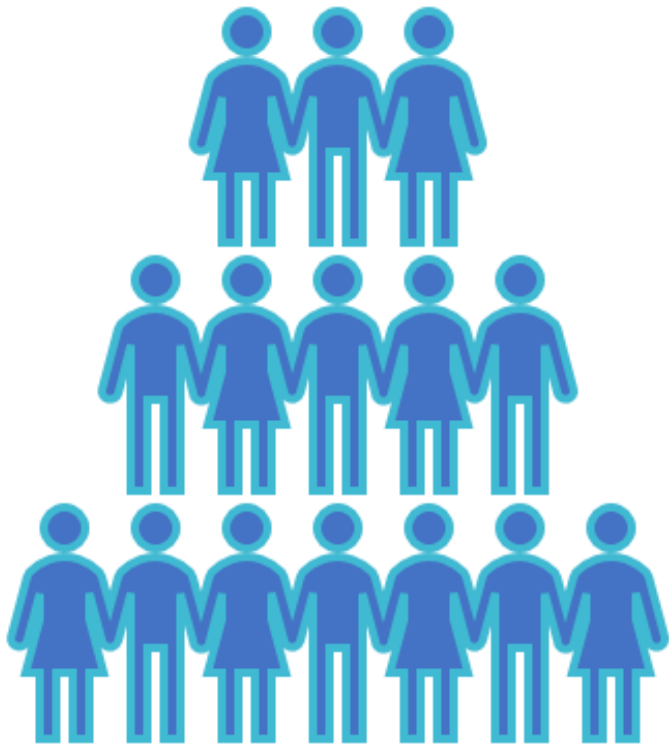
Boost productivity

- All the previous key points leads to one result
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Managing conflicts

In an organisation it could appear in every time a conflict , between two persons or a group of people , because they have different ideas and thoughts based on the problem or discussion who start , and like that the conflict start between them. If you are the employer, you need to know how to manage the conflict in your organisation or your business , because without a good communication in your group your business won't work. In an organisation all the people can have different ideas and different perspectives because all of us are not the same and we act different and think different.



Conflicts

Different people use different ways to resolve conflict , and a lot of people have one or more natural methods to manage a conflict. There is five approaches to manage a conflict , but before to talk about them must choose the right conflict resolution method who is the best for your organisation and apply that method, let's say your problem is not major and it's a small one , you need to serve your own needs and if the issue is a major one and can include a lot of people and affect them you need to choose a strategy.

Choose the perfect method



TO CHOOSE THE CORRECT METHOD FOR YOUR ISSUE YOU NEED TO CONSIDER A LOT OF FACTORS LIKE :



- HOW IMPORTANT YOUR DESIRES ARE



- THE IMPACT ON YOU OR OTHERS IF YOUR DESIRES ARE NOT SERVED



- THE CONSEQUENCES OF CHOOSING TO BE MORE ASSERTIVE



- WHETHER A COLLABORATIVE OR COOPERATIVE SOLUTION EXISTS

REFERENCES

- Training, C.P.D. and (n.d.). *What Are the Five Conflict Resolution Strategies?* [online] climb.pcc.edu. Available at: <https://climb.pcc.edu/blog/what-are-the-five-conflict-resolution-strategies>.
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- Burke, M., 2020. 15 Effective Ways bennefits of team working Employee. [online] The 6Q Blog. Available at: <<https://inside.6q.io/15-effective-ways-to-deal-with-an-bennefits-employee/>> [Accessed 18 December 2020]

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Together

E

Everyone

A

Achieves

M

Move